## ·IIIII CISCO



## **USER GUIDE**

## **Cisco Small Business**

WRP400 Wireless-G Broadband Router with 2 Phone Ports



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## Preface

## **Finding Information in PDF Files**

The WRP400 documents are published as PDF files. The PDF Find/Search tool within Adobe® Reader® lets you find information quickly and easily online. You can perform the following tasks:

- Search an individual PDF file.
- Search multiple PDF files at once (for example, all PDFs in a specific folder or disk drive).
- Perform advanced searches.

## **Finding Text in a PDF**

Follow this procedure to find text in a PDF file.

**STEP 1** Enter your search terms in the Find text box on the toolbar.



NOTE By default, the Find tool is available at the right end of the Acrobat toolbar. If the Find tool does not appear, choose **Edit > Find**.

File Edit Go To Favorites Help		8
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- **STEP 2** Optionally, click the arrow next to the Find text box to refine your search by choosing special options such as Whole Words Only.
- STEP 3 Press Enter.
- STEP 4 Acrobat displays the first instance of the search term.
- STEP 5 Press Enter again to continue to more instances of the term.

## Preface

## **Finding Text in Multiple PDF Files**

The *Search* window lets you search for terms in multiple PDF files that are stored on your PC or local network. The PDF files do not need to be open.

- STEP 1 Start Acrobat Professional or Adobe Reader.
- STEP 2 Choose Edit > Search, or click the arrow next to the *Find* box and then choose Open Full Acrobat Search.



- **STEP 3** In the *Search* window, complete the following steps:
  - a. Enter the text that you want to find.
  - b. Choose All PDF Documents in.

From the drop-down box, choose **Browse for Location**. Then choose the location on your computer or local network, and click **OK**.

- c. If you want to specify additional search criteria, click **Use Advanced Search Options**, and choose the options you want.
- d. Click Search.

📥 Search	
Arrange Windows	
What word or phrase would you like to search for?	
Where would you like to search?	
O In the current PDF document	
All PDF Documents in	
🕒 My Documents	
Whole words only	
Case-Sensitive	
Include Bookmarks	
Include Comments	
Search	
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**STEP 4** When the Results appear, click + to open a folder, and then click any link to open the file where the search terms appear.

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- 🔐 the LVS	Installation and Configuration Guide. Also de
_ <mark>p# 9</mark> ∋ LV9	components, use this information to determi
😽 Select I	VS in the left navigation pane. 4. Select Loca

For more information about the Find and Search functions, see the Adobe Acrobat online help.

# 1

# **Getting to Know the WRP400**

Thank you for choosing the Cisco WRP400 Wireless-G Broadband Router with 2 Phone Ports. The WRP400 lets you access the Internet via a wireless connection or through one of its four switched ports. You can also use the WRP400 to share resources such as computers, printers and files. The built-in phone adapter enables Voice-over-IP (VoIP) calls even while you are using the Internet.

## **Front Panel**



LED	Description
	USB: For information about supported USB devices, visit the WRP400 product page on Cisco.com: http://www.cisco.com/en/US/products/ps10028/index.html
	Wi-Fi Protected Setup (White/Orange): If you have client devices, such as wireless adapters, that support Wi-Fi Protected Setup, then you can use Wi-Fi Protected Setup to automatically configure wireless security for your wireless network(s).
	To use Wi-Fi Protected Setup, run the Setup Wizard, or refer to "Wireless > Basic Wireless Settings," on page 39.
	The Wi-Fi Protected Setup button lights up white and stays on while wireless security is enabled on your wireless network(s). The LED lights up orange if there is an error during the Wi-Fi Protected Setup process. Make sure the client device supports Wi-Fi Protected Setup. Wait until the LED is off, and then try again.
U POWER	<b>Power (Green/Red/Orange):</b> This LED indicates the status of power and the progress of the self-diagnostic test upon bootup. If a USB modem is connected to the USB port, this LED indicates the progress of initialization and the status of the mobile network connection.
	<ul> <li>Power: The Power LED shines green and stays on while the WRP400 is powered on. If the LED shines red, verify that the correct power adapter is used. If the LED remains red, contact your service provider for support.</li> </ul>
	<ul> <li>Self-diagnostic test: During boot-up, the LED flashes green to indicate that the self-diagnostic test is in progress. When the test is complete, the LED shines steady green.</li> </ul>
	<ul> <li>Initialization of a USB modem: When you connect a device to the USB port, the Power LED flashes green and orange, indicating that initialization is in progress. After the device initializes, the Power LED shines steady green. If the device fails to initialize, the LED continues to flash green and orange.</li> </ul>

LED	Description
	<ul> <li>Mobile network connection: If a USB modem is installed, the mobile network connection is used as a failover when an Ethernet connection is unavailable. The Power LED shows the status of the mobile network:</li> </ul>
	<ul> <li>Flashing Orange: The WRP400 is attempting to connect to the Internet through the mobile network connection.</li> </ul>
	<ul> <li>Steady Orange: The WRP400 is connected to the Internet through the mobile network connection.</li> </ul>
	<ul> <li>Continuous Flashing Orange: The WRP400 failed to connect to the Internet through the mobile network connection and is trying again.</li> </ul>
	<ul> <li>Steady Green: If a USB device is connected, this LED behavior indicates that the device was successfully initialized and that the WRP400 is not using the mobile network connection. If the USB device is removed, this LED behavior indicates that theWRP400 has power.</li> </ul>
PHONE	<b>Phone 1-2 (Green):</b> The Phone 1 or 2 LED lights up and stays on when an active line is registered to the corresponding port on the back panel. The LED slowly flashes when voicemail messages are waiting.
WIRELESS	<b>Wireless (Green):</b> The Wireless LED lights up when the wireless feature is enabled. It flashes when the WRP400 is actively sending or receiving data over the network.
ETHERNET	<b>Ethernet 1-4 (Green):</b> These numbered LEDs, corresponding with the numbered ports on the back panel, serve two purposes. If the LED is solidly lit, the WRP400 is connected to a device through that port. It flashes to indicate network activity over that port.
INTERNET	<b>Internet (Green):</b> The Internet LED lights up and stays on when an Internet connection is made through the Internet port. It flashes to indicate network activity over the Internet port.
	<b>NOTE:</b> The Power LED indicates Internet connectivity through the mobile network connection. See the information for the Power LED in this table.

## **Back Panel**



Port	Description
	<b>Internet:</b> Use this port to connect the WRP400 to a cable or DSL Internet connection.
	<b>Phone 1-2:</b> Use these ports to connect standard analog telephones to the WRP400.
-	<b>Ethernet 1, 2, 3, 4:</b> Use these Ethernet ports to connect the WRP400 to wired computers and other Ethernet network devices.
	<b>Power:</b> Use the power port to connect the power adapter.

## **Side Panel**



<b>Reset:</b> There are two ways to reset the WRP400 to the factory default settings. Either press and hold the Reset button for approximately ten seconds, or restore the defaults from the Administration >Factory Defaults screen of the administration web server. (The Factory Defaults screen allows you to restore the router and voice defaults separately.)
<b>NOTE:</b> Restoring the voice defaults may require your login (the default user name and password are admin). If the defaults do not work, contact your service provider for more information.
<b>Stand:</b> To place the WRP400 in a vertical position, rotate the stand 90 degrees.

