

# AZTECH DSL7000GRV(S)

SingTel - Wireless N Gigabit Ethernet Residential Gateway

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## Hardware Features

### WAN Connection

- ⌘ Built-in **ADSL2/2+ modem** for ADSL connection
- ⌘ 1-Port **Gigabit Ethernet WAN** Port for ONT (FTTH) Connection

### LAN Connection

- ⌘ 4-Port **Gigabit Ethernet LAN**
- ⌘ Built-in Wireless b/g/N Access Point up to **300 Mbps**

### Others

- ⌘ **2 FXS Ports** for connecting analog Phone sets
- ⌘ WPS – Wifi Protected Setup button support
- ⌘ 2-Port USB Host for File and Printer Sharing
- ⌘ LED Indicators for all interfaces and services

## Firmware Features

- ⌘ Out of the box pre-configuration to support **MIO TV**, **MIO Voice** and **SingNet Broadband**
- ⌘ TR069 Compliant Residential Gateway (auto configuration, remote monitoring/troubleshooting, remote firmware upgrade etc.)
- ⌘ End user **do-it-yourself** installation and configuration through push pages for **ADSL**
- ⌘ **Zero configuration** Internet installation for **FTTH**
- ⌘ **Unique Wireless SSID** and **Wireless Key** for each of the unit (default wireless credentials are printed on the casing label sticker)
- ⌘ **Dynamic LAN Port mapping** for the **IPTV – STB**
- ⌘ Port Forwarding and DMZ support, configurable from the user mode pages
- ⌘ Push page support for Suspected missing microfilter for ADSL
- ⌘ Standard support for Wireless Security / Encryption

## Front Panel Indicators and Button

- ⌘ Power
- ⌘ Ethernet LAN Ports 1 to 4
- ⌘ Wifi (Wireless)
- ⌘ Voice 1 and 2 (Telephone)
- ⌘ USB
- ⌘ IPTV
- ⌘ Broadband (ADSL and Ethernet WAN)
- ⌘ Internet
- ⌘ WPS Indicator and button