## **Placement Positions**

There are three ways to physically install the WRP400:

- Horizontal Placement: The WRP400 has four rubber feet on the bottom panel. Place the WRP400 on a level surface near an electrical outlet.
- Vertical Placement: The WRP400 has a stand on the side panel opposite to the antenna. Rotate the stand 90 degrees, and place the WRP400 on a level surface near an electrical outlet.
- **Wall-Mounting Placement:** The WRP400 has four wall-mount slots on its back panel.



Figure 1 Horizontal and Vertical Placement Options

To mount the WRP400 on a wall, follow these instructions:

- **STEP 1** Choose a wall that is smooth, flat, dry, and sturdy. Make sure that an electrical outlet is nearby.
- **STEP 2** Obtain mounting hardware. Suggested hardware is illustrated below (not true to scale).

## Figure 2 Mounting Hardware



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**STEP 3** Drill two holes, 60 mm (2.36 inches) apart. Insert a screw into each hole and leave 3 mm (0.12 inches) of the head exposed.

To create a template to position the screws, you can print this page at 100 percent. Then cut along the dotted line. Affix this template to the wall where you want to drill the holes.

#### Figure 3 Wall Mount Template



**STEP 4** Position the WRP400 so that two of the wall-mount slots are over the two screws. Slide the WRP400 down until the screws fit snugly into the wall-mount slots.

2

# **Before You Begin: Understanding Wireless Security**

Wireless networks are convenient and easy to install, so homes with high-speed Internet access are adopting them at a rapid pace. Because wireless networking operates by sending information over radio waves, it can be more vulnerable to intruders than a traditional wired network. Like signals from your cellular or cordless phones, signals from your wireless network can also be intercepted. Because you cannot physically prevent someone from connecting to your wireless network, you need to take some additional steps to keep your network secure.



The Setup Wizard guides you through the process of completing the tasks that are described below. You are strongly encouraged to use the Setup Wizard for initial configuration of the WRP400.

## **Change the Default Wireless Network Name or SSID**

Wireless devices have a default wireless network name or Service Set Identifier (SSID) set by the factory. This is the name of your wireless network, and can be up to 32 characters in length. To distinguish your wireless network from other wireless networks that may exist around you, you should change the default wireless network name to something easily recognizable, but do not use personal information (such as your Social Security number) because this information may be available for anyone to see when browsing for wireless networks. For more information, see "Wireless > Basic Wireless Settings," on page 51.

## **Change the Default Router Password**

When you connect to the administration web server, you will be asked for a password. The WRP400 has a default password set by the factory. The default password is **admin**. Hackers know the defaults and may try to use them to access your wireless device and change your network settings. To prevent unauthorized access, change the password to one that is hard to guess. For more information, see "Administration > Management," on page 88.

## **Enable MAC Address Filtering for Wireless Access**

The Cisco WRP400 gives you the ability to enable Media Access Control (MAC) address filtering. The MAC address is a unique series of numbers and letters assigned to every networking device. With MAC address filtering enabled, wireless network access is provided solely for wireless devices with specific MAC addresses. For example, you can specify the MAC address of each computer in your home so that only those computers can access your wireless network. For more information, see "Wireless > Wireless MAC Filter," on page 62.

## **Enable Encryption**

Encryption protects data transmitted over a wireless network. Wi-Fi Protected Access (WPA/WPA2) and Wired Equivalency Privacy (WEP) offer different levels of security for wireless communication.

A network encrypted with WPA/WPA2 is more secure than a network encrypted with WEP, because WPA/WPA2 uses dynamic key encryption. To protect the information as it passes over the airwaves, you should enable the highest level of encryption supported by your network equipment.

WEP is an older encryption standard and may be the only option available on some older devices that do not support WPA.

For more information, see "Wireless > Wireless Security," on page 56.

## **General Network Security Guidelines**

Wireless network security is effective only when combined with good network security practices.

- Password protect all computers on the network and individually password protect sensitive files.
- Change passwords on a regular basis.
- Install anti-virus software and personal firewall software.
- Disable file sharing (peer-to-peer). Some applications may open file sharing without your consent and/or knowledge.

## **Additional Security Tips**

To help prevent security problems, follow these guidelines:

- Keep wireless routers, access points, or gateways away from exterior walls and windows.
- Turn wireless routers, access points, or gateways off when they are not being used (at night, during vacations).
- Use strong passphrases that are at least eight characters in length.
   Combine letters and numbers to avoid using standard words that can be found in the dictionary.

3

# Using the Web-Based Utility for Advanced Configuration

After you set up the WRP400 with the Setup Wizard (located on the CD-ROM), the router will be ready for use. However, if you'd like to change its advanced settings, use the web-based utility. This chapter describes each web page of the utility and each page's key functions. You can access the utility via a web browser on a computer connected to the router.

The web-based utility has these main tabs: Setup, Wireless, Security, Access Restrictions, Applications & Gaming, Administration, Status, and Voice. Additional tabs will be available after you click one of the main tabs.



When first installing the WRP400, you should use the Setup Wizard on the Setup CD-ROM. If you want to configure advanced settings, use this chapter to learn about the web-based utility.

The web-based utility has the following main tabs:

- Setup: On the Setup screens, you can configure general settings, such as Internet connection, IP address, DHCP server settings, DDNS, time settings, and advanced router settings. For more information, see Chapter 4, "Basic Settings."
- Mobile Network: You can connect a compatible Mobile Broadband USB modem to the USB port of the WRP400 and configure the mobile network connection.For more information, see Chapter 5, "Installing and Configuring Your Mobile Network."
- Wireless: You can use the Wireless screens to set up and secure your wireless network.For more information, see Chapter 6, "Configuring Your Wireless Network."
- Security and Access Restrictions: You can use the Security screens to enable a firewall, add filters, or allow VPN tunnels. You can use the Access Restrictions screen to control Internet usage.For more information, see

Chapter 7, "Configuring Network Security and Controlling Internet Access."

- Applications & Gaming: You can use the Applications and Gaming screens to configure your WRP400 to support applications, services, and gaming. For more information, see Chapter 8, "Configuring Applications and Gaming."
- Administration: You can use the Administration screens to manage access, configure Universal Plug and Play, support multimedia streaming, enable logging and diagnostics, restore factory default settings, upgrade firmware, and back up and restore configurations. For more information, see Chapter 9, "Administration."
- Status: You can use the Status screens to view information about your WRP400. For more information, see Chapter 10, "Using the Status Screens."
- Voice: You can use the Voice screens to manage the voice gateway features of the WRP400.For more information, see Chapter 11, "Configuring Voice Services."

## How to Access the Web-Based Utility

To access the web-based utility, launch the web browser on your computer, and enter the default IP address of the WRP400, **192.168.15.1**, in the *Address* field. Then press **Enter**.



If you place the WRP400 behind a primary router with the IP address of 192.168.15.1, then the WRP400 will automatically assume a new default IP address, 192.168.16.1.

When the login screen appears, use the default user name and password, **admin**. Then click **OK** to continue. Later, you can set a new password from the Administration tab > Management page. See "Administration > Management," on page 88.

Connect to 1	92. 168. 15. 1
(I) U	
WRP400	
User name:	🖸 admin 🔽
Password:	•••••
	Remember my password
Password:	
	OK Cancel

Figure 4 Web-Based Utility Login Window

# 4

# **Basic Settings**

On the Setup screens, you can configure general settings, such as Internet connection, IP address, DHCP server settings, DDNS, time settings, and advanced router settings.



#### How Do I...

- Change the Internet Connection type, IP address, DHCP Server settings, and other basic settings?
   See "Setup > Basic Setup," on page 23.
- Set up DDNS for my web server or FTP server? See "Setup > DDNS," on page 34.
- Clone a MAC address to access my Internet service? See "Setup > MAC Address Clone," on page 37.
- Change the time settings?
   See "Time Setting," on page 33.
- Configure advanced settings for PPPoE Relay, NAT, Dynamic Routing (RIP), or Static Routing? See "Setup > Advanced Routing," on page 38.



**NOTE** For information about using the Setup screens to configure mobile network settings, see **Chapter 5**, **"Installing and Configuring Your Mobile Network."** 



## Setup > Basic Setup

You can use the Basic Setup page to configure the Internet connection and local network settings. Complete the following sections of the page:

- Internet Setup
- Network Setup
- Time Setting



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

## **Internet Setup**

You can use the Internet Setup section to configure the WRP400 for your Internet connection. Most of the entries in this section require information that you can obtain from your service provider.

#### **Internet Connection Type**

Select the type of Internet connection that your service provider supports:

- Automatic Configuration DHCP
- Static IP
- PPPoE
- PPTP
- L2TP
- Telstra Cable

#### **Automatic Configuration - DHCP**

By default, the Internet Connection Type is set to **Automatic Configuration - DHCP**, which should be kept only if your service provider supports DHCP or you are connecting through a dynamic IP address.

This option usually applies to cable connections.

# Figure 5 Setup > Basic Setup > Internet Connection Type > Automatic Configuration - DHCP

Internet Setup		
Internet Connection Type	Automatic Configuration	on - DHCP 💌
Optional Settings (required by some Internet	Host Name :	
Service Providers)	Domain Name :	
	MTU :	Auto Size : 1500
	Static DNS 1 :	
	Static DNS 2 :	
	Static DNS 3 :	g 0 . 0 . 0 . 0

#### Static IP

If you are required to use a permanent IP address to connect to the Internet, select **Static IP**.

### Figure 6 Setup > Basic Setup > Internet Connection Type > Static IP

Internet Setup		
Internet Connection Type	Static IP	
	Internet IP Address :	219 . 68 . 64 . 68
	Subnet Mask :	255 . 255 . 248 . 0
	Default Gateway :	219 . 68 . 64 . 254
		0

Enter the information that was provided by your service provider.

- Internet IP Address: The IP address of your WRP400, as seen from the Internet.
- **Subnet Mask:** The subnet mask, as seen by users on the Internet (including your service provider).
- Default Gateway: The IP address of your service provider server.

#### PPPoE

Some DSL-based service providers use PPPoE (Point-to-Point Protocol over Ethernet) to establish Internet connections. If you are connected to the Internet through a DSL line, check with your service provider to see if they use PPPoE. If they do, you will have to enable **PPPoE**.

This option applies to some DSL services.

#### Figure 7 Setup > Basic Setup > Internet Connection Type > PPPoE

Internet Setup		
Internet Connection Type	PPPoE	•
	User Name :	test
	Password :	•••••
	Service Name (Optional):	test
	C Connect on Demand : Max	Idle Time 5 Min. 😤
	Keep Alive : Redial Period	30 Sec.

- User Name and Password: The login information for your account.
- Service Name (Optional): The service name (if provided).
- Connect on Demand: Max Idle Time: A feature that allows your WRP400 to re-establish a terminated connection when a user attempts to access the Internet. To enable this feature, select Connect on Demand. Use the Max Idle Time field to specify the period of inactivity that causes a connection to terminate. Keep the default Max Idle Time of 5 minutes, or specify the maximum period of inactivity that you want to allow.
- Keep Alive: Redial Period: A feature that allows your WRP400 to check your Internet connection at a specified interval (Redial Period). If you are disconnected, then the WRP400 automatically re-establishes your connection. To enable this option, select Keep Alive. Keep the default Redial Period of 30 seconds, or specify the interval at which you want the WRP400 to check the Internet connection.

#### **PPTP**

Point-to-Point Tunneling Protocol (PPTP) is a service that applies to connections in Europe only.

Figuro 8	2	Sotup >	Rasic Sotu	n >	Internet	Connection	T <sub>N</sub>	no s		DD	TD
rigure d	0	Setup >	p basic Setu	p >	memer	Connection	Тy	pe >	2	ГГ	IF

Internet Setup			
Internet Connection Type	PPTP	•	
	Internet IP Address :	219 . 68 . 64 . 68	
	Subnet Mask :	255 255 248 0	
	Gateway :	219 . 68 . 64 . 1	
	User Name :	test	
	Password :	•••••	
	C Connect on Demand : Max	x Idle Time 5 Min.	15
	Keep Alive : Redial Period	1 30 Sec.	233415

- Internet IP Address: The IP address of your WRP400, as seen from the Internet.
- **Subnet Mask:** The subnet mask, as seen by users on the Internet (including your service provider).
- Default Gateway: The IP address of your service provider server.
- User Name and Password: The login information for your account.
- Connect on Demand: Max Idle Time: A feature that allows your WRP400 to re-establish a terminated connection when a user attempts to access the Internet. To enable this feature, select Connect on Demand. Use the Max Idle Time field to specify the period of inactivity that causes a connection to terminate. Keep the default Max Idle Time of 5 minutes, or specify the maximum period of inactivity that you want to allow.
- Keep Alive: Redial Period: A feature that allows your WRP400 to check your Internet connection at a specified interval (Redial Period). If you are disconnected, then the WRP400 automatically re-establishes your connection. To enable this option, select Keep Alive. Keep the default Redial Period of 30 seconds, or specify the interval at which you want the WRP400 to check the Internet connection.

## L2TP

L2TP is a service that applies to connections in Europe and Israel.

#### Figure 9 Setup > Basic Setup > Internet Connection Type > L2TP

Internet Setup		
Internet Connection Type	L2TP	
	Server IP Address :	192 . 168 . 15 . 200
	User Name :	test
	Password :	•••••
	C Connect on Demand : M	Max Idle Time 5 Mins.
	🖲 Keep Alive : Redial Peri	iod 30 Sec.

- Server IP Address: The IP address of the L2TP Server.
- User Name and Password: The login information for your account.
- Connect on Demand: Max Idle Time: A feature that allows your WRP400 to re-establish a terminated connection when a user attempts to access the Internet. To enable this feature, select Connect on Demand. Use the Max Idle Time field to specify the period of inactivity that causes a connection to terminate. Keep the default Max Idle Time of 5 minutes, or specify the maximum period of inactivity that you want to allow.
- Keep Alive: Redial Period: A feature that allows your WRP400 to check your Internet connection at a specified interval (Redial Period). If you are disconnected, then the WRP400 automatically re-establishes your connection. To enable this option, select Keep Alive. Keep the default Redial Period of 30 seconds, or specify the interval at which you want the WRP400 to check the Internet connection.

## **Telstra Cable**

Telstra Cable is a service used in Australia only.

#### Figure 10 Setup > Basic Setup > Internet Connection Type > Telstra Cable

Internet Setup		
Internet Connection Type	Telstra Cable	•
	Heart Beat Server :	192 . 168 . 15 . 200
	User Name :	test
	Password :	•••••
	C Connect on Demand : Max	Idle Time 5 Min.
	Keep Alive : Redial Period	4

- Heart Beat Server: The IP address of the Heart Beat Server.
- User Name and Password: The login information for your account.
- Connect on Demand: Max Idle Time: A feature that allows your WRP400 to re-establish a terminated connection when a user attempts to access the Internet. To enable this feature, select Connect on Demand. Use the Max Idle Time field to specify the period of inactivity that causes a connection to terminate. Keep the default Max Idle Time of 5 minutes, or specify the maximum period of inactivity that you want to allow.
- Keep Alive: Redial Period: A feature that allows your WRP400 to check your Internet connection at a specified interval (Redial Period). If you are disconnected, then the WRP400 automatically re-establishes your connection. To enable this option, select Keep Alive. Keep the default Redial Period of 30 seconds, or specify the interval at which you want the WRP400 to check the Internet connection.