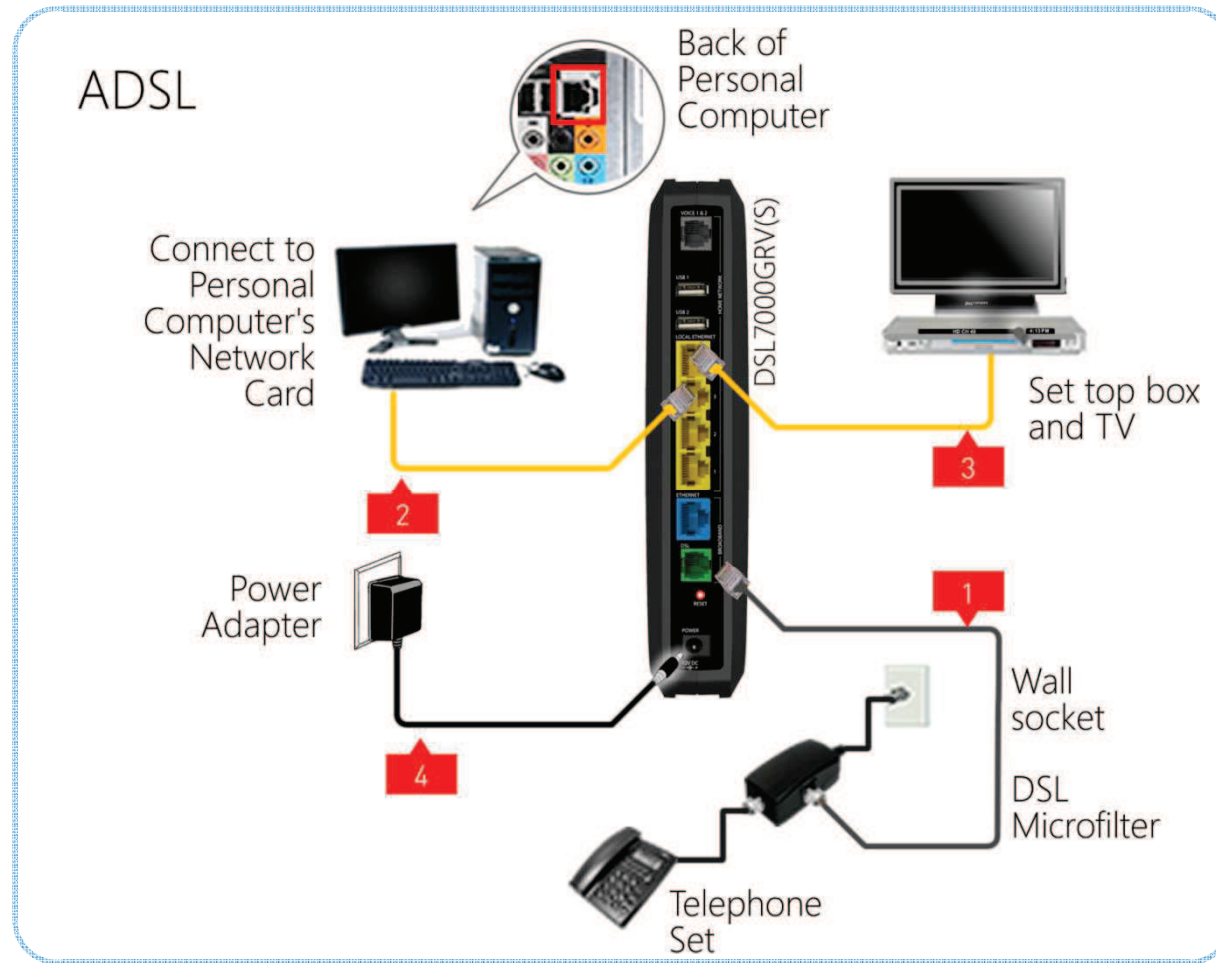


## Back Panel Ports and Button

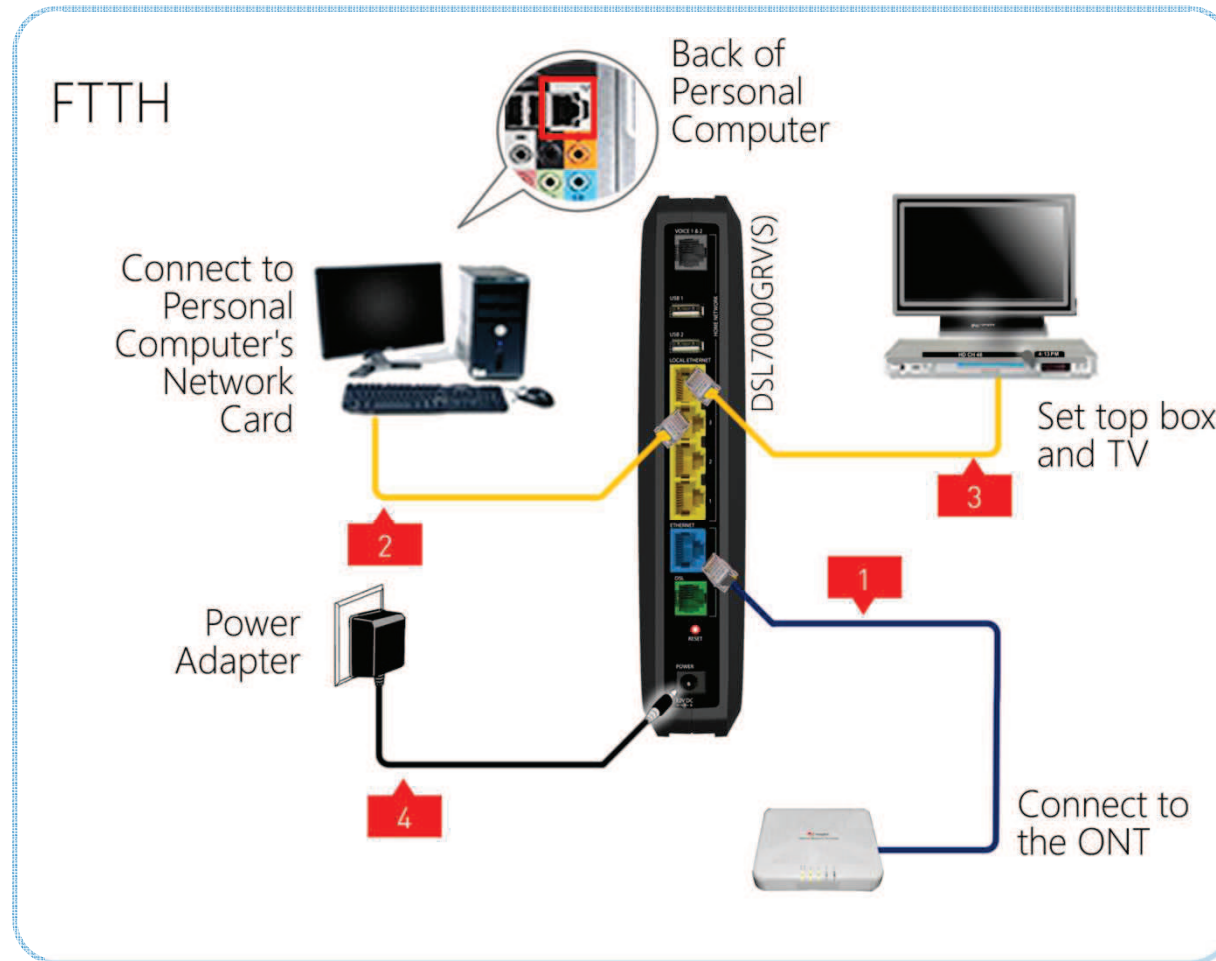
- ⌘ Voice 1 and 2
- ⌘ USB 1
- ⌘ USB 2
- ⌘ Ethernet LAN Ports 1 to 4
- ⌘ Ethernet WAN Port
- ⌘ ADSL Port
- ⌘ Reset button
- ⌘ Power Adapter Jack



## Recommended Hardware Setup (ADSL)



## Recommended Hardware Setup (FTTH)





# connecting to singnet broadband

## ADSL

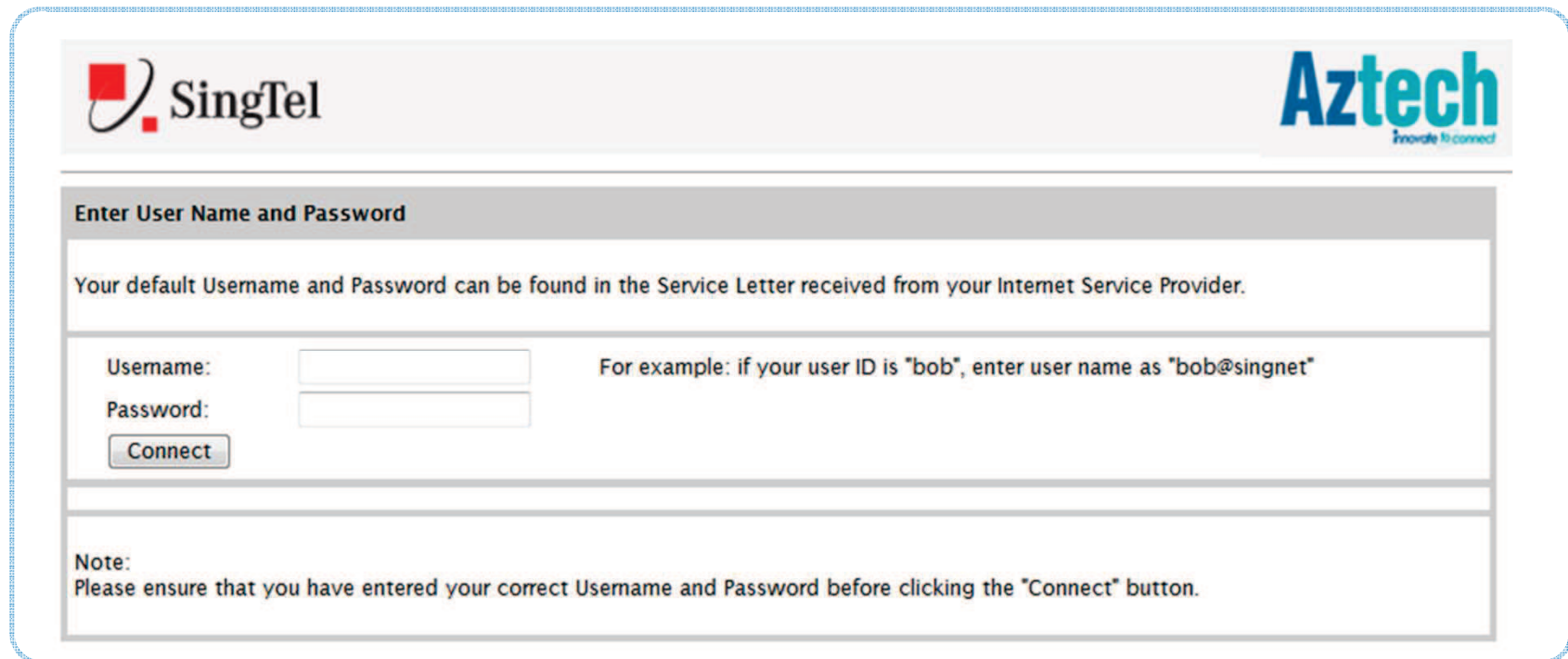
1. Open your web-browser (e.g. Internet Explorer). You should see the following the screen. Click on "SETUP NOW".