### **Optional Settings**

Some of these settings may be required by your service provider. Verify with your service provider before making any changes.

#### Figure 11 Setup > Basic Setup > Optional Settings

Optional Settings (required by some Internet Service Providers)	Host Name : Domain Name :	
	MTU :	Auto 💽 Size : 1500
	Static DNS 1 :	
	Static DNS 2 :	<u>8</u> 0.0.0
	Static DNS 3 :	🛱 0.0.0

- Host Name and Domain Name: A host and domain name for the WRP400.
   Some service providers, usually cable service providers, require these names as identification. In most cases, leaving these fields blank will work.
- MTU: MTU is the Maximum Transmission Unit. The largest packet size that
  is permitted for Internet transmission. Select Manual if you want to manually
  enter the largest packet size that is transmitted. To have the WRP400 select
  the best MTU for your Internet connection, keep the default setting, Auto.
- Size: When Manual is selected in the *MTU* field, this option is enabled. Leave this value in the 576 to 1500 range. The default size depends on the Internet Connection Type:
  - DHCP or Static IP: 1500
  - **PPPoE:** 1492
  - **PPTP or L2TP:** 460
  - Telstra Cable: 1500
- Static DNS 1-3: The Domain Name System (DNS) is how the Internet translates domain or website names into Internet addresses or URLs. Enter the IP address of the DNS server, which is provided by your service provider. If you wish to use a different DNS server, enter its IP address in one of these fields. You can enter up to three DNS server IP addresses here. The WRP400 will use these for quicker access to functioning DNS servers. By default, the WRP400 uses 192.168.15.1 for DNS.



## **Network Setup**

You can use the Network Setup section to change the IP address of the WRP400 and configure the DHCP server settings.



For wireless setup, use the Wireless tab. See Chapter 6, "Configuring Your Wireless Network."

### **Router IP**

You can enter the Local IP Address and Subnet Mask of the WRP400, as seen by your network.

#### Figure 12 Setup > Basic Setup > Network Setup

Network Setup		
Router IP	Local IP Address :	192 . 168 . 15 . 1
	Subnet Mask :	255.255.255.0 💌 🖁
		ε. Σ

## **DHCP Server Setting**

You can use these settings to configure the Dynamic Host Configuration Protocol (DHCP) server function. The WRP400 can be used as a DHCP server for your network. A DHCP server automatically assigns an IP address to each computer on your network.



If you choose to enable the DHCP server option, make sure there is no other DHCP server on your network.

DHCP Server Setting	DHCP Server :	Enabled      Disabled      DHCP Reservation
	DNS Proxy :	$\odot$ Enabled $\bigcirc$ Disabled
	Starting IP Address :	192.168.15.100
	Maximum DHCP Users :	50
	IP Address Range :	192.168.15. 100 to 149
	Client Lease Time :	0 minutes (0 means one day)
	Static DNS:	0.0.8
	WINS :	

#### Figure 13 Setup > Basic Setup > DHCP Server Setting

- DHCP Server: DHCP is enabled by factory default. If you already have a DHCP server on your network, or you don't want a DHCP server, then select Disabled (no other DHCP features will be available).
- DHCP Reservation: Click this button if you want to reserve IP addresses for clients. See "DHCP Reservation," on page 32.
- DNS Proxy: To enable the DNS Proxy feature, select Enabled. To disable the DNS Proxy feature, keep the default, Disabled.



**NOTE** The DNS proxy relays DNS requests to the current public network DNS server for the proxy, and it replies as a DNS resolver to the client device on the network.

- Starting IP Address: Enter a value for the DHCP server to start with when issuing IP addresses. The Starting IP Address must be greater than the default IP address of the WRP400, 192.168.15.1, and less than 192.168.15.253. The default Starting IP Address is 192.168.15.100.
- Maximum DHCP Users: Enter the maximum number of computers that will receive IP addresses from the DHCP server. This number cannot be greater than 253. The default is 50.
- IP Address Range: You can view the range of available IP addresses.
- Client Lease Time: Enter the maximum connection time in minutes that a a dynamic IP address is "leased" to a network user. When the time elapses, the user is automatically assigned a new dynamic IP address. The default is 0 minutes, which means one day.

• Static DNS: Enter the local IP address of the DNS server, which is provided by your service provider. If you wish to use a different DNS server, enter that IP address in this field.



**NOTE** The Domain Name System (DNS) is how the Internet translates domain or website names into Internet addresses or URLs.

WINS: If you use a WINS server, enter that server's IP address here.
 Otherwise, when DHCP is enabled, the field is field with the value 0.0.0.0.



**NOTE** The Windows Internet Naming Service (WINS) manages each PC's interaction with the Internet. I

#### **DHCP Reservation**

This page appears if you click the DHCP Reservation button on the Basic Setup page. Use this page to assign a fixed local IP address to a computer on the network.

#### Figure 14 DHCP Reservation

DHCP Reservation							
Select Clients from DHCP Tables	Client Name	Interface	IP Add	ress	MAC Address	Select	
21101 142100	None	None	Nor	ne	None		
					Ado	l Clients	
Manually Adding Client	Enter Client Na	me Assign IP Ad	dress	To Th	is MAC Address		]
				0:00:00:00:00	Add		
Clients Already Reserved							
	Client Name	Assign IP Addr	ess T	o This	MAC Address	MAC Address	
	Save Settin	ng <u>Cancel C</u>	hanges		<u>Refresh</u>	<u>Close</u>	



- Select Clients from DHCP Tables: To reserve an IP address for a client in the table, check the Select check box, and then click Add Clients.
- Manually Adding Client: To reserve an IP address for a client that is not listed in the Select Clients table, enter the Client Name, the desired IP Address, and the client MAC Address in the Manually Adding Client section. Then click Add.
- Clients Already Reserved: If you want to remove a client from this list, click Remove.

Click **Save Setting** to apply your changes, or click C**ancel Changes** to cancel your changes. To view the most up-to-date information, click **Refresh**. To exit this screen, click **Close**.

## **Time Setting**

In the Time Setting section of the Basic Setup page, you can choose your time zone and Time Server Address, if needed.

#### Figure 15 Setup > Basic Setup > Time Setting

(GMT-08:00) Pacific Time (USA & Canada)
Automatically adjust clock for daylight saving changes
Time Server Address :
Auto
Resync Timer : 3600 seconds

- **Time Zone:** Select the time zone for the location.
- Automatically adjust clock for daylight saving changes: Select this option if you want the WRP400 to automatically adjust the clock for daylight saving time. This option is enabled by default.
- Time Server Address: If you want to use the default Network Time Protocol (NTP) server, keep the default, Auto. If you want to specify the NTP server, select Manual, and enter the URL or IP address of the NTP server that you want to use.
- **Resync Timer:** Enter the number of seconds that elapse before the WRP400 resyncs with the NTP server. The default is **3600** seconds.

## Setup > DDNS

You can use the DDNS page to configure the Dynamic Domain Name System (DDNS) feature. DDNS lets you assign a fixed host and domain name to a dynamic Internet IP address. It is useful when you are hosting your own website, FTP server, or other server behind the WRP400.