# connecting to singnet broadband

## ADSL

2. Input the User ID and Password on the "Username" and "Password" fields and click the "Connect" button.

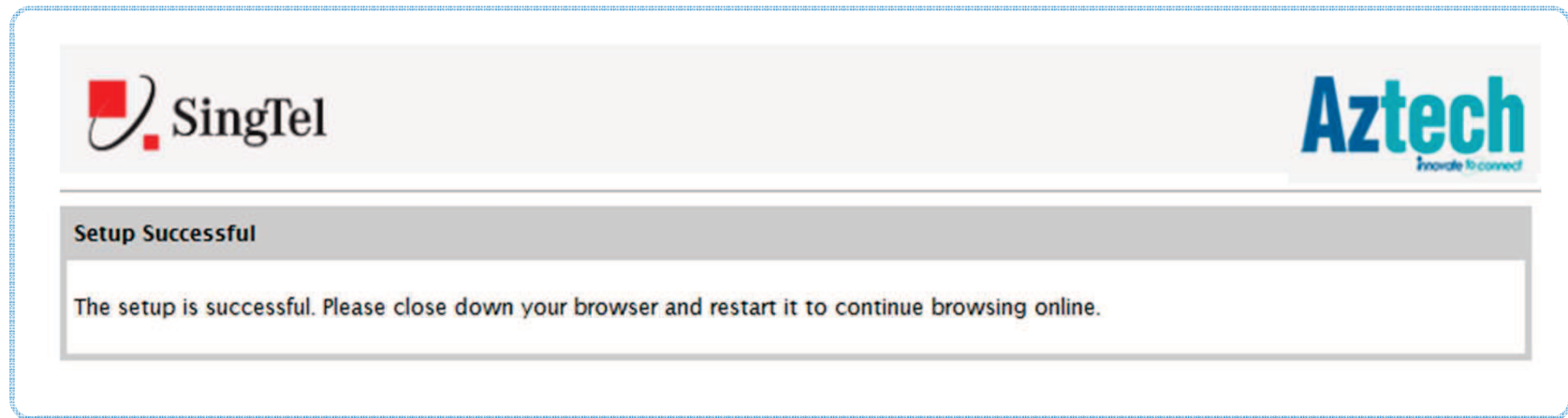


The screenshot shows a web interface for connecting to SingTel broadband. At the top left is the SingTel logo, and at the top right is the Aztech logo with the tagline "Innovate to connect". Below the logos is a section titled "Enter User Name and Password". Inside this section, there is a message: "Your default Username and Password can be found in the Service Letter received from your Internet Service Provider." Below this message are two input fields: "Username:" and "Password:". To the right of the "Username:" field is an example: "For example: if your user ID is 'bob', enter user name as 'bob@singnet'". Below the "Password:" field is a "Connect" button. At the bottom of the form is a "Note:" section with the text: "Please ensure that you have entered your correct Username and Password before clicking the 'Connect' button."

# connecting to singnet broadband

## ADSL

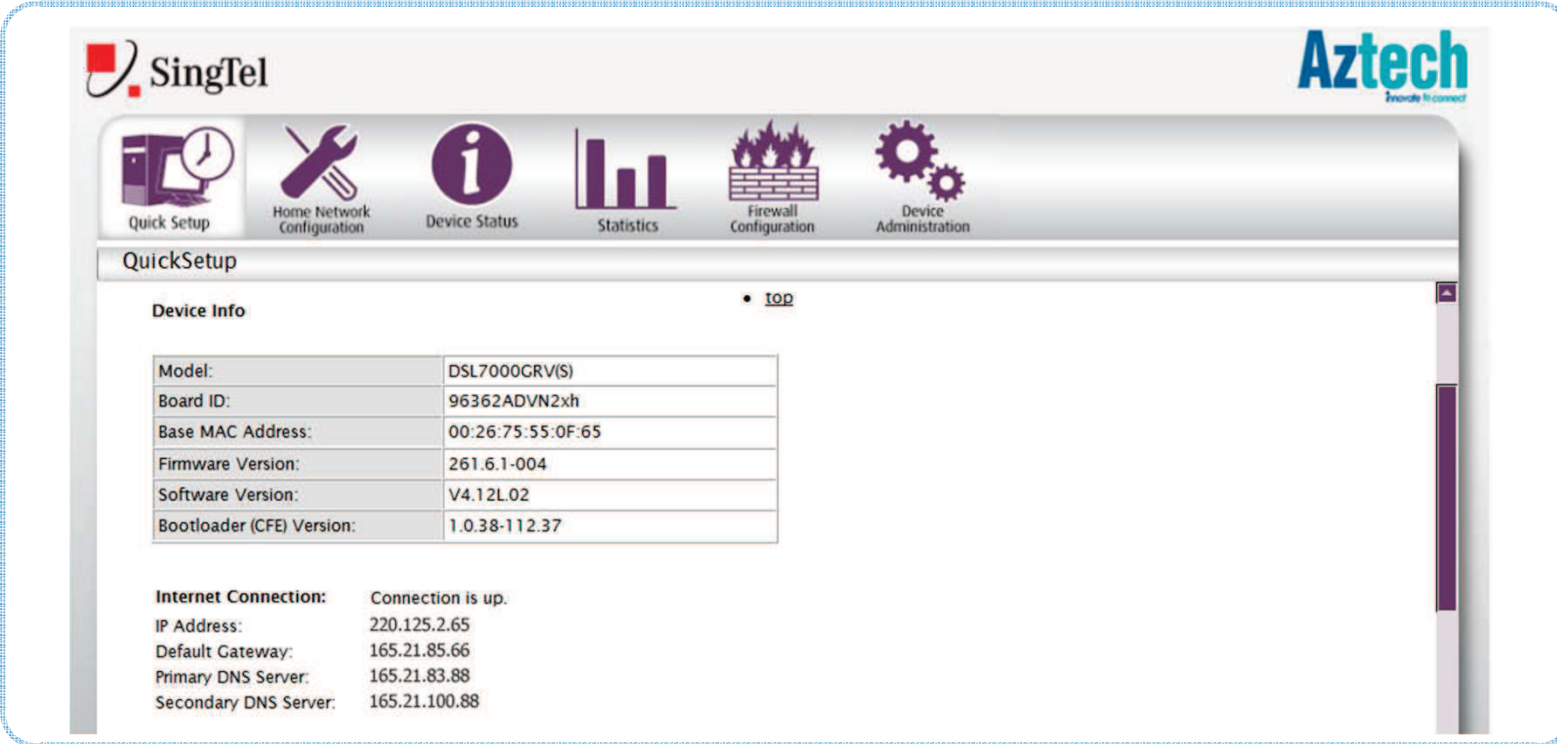
3. If you entered the "Username" and "Password" correctly, you will be redirected to the "Setup Successful" page



# connecting to singnet broadband

## FTTH

To check the Internet connection for FTTH , go to <http://192.168.1.254>, scroll down to Device Info> Internet Connection



The screenshot displays the web management interface for the Aztech DSL7000GRV(S) Residential Gateway. The interface features the SingTel logo on the top left and the Aztech logo on the top right. A navigation bar contains icons for Quick Setup, Home Network Configuration, Device Status, Statistics, Firewall Configuration, and Device Administration. The main content area is titled "QuickSetup" and includes a "Device Info" section with a "top" link. Below this is a table of device specifications, followed by an "Internet Connection" section showing the connection status and network parameters.

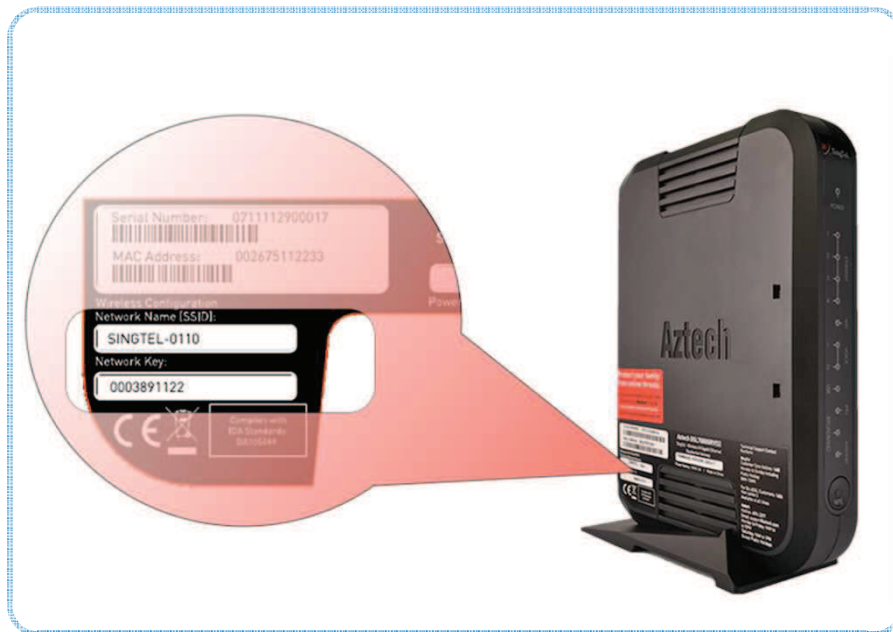
Device Info	
Model:	DSL7000GRV(S)
Board ID:	96362ADVN2xh
Base MAC Address:	00:26:75:55:0F:65
Firmware Version:	261.6.1-004
Software Version:	V4.12L.02
Bootloader (CFE) Version:	1.0.38-112.37

**Internet Connection:** Connection is up.

IP Address:	220.125.2.65
Default Gateway:	165.21.85.66
Primary DNS Server:	165.21.83.88
Secondary DNS Server:	165.21.100.88

## The Default Wireless Configuration

Each unit is preconfigured with a unique wireless network name and a unique password. The information on the default wireless can be found on the casing label sticker.