Before you can use this feature, you need to sign up for DDNS service with a DDNS service provider, such as www.dyndns.org or www.TZO.com. If you do not want to use this feature, keep the default setting, **Disabled**.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Choose your DDNS service from the drop-down list, and then enter the information for your service.

## DynDNS.org

DDNS DDNS Service	DynDNS.org	
	User Name :	test
	Password :	•••••
	Host Name :	test
	System :	Dynamic 💌
	Mail Exchange (Optional) :	test
	Backup MX :	C Enabled 💿 Disabled
	Wildcard :	⊖ Enabled ☉ Disabled
	Internet IP Address :	60.251.199.205
	Status :	
		Update

## Figure 16 Setup > DDNS > DynDNS.org
- User Name: Enter the User Name for your DDNS account.
- **Password:** Enter the Password for your DDNS account.
- Host Name: Enter the DDNS URL assigned by the DDNS service.
- System: Choose the DynDNS service you use: Dynamic, Static, or Custom. The default selection is Dynamic.
- Mail Exchange (Optional): Enter the address of your mail exchange server, so emails to your DynDNS address go to your mail server.
- Backup MX: This feature allows the mail exchange server to be a backup. To enable the feature, select Enabled. To disable this feature, keep the default, Disabled. If you are not sure which setting to use, keep the default, Disabled.
- Wildcard: This setting enables or disables wildcards for your host. For example, if your DDNS address is *myplace.dyndns.org* and you enable wildcards, then *x.myplace.dyndns.org* will work as well (x is the wildcard). To enable wildcards, select Enabled. To disable wildcards, keep the default, Disabled. If you are not sure which setting to use, keep the default, Disabled.
- Internet IP Address: The Internet IP address of the WRP400 is displayed here. Because it is dynamic, it will change.
- Status: The status of the DDNS service connection is displayed here.
- Update: To manually trigger an update, click this button.



#### TZO.com

DDNS DDNS Service	TZO.com	
	E-mail Address :	test@test.com
	TZO Key :	•••••
	Domain Name :	test
	Internet IP Address :	60.251.199.205
	Status :	
		Update

#### Figure 17 Setup > DDNS > TZO.com

- E-mail Address, TZO Key, and Domain Name: Enter the settings for your account with TZO.
- Internet IP Address: The Internet IP address of the WRP400 is displayed here. Because it is dynamic, it will change.
- **Status:** The status of the DDNS service connection is displayed here.
- Update: To manually trigger an update, click this button.

## Setup > MAC Address Clone

A MAC address is a unique 12-digit code that is assigned to a piece of hardware for identification. Some service providers require you to register a MAC address in order to access the Internet. If you previously registered a MAC address with your service provider for this purpose, you can reassign that MAC address to the WRP400. In this sense, you are "cloning" the MAC address to be used by this router.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

#### Figure 18 Setup > MAC Address Clone

MAC Address Clone	⊙ Enabled C Disabled		
	MAC Address	00 : 10 : B6 : 29 : 93 : 12 Clone Your PC's MAC	33425
		CIONE FOUR POSIMAC	8

- **Enabled**, **Disabled**: To assign a previously registered MAC address to the WRP400, select **Enabled**. Otherwise, select **Disabled**.
- **MAC Address:** Enter the MAC address that you previously registered with your service provider.
- Clone Your PC's MAC: Click this button to clone the MAC address of the computer you are using.



## Setup > Advanced Routing

You can use the Advanced Routing page to set up PPPoE Relay, NAT, Dynamic Routing (RIP), or Static Routing.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Advanced Settings PPPoE Relay	○ Enabled ⓒ Disabled		
Advanced Routing HAT	⊙ Enabled C Disabled		
Dynamic Routing (RIP)	C Enabled ⓒ Disabled		
Static Routing	Route Entries : Enter Route Name : Destination LAN IP : Subnet Mask : Gateway :	1 ()     Delete This Entry       0     .       0     .       0     .       0     .       0     .       0     .       0     .       0     .       0     .	
	Interface : Show Routing Table	LAN and Wireless	233426

#### Figure 19 Setup > Advanced Routing

#### **Advanced Settings: PPPoE Relay**

The PPPoE Relay feature enables an L2TP Access Concentrator (LAC) to relay active discovery and service selection functionality for PPP over Ethernet (PPPoE), over a Layer 2 Tunneling Protocol (L2TP) control channel, to an L2TP Network Server (LNS) or tunnel switch (multihop node). The relay functionality of this feature allows the LNS or tunnel switch to advertise its services to the client, thereby providing end-to-end control of services between the LNS and a PPPoE client.

To enable the PPPoE Relay feature for the Internet side, select **Enabled**. To disable the PPPoE Relay feature, keep the default, **Disabled**.

### **Advanced Routing**

Choose the features that you want to enable.

- NAT: If the WRP400 is hosting your network's connection to the Internet, keep the default, Enabled. If another router exists on your network, select Disabled. When the NAT setting is disabled, dynamic routing will be enabled.
- Dynamic Routing (RIP): This feature enables the WRP400 to automatically adjust to physical changes in the network's layout and exchange routing tables with the other router(s). The WRP400 determines the route of the network packets based on the fewest number of hops between the source and the destination. When the NAT setting is enabled, the Dynamic Routing feature is automatically disabled. When the NAT setting is disabled, this feature is available. Select Enabled to use the Dynamic Routing feature.
- Static Routing: A static route is a pre-determined pathway that network information must travel to reach a specific host or network. Enter the information described below to set up a new static route.
  - Route Entries: To set up a static route between the WRP400 and another network, select a number from the drop-down list. Click Delete This Entry to delete a static route.
  - **Enter Route Name:** Enter a name for the Route here, using a maximum of 25 alphanumeric characters.
  - **Destination LAN IP:** The Destination LAN IP is the address of the remote network or host to which you want to assign a static route.



- **Subnet Mask:** The Subnet Mask determines which portion of a Destination LAN IP address is the network portion, and which portion is the host portion.
- **Gateway:** This is the IP address of the gateway device that allows for contact between the WRP400 and the remote network or host.
- Interface: This interface tells you whether the Destination LAN IP address is on the LAN and Wireless (Ethernet and wireless networks) or the Internet (WAN).
- Show Routing Table: Click this button to view the static routes you have already set up.

For each route, the Destination LAN IP address, Subnet Mask, Gateway, and Interface are displayed. Click **Refresh** to update the information. Click **Close** to exit this screen.

#### Figure 20 Routing Table

Routing Table					
	Destination LAN IP	Subnet Mask	Gateway	Interface	]
					-
	Defreeb	Close			
	<u>Refresh</u>	<u>Close</u>			

5

# Installing and Configuring Your Mobile Network

You can connect a compatible Mobile Broadband USB modem to the USB port of the WRP400 and configure the mobile network connection.



#### How Do I...

- Connect a USB modem to my WRP400?
   See "Installing Your USB Modem," on page 42
- Enter the account information for my mobile network connection?
   See "Setup > Mobile Network," on page 43
- Ensure continued Internet access through the mobile network connection and the Ethernet connection?
   See "Setup > Connection Recovery," on page 46
- Know when the WRP400 is connected to the Internet through the mobile network? See "Understanding the LED Behavior for Mobile Network," on page 49

## Installing Your USB Modem

You can install a compatible Mobile Broadband USB Modem into the USB port of the WRP400 for the purpose of accessing a mobile network.



For more information about compatible USB devices, visit the WRP400 product page on Cisco.com: http://www.cisco.com/en/US/products/ps10028/index.html

Connect a compatible USB Modem into the USB port of the WRP400. The Power LED flashes green and orange, indicating that a device is connected to the USB port and that initialization is in progress.

After the device initializes, the Power LED shines steady green. If the device fails to initialize, the LED continues to flash green and orange.

By default, the WRP400 connects to the Internet through the local Ethernet, if available. The mobile network connection is used as a failover when an Ethernet connection is unavailable.



For more information about configuring your mobile network, see "Setup > Mobile Network," on page 43.

## Setup > Mobile Network

You can use this page to choose the connect mode and to enter the settings for the mobile network. You also can use this page to view the current connection status.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

#### Figure 21 Setup > Mobile Network

Mobile Network		
Global Settings	Connect Mode :	ତ Auto 🗢 Manual
		C Connect on Demand: Max Idle Time 5 Min.
		⊙ Keep Alive
	Card Status :	Disconnected
Mobile Network Setup	Configure Mode :	ତ Auto 🗢 Manual
	Card Model :	Huawei E220/E270/E272/E172 💌
	Carrier :	Taiwan Chunghwa Telecor 💌
	Access Point Name(APN) :	internet
	Dial Number :	*99#
	User Name :	(optional)
	Password :	(optional)
	SIM PIN :	(optional)
	Server Name :	(optional)
	Authentication :	Auto 💌
	Service Type :	HSDPA/3G/UMTS Preferred



**NOTE** Ethernet Connection Recovery and Interface Connection Failover will work only if the Connection Mode is set to Auto. For more information about these features, see **"Setup > Connection Recovery," on page 46.**.

#### Connect Mode:

- Select **Auto** to enable your modem to establish connection automatically.
- Select **Manual** to connect or disconnect your modem connection manually.
- If you change your selection from Auto to Manual, a message appears. Click **OK** to acknowledge that Connection Recover will be disabled, or click **Cancel** to cancel.
- If you change your selection from Manual to Auto, a message appears.
   Click OK to also enable Ethernet Connection Recovery, or click Cancel to set the Connect Mode to Auto without enabling Ethernet Connection.
- Connect on Demand with Max. Idle Time: You can configure the WRP400 to terminate the Internet connection after it has been inactive for a specified period of time (Max Idle Time). If your Internet connection has been terminated due to inactivity, Connect on Demand enables the modem to automatically re-establish a terminated connection when a user attempts to access the Internet again. To enable this feature, select Connect on Demand. In the Max Idle Time field, enter the number of minutes that can elapse without activity before your Internet connection terminates. The default Max Idle Time is 5 minutes.
- Keep Alive: If you select this option, the WRP400 will periodically check your Internet connection. If you are disconnected, then the WRP400 will automatically re-establish your connection.
- Card Status: This field shows the current modem connection status as Detecting, Connecting, or Connected. If your Connect Mode is Manual, there will be a button for you to click to connect or disconnect your Modem.
- Configure Mode: Select Auto to allow the WRP400 to automatically detect which card model was inserted and which carrier is available. Select Manual to set up the connection manually. To allow the WRP400 to automatically configure modem & mobile network settings, keep the default, Auto.



**NOTE** Some Internet Service Providers (ISPs) will require that you enter specific information, such as User Name and Password. This information can be obtained from your ISP, if required.

- Card Model: The data card model that is inserted in the USB port.
- Carrier: The mobile network service provider for Internet connection. This setting is required when you are using HSDPA/UMTS/GPRS Internet service.
- Country: Select the card issue country from the first drop-down menu.
- Carrier: Select the card issue provider from the second drop-down menu.
- Access Point Name (APN): The Internet network to which the mobile device is connecting to. Enter the Access Point Name provided by your mobile network service provider.
- **Dial Number:** The dial number for the Internet connection. Enter the Dial Number provided by your mobile network service provider.
- Optional Settings: Some of these settings may be required by your mobile network service provider. Verify with your mobile network service provider before making any changes.
- User Name and Password (Optional): Enter the User Name provided by your mobile network service provider.
- **SIM PIN (Optional):** The PIN code associated with your SIM card. Enter your SIM PIN number here.
- Server Name (Optional): The name of the server for the Internet connection.
- Authentication: The type of authentication used by your service provider. Select your authentication type, if you do not know which type to use, keep the default setting, Auto.
- Service Type: Select the most commonly available type of mobile data service connection based on your area service signal. If your location supports only one mobile data service, you may set up for enhance build up connection. The first selection will always search for HSPDA/3G/UMTS service or switch to GPRS automatically only when it is available.

## Setup > Connection Recovery

An Internet connection can be established via the Ethernet Internet port or a USB modem connected to the USB port. While both Ethernet and USB interfaces may be connected, only one of them can be used to establish a link at a time.

By default, the WRP400 uses the Ethernet Internet connection when available. If the Ethernet Internet connection fails, the WRP400 automatically attempts to bring up another connection on another interface. This feature is called failover. Whenever the Ethernet Internet connection recovers, the WRP400 automatically attempts to bring back and recover the Ethernet Internet connection. This feature is called Recovery.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Recovery & Failover				
	Ethernet Connectio			
	Interface Connecti	on Failover :	🤨 Enabled 💭 Disa	nbled
	Timeout :		60	seconds
	Failover Validation	Site :	⊙ NTP	
			O Custom 0 . 0	.0.0
WAN Interfaces				
Summary	Interface	<u>Status</u>		<u>Priority</u>
	Ethernet	Connecte	<u>d</u>	Down
	USB	<u>Disconne</u>	<u>cted</u>	Up

#### Figure 22 Setup > Connection Recovery

#### **Recovery & Failover**

• Ethernet Connection Recovery: This feature ensures that your Internet connection is made through the Ethernet interface if it is available. Enabling this feature also enables the Interface Connection Failover, which ensures that if the Internet connection fails on the Ethernet interface, the WRP400 automatically attempts to bring up the connection through the mobile network if available. Whenever the Ethernet Internet connection recovers, the WRP400 automatically attempts to bring back and recover the Ethernet Internet connection.



**NOTE** Ethernet Connection Recovery requires that your Mobile Connection Mode is set to Auto and your Ethernet interface is set to the high priority. When you enable this feature, a message appears. Click **OK** to confirm that you want to change the Mobile Connection Mode and the Ethernet interface priority.

Microsoft Internet Explorer 🛛 🗙				
Enabling this feature will change Mobile Network Connection Mode to "Auto" and Ethernet interface to highest priority. Do you wish to continue?				
OK Cancel				

- Interface Connection Failover: Failover detection works by detecting the physical connection and/or presence of traffic on the Internet link. If the link is idle for some time, the WRP400 will attempt to ping a destination. If the ping does not reply, the WRP400 assumes the link is down and attempts to fail over to another interface. Click Enabled if you want to use this feature, or otherwise click Disabled. This feature is automatically enabled if you enable Ethernet Connection Recovery.
- **Timeout:** Specify the time interval at which the WRP400 detects the status of the Internet connection. The default timeout interval is 60 seconds.
- Failover Validation Site: A ping target for the WRP400 to use to detect the status of the Internet connection. By default the WRP400 pings the Network Time Protocol (NTP) servers. You may specify a different IP address as a target here.

#### **WAN Interfaces**

The Summary table includes one row of information for the Ethernet interface and one row of information for the USB interface.