- ✘ The default wireless authentication is **Mixed WPA2/WPA-PSK**
- ✘ The wireless encryption is **TKIP + AES**
- ✘ Wireless channel is set to **Auto**
- ✘ The **WPS button** is **disabled** by default

## Changing the Wireless Settings

Open your web-browser (e.g. Internet Explorer) and go to <http://192.168.1.254>, scroll down and look for Wireless Settings

The screenshot displays the web interface of the Aztech DSL7000GRV(S) Residential Gateway. The page is titled "Wireless - Settings" and includes a navigation bar with icons for Quick Setup, Home Network Configuration, Device Status, Statistics, Firewall Configuration, and Device Administration. The main content area contains the following settings:

- Wireless - Settings** (• 100)
- Allows you to configure basic features of the wireless LAN interface. You can enable or disable the wireless LAN interface, hide the network from active scans, set the wireless network name (also known as SSID), restrict the channel set based on country requirements, set the network authentication method, selecting data encryption, specify whether a network key is required to authenticate to this wireless network and specify the encryption strength. Click "Save/Apply" to configure the basic wireless options.
- Enable Wireless
- AP Mac Address: 00:26:75:55:0F:66
- Non-Broadcast SSID
- SSID: SINGTEL-0F65
- Channel: Auto (Current Channel: "3")
- Network Authentication: Mixed WPA2/WPA-PSK
- WPA Pre-Shared Key: •••••••• (Click here to display)
- WPA Group Rekey Interval: 0
- WPA Encryption: TKIP+AES
- WPS Setup**
- Enable WPS: Disabled
- WPS AP PIN: 96567111
- Buttons: Save/Apply, WIFI Station

## Incoming and Outgoing Firewall Settings

The screenshot displays the web interface for the Aztech DSL7000GRV(S) Residential Gateway. The interface is branded with SingTel and Aztech logos. A navigation bar includes icons for Quick Setup, Home Network Configuration, Device Status, Statistics, Firewall Configuration (selected), and Device Administration. Below the navigation bar, there are tabs for Settings, Port Forwarding, and DMZ. The main content area is titled "Firewall Settings" and contains the following text:

**Firewall Settings**

By default, all outgoing IP traffic from LAN is allowed, but some IP traffic can be **BLOCKED** by setting up filters.

Meanwhile, all incoming IP traffic from the WAN is blocked when the firewall is enabled. However, some IP traffic can be **ACCEPTED** by setting up filters.

Choose Add or Remove to configure outgoing/incoming IP filters.

**IP Filtering List**

Filter Name:

Direction:

Protocol:

Source IP address:

Source Subnet Mask:

Source Port (port or port:port):

Destination IP address:

Destination Subnet Mask:

Destination Port (port or port:port):

**WAN Interfaces (Configured in Routing mode and with firewall enabled only)**  
Select at least one or multiple WAN interfaces displayed below to apply this rule.

Select All

INTERNET/eth0.1

Save/Apply







## firewall configuration

## DMZ

The screenshot displays the web interface of the Aztech Residential Gateway. At the top, there are logos for SingTel and Aztech. Below the logos is a navigation bar with icons for Quick Setup, Home Network Configuration, Device Status, Statistics, Firewall Configuration, and Device Administration. The main content area is titled "DMZ" and contains the following text:

**DMZ Host**

The Residential gateway will forward IP packets from the WAN that do not belong to any of the applications configured in the Port Forwarding table to the DMZ host computer.

Enter the computer's IP address and click "Apply" to activate the DMZ host.

Click "Remove" to deactivate the DMZ host.

Hostname	MAC Address	IP Address	Expires In
redtag-desktop	ac:81:12:2d:7c:1f	192.168.1.2	2 hours, 24 minutes, 58 seconds

DMZ Host IP Address:

# voice service configuration

## Configuring the VOIP Username and Password

The voip username and password can be configured on the [admin page](#). It's under [Home Network > Voice](#).