- Status: The link status of this interface:
  - **Disconnected:** The device is plugged in and available but not active.
  - **Connecting:** The WRP400 is attempting to bring up the link over the device.
  - Connected: The link is up and running on the device.
  - Wait Recovery: When the WRP400 is connected to the Ethernet, this status means that the Ethernet is waiting recovered to route to the Failover Validation Site.



- NOTE You can click the **Status** hyperlink to view the Status page for the interface. To return to the Connection Recovery screen, click the **Back** button on the browser toolbar. For more information, see"Router Information," on page 102 and "Mobile Network Status," on page 104.
- Priority: The priority setting determines which interface is used when both interfaces are available. By default, the Ethernet interface has top priority. However, you can change the priority setting by clicking Up to move an interface to the top priority level or by clicking Down to move an interface to the low priority level.



**NOTE** The interface priority setting is configurable only when Ethernet Connection Recovery is disabled.

## **Understanding the LED Behavior for Mobile Network**

The Internet LED indicates connectivity to the Internet through the Ethernet connection only. The Power LED indicates the progress of USB initialization or the status of the mobile network connection.

### **LED Behavior During USB Modem Installation**

The Power LED indicates the progress of the initialization.

- Before you connect the USB modem, the Power LED shines steady green to show that the WRP400 has power.
- After you connect the USB modem, the Power LED flashes green and orange to show that a device is connected to the USB port and that initialization is in progress.
- If the initialization is successful, the Power LED shines steady green. If the initialization fails, the LED continues to flash green and orange.

By default, the WRP400 connects to the Internet through the wired Ethernet, if available. The mobile network connection is used as a failover when an Ethernet connection is unavailable.

#### LED Behavior During Mobile Network Connectivity

After you successfully install a USB modem, the Power LED indicates the status of the mobile network connection:

- Flashing Orange: The WRP400 is attempting to connect to the Internet through the mobile network connection.
- **Steady Orange:** The WRP400 is connected to the Internet through the mobile network connection.
- **Continuous Flashing Orange:** The WRP400 failed to connect to the Internet through the mobile network connection and is trying again.
- Steady Green:
  - If a USB device is connected, this LED behavior indicates that the device was successfully initialized and that the WRP400 is not using the mobile network connection. If an Internet connection is active through the Ethernet, then the Internet LED is illuminated.

- If the USB device was removed, this LED behavior indicates that the WRP400 has power.

To check the status of the USB Modem, or modify the settings for the mobile network, connection recovery, and failover, you can use the administration web server.

6

## **Configuring Your Wireless Network**

You can use the Wireless screens to set up and secure your wireless network.



#### How Do I...

- Set up my wireless network?
   See "Wireless > Basic Wireless Settings," on page 51.
- Secure my wireless network?
   See "Wireless > Wireless Security," on page 56.
- Specify computers that can or cannot access my network?
  - See "Wireless > Wireless MAC Filter," on page 62
- Configure special router functions for my wireless network?
   See "Wireless > Advanced Wireless Settings," on page 64.

## Wireless > Basic Wireless Settings

You can use the Basic Wireless Settings page to configure your wireless network manually or to use Wi-Fi Protected Setup.

Figure 23 Wireless > Basic Wireless Settings > Wireless Configuration

Wireless Configuration :	C Manual	Wi-Fi Protected Setup     ■	66765

The options on the page change after you choose Manual or Wi-Fi Protected Setup.

- Choose Manual if you want to manually configure your network, if you are setting up your secondary network (SSID2), of if you do not have client devices that support Wi-Fi Protected Setup. See "Manual Configuration of the Network," on page 52.
- Choose Wi-Fi Protected Setup if you have client devices, such as wireless adapters, that support Wi-Fi Protected Setup. For more information, see "Wi-Fi Protected Setup," on page 54.

#### **Manual Configuration of the Network**

After you choose Manual for the Wireless Configuration method, additional fields appear. You can change the SSID of the wireless network and enable a second network, or guest network.

Wireless Configuration :		🖸 Manual	O WI-Fi Prote	cted Setup	I	
Network Mode :		Mixed	•			
Wireless Channel :		Auto	-			
		Wireless Network Name (SSID)	SSID Broadcast Enabled	For Internet Access Only	Network Enabled	
	SSID1	cisco9313	~			_
	SSID2					LENGEZ

#### Figure 24 Wireless > Basic Wireless Settings > Manual Configuration

- Network Mode: Select the wireless standards that are running on your network. If you have Wireless-G and Wireless-B devices, keep the default setting, Mixed. If you have only Wireless-G devices, select Wireless-G only. If you have only Wireless-B devices, select Wireless-B only.
- Wireless Channel: Select the channel that you want to use. To allow the WRP400 to select the best available wireless channel, keep the default, Auto.

 SSID1, SSID2: The SSID is the network name shared among all devices in a wireless network. The WRP400 can support up to two wireless networks. By default, one wireless network is enabled, and you can create a second wireless network.

Configure the following settings for each wireless network:

Wireless Network Name (SSID): The default wireless network uses this name: "cisco" followed by the last four digits of the wireless MAC address of the WRP400. To rename the default wireless network, enter a unique Wireless Network Name, which is case-sensitive and must not exceed 32 characters. You can use any of the characters on the keyboard. To create a second wireless network, select Network Enabled for the SSID2 setting. Then enter a unique Wireless Network Name.



**NOTE** If you are unable to configure the SSID2 settings, contact your service provider for more information.

- SSID Broadcast Enabled: When wireless clients survey the local area for wireless networks, they detect the SSID broadcast by the WRP400. If you want to broadcast the SSID, keep the check box selected. If you do not want to broadcast the SSID, deselect the check box.
- For Internet Access Only: On your second wireless network (SSID2), you can set up guest access, which allows access to the Internet while blocking access to your local network. For example, a guest cannot access the data stored on your local computers. To limit guests to Internet access only, keep the check box selected. To allow local network access, deselect the check box.



NOTE The For Internet Access Only feature applies only to SSID2.

- **Network Enabled:** To enable the wireless network, select the check box. To disable the wireless network, deselect the check box.

#### **Wi-Fi Protected Setup**

After you choose Wi-Fi Protected Setup for the Wireless Configuration, the instructions, fields, and buttons appear on the screen. Three setup methods are available.



- **NOTE** Wi-Fi Protected Setup is available for your primary wireless network (SSID1) only. To configure your second wireless network (SSID2), select **Manual**. If you are unable to configure the second wireless network, contact your service provider for more information (these settings may be controlled by your service provider).
- Method #1: To configure a client device that has a Wi-Fi Protected Setup button, click or press the Wi-Fi Protected Setup button on the client device. Then click the button shown on the screen. After the client device has been configured, click OK. Then refer to your client device or its documentation for further instructions. Repeat for any additional devices that you need to configure.
- Method #2: To configure a client device that has a Wi-Fi Protected Setup PIN number, enter the PIN number in the field on this screen. Click Register. After the client device has been configured, click OK. Then refer to your client device or its documentation for further instructions. Repeat for any additional devices that you need to configure.
- Method #3: If your client device asks for the PIN number of the WRP400, enter the PIN number that is shown on the screen. This number also appears on the label on the bottom of the WRP400. After the client device has been configured, click OK. Then refer to your client device or its documentation for further instructions. Repeat for any additional devices that you need to configure.