The screenshot displays the 'Voice - SIP Settings' page in the Aztech SingTel web interface. The page features a navigation menu on the left with options like Device Info, Device Status, Device Statistics, Home Network, ARP, Settings, Voice, WLAN, Advanced Setup, Firewall, Management, Troubleshooting, and Access Control. The main content area is titled 'Voice - SIP Settings' and includes a header with the SingTel and Aztech logos. Below the header, there is a instruction: 'Enter the SIP parameters and click Save button to save the parameters and start the voice application.' The main content area contains a table with columns for Line, Enable, Username, Password, and Status. There are two rows of data, both with 'Unregistered' status. Below the table are 'Save' and 'Refresh' buttons.

Line	Enable	Username	Password	Status
1	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	Unregistered
2	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	Unregistered

## LED Troubleshooting

### Power

- ⌘ Blinking Red<-> Green – firmware upgrade in progress
- ⌘ Steady Red – reset button is pressed
- ⌘ Steady Red – unit is booting up or unit failed to boot
- ⌘ Green – firmware is loaded to the RAM
- ⌘ Off – no power or PSU faulty

### Ethernet LAN 1-4

- ⌘ Blinking Green – indicates activity on the port
- ⌘ Steady Green – ethernet device is connected to the port
- ⌘ Off – there is no ethernet device plugged in to the port

## LED Troubleshooting

### Wireless

- ⌘ Steady Green – wireless device(s) associated to the wireless AP
- ⌘ Blinking Green – indicates wireless activity
- ⌘ Off – no wireless device associated with the AP or AP is not activated

### Voice 1 and 2

- ⌘ Steady Green – voice account is registered
- ⌘ Blinking Green – indicates an on going call or the phone is off hook
- ⌘ Off – voice account is not set or account registration failed

## LED Troubleshooting

### USB

- ⌘ Steady Green – USB device is connected to the port
- ⌘ Off – no device is connected

### Broadband on ADSL

- ⌘ Steady Green – DSL is synchronized
- ⌘ Blinking Green – DSL training
- ⌘ Off – No ADSL line detected

### Broadband on FTTH

- ⌘ Steady Green – WAN ethernet port is connected to the ONT or an ethernet device
- ⌘ Off – No connection on the WAN ethernet

## LED Troubleshooting

### IPTV

- ⌘ Steady Green – IPTV service is working, STB is plugged in and streaming
- ⌘ Steady Red – STB is not plugged in or STB in on DRA mode (if STB is plugged in) or STB is rebooting (if STB is plugged in) or IPTV service failed (if STB is plugged in) or no multicast streams coming (if STB is plugged in)
- ⌘ Off – no service or service is down

### Internet on ADSL

- ⌘ Steady Green – PPP connection is up and the interface is with an IP address
- ⌘ Blinking Green – indicates internet activity
- ⌘ Steady Red – PPP authentication failed
- ⌘ Off - PPP is not set

## LED Troubleshooting

### Internet on FTTH

- ⌘ Steady Green –connection is up and the interface is with an IP address
- ⌘ Off - no internet connection

### WPS

- ⌘ Steady Green –WPS is activated
- ⌘ Blinking Green – WPS is ready to connect
- ⌘ Off - WPS not activated

## Wireless Troubleshooting

1. Always start with the wireless credentials, SSID and wireless, if the wireless clients cannot connect to the AP
2. Think of the possibility of wireless channel congestion
  - ✘ Change to other wireless channels, rarely used channels, 7, 8, 9, 2, 3
  - ✘ If the wireless channel is so congested, the wireless client may get an IP address but might not be able to, from time to time, surf the internet or use the wireless network resource
3. Place the RG on a flat surface away from:
  - ✘ Blockage such as artificial barriers
  - ✘ Electronic devices such as bluetooth devices, microwave ovens and cordless telephones
  - ✘ Water containing equipment filled with water



# Q & A

# support contact info

## Service Center Address:

31 Ubi Road 1 Aztech Building

Lobby A Ground Floor

Singapore 408694

## Hotline:

6594 2297

## Email:

[support@aztech.com](mailto:support@aztech.com)

## Operating Hours

Monday to Friday: 9:00 AM to 6:15 PM

Saturday: 9:00 AM to 1:00 PM

(Except Public Holidays)