Wireless > Basic Wireless Settings

Wireless Configuration : O Ma	nual 💿 WI-Fi Protected Setup
Wi-Fi Protected Setup тм Use one of the following for each Setup supported device:	Wi-Fi Protected
<ol> <li>If your client device has a Wi- Protected Setup button,click or press that button and then click the button on the right.</li> </ol>	9
OR	
2. If your client device has a Wi- PIN number,enter that number he and then click <u>Register</u>	
OR	
3. If your client asks for the Rout number,enter this number <b>16183</b> device.	
Wi-Fi Protected Setup Status	Unconfigured
Network Name (SSID)	linksys9313
Security	Disabled

## Wireless > Wireless Security

You can use the Wireless Security page to configure the security of your wireless network(s). The WRP400 supports the following wireless security mode options: WPA Personal, WPA Enterprise, WPA2 Personal, WPA2 Enterprise, and WEP.

WEP (Wired Equivalent Privacy) is an older security standard. WPA (Wi-Fi Protected Access) is a newer security standard that is stronger than WEP encryption. A network encrypted with WPA/WPA2 is more secure than a network encrypted with WEP, because WPA/WPA2 uses dynamic key encryption. To protect the information as it passes over the airwaves, you should enable the highest level of encryption supported by your network equipment.

These options are briefly discussed here. For additional guidelines, refer to Chapter 2, "Before You Begin: Understanding Wireless Security."



NOTE If you used Wi-Fi Protected Setup to configure your wireless network(s), then wireless security has already been set up for your primary wireless network. Do not make changes to the Wireless Security screen for your primary wireless network.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Select the SSID that you want to configure. Then choose the Security Mode. If you do not want to use wireless security, keep the default, **Disabled**.

#### Figure 25 Wireless > Wireless Security

Wireless Security		
	Select a SSID :	cisco9313 🗾 💌
	Security Mode :	Disabled
		WEP WPA Personal
		WPA2 Personal
		WPA Enterprise
		Disabled



If you enabled the second wireless network on the Basic Wireless Settings screen, you will need to set up wireless security for each SSID.

Depending on the selected Security Mode, additional fields appear.

#### **WEP**

WEP is a basic encryption method, which is not as secure as WPA

security > WEP	
Select a SSID :	cisco9313
Security Mode :	VVEP 💌
Encryption :	64 bits 10 hex digits 💌
Passphrase :	test Generate
Key 1 :	1B9DDA483D
Key 2 :	941E4148D0
Key 3 :	91B3CDF063
Key 4 :	E38D0086C9
TX Key :	1
	Security Mode : Encryption : Passphrase : Key 1 : Key 2 : Key 3 : Key 4 :

- Encryption: Select a level of WEP encryption, 64 bits 10 hex digits or 28 bits 26 hex digits. The default is 64 bits 10 hex digits.
- Passphrase: Enter a Passphrase to automatically generate WEP keys. Then • click Generate.
- Key 1-4: If you did not enter a Passphrase, enter the WEP key(s) manually.
- TX Key: Select which TX (Transmit) Key to use. The default is 1.

232433

#### **WPA Personal**

Wi-Fi Protected Access (WPA) is a security mode that uses a shared key to restrict access to authorized users.



If you are using WPA, always remember that each device in your wireless network MUST use the same WPA method and shared key, or else the network will not function properly.

#### Figure 27 Wireless Security > WPA Personal

Wireless Security		
	Select a SSID :	cisco9313
	Security Mode :	WPA Personal
	WPA Algorithms :	
	WPA Shared Key :	testtest
	Group Key Renewal :	3600 seconds

- WPA Algorithms: WPA supports two encryption methods, TKIP and AES, with dynamic encryption keys. Select the type of algorithm, TKIP or AES. The default is TKIP.
- WPA Shared Key: Enter a WPA Shared Key of 8-63 characters.
- Group Key Renewal: Enter a Group Key Renewal period, which instructs the WRP400 how often it should change the encryption keys. The default is 3600 seconds.

#### WPA2 Personal

Like WPA Personal, WPA2 Personal uses a shared key to restrict access to your wireless network. WPA2 can combine TKIP and AES encryption.

Figure 28 Wireless Security > WPA2 Personal

Wireless Security			
	Select a SSID :	cisco9313	
	Security Mode :	WPA2 Personal	
	WPA Algorithms :	TKIP + AES	
	WPA Shared Key :	testtest	
	Group Key Renewal :	3600 seconds	22436
			R

- WPA Algorithms: WPA2 supports two encryption methods, TKIP and AES, with dynamic encryption keys. Select the type of algorithm, AES or TKIP + AES. The default is TKIP + AES.
- WPA Shared Key: Enter a WPA Shared Key of 8-63 characters.
- Group Key Renewal: Enter a Group Key Renewal period, which instructs the WRP400 how often it should change the encryption keys. The default is 3600 seconds.

#### **WPA Enterprise**

This option features WPA used in coordination with a RADIUS (Remote Authentication Dial-In User Service) server. This option should only be used when a RADIUS server is connected to the WRP400.

#### Figure 29 Wireless Security > WPA Enterprise

Wireless Security		
	Select a SSID :	cisco9313
	Security Mode :	WPA Enterprise
	WPA Algorithms :	AES 🔽
	RADIUS Server Address :	 19216815200
	RADIUS Port :	1812
	Shared Key :	test
	Key Renewal Timeout :	3600 seconds

- WPA Algorithms: WPA supports two encryption methods, TKIP and AES, with dynamic encryption keys. Select the type of algorithm, TKIP or AES. The default is TKIP.
- **RADIUS Server Address:** Enter the IP address of the RADIUS server.
- **RADIUS Port:** Enter the port number of the RADIUS server. The default value is **1812**.
- Shared Key: Enter the key shared between the WRP400 and the server.
- Key Renewal Timeout: Enter a Key Renewal Timeout period, which instructs the WRP400 how often it should change the encryption keys. The default is 600 seconds.

#### **WPA2 Enterprise**

This option features WPA2 used in coordination with a RADIUS (Remote Authentication Dial-In User Service) server. This option should only be used when a RADIUS server is connected to the WRP400.



Wireless Security		
	Select a SSID :	cisco9313
	Security Mode :	WPA2 Enterprise
	WPA Algorithms :	AES
	RADIUS Server Address :	192 . 168 . 15 . 200
	RADIUS Port :	1812
	Shared Key :	test
	Key Renewal Timeout :	3600 seconds

- WPA Algorithms: WPA2 supports two encryption methods, TKIP and AES, with dynamic encryption keys. Select the type of algorithm, AES or TKIP + AES. The default is TKIP + AES.
- **RADIUS Server Address:** Enter the IP address of the RADIUS server.
- **RADIUS Port:** Enter the port number of the RADIUS server. The default value is **1812**.
- Shared Key: Enter the key shared between the WRP400 and the server.
- **Key Renewal Timeout:** Enter a Key Renewal Timeout period, which instructs the WRP400 how often it should change the encryption keys. The default is **600** seconds.

6

## Wireless > Wireless MAC Filter

Wireless access can be filtered by using the MAC addresses of the wireless devices within your network's radius.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Wireless MAC Filter		
	Select a SSID :	cisco9313
	Wireless MAC Filter :	⊙ Enabled C Disabled
Access Restriction	_	w from accessing the wireless network. to access the wireless network.
MAC Address Filter List	Wireless Client List Enter MAC Address in this for	nat: xxxxxxxxxxxxx
	MAC 01:	MAC 21 :
	MAC 02:	MAC 22 :
	MAC 03:	MAC 23:
	MAC 04:	MAC 24:
	MAC 05:	MAC 25:
	MAC 06:	MAC 26 :

#### Figure 31 Wireless > Wireless MAC Filter

Select a SSID: Select the SSID that you want to configure.



х.

**NOTE** If you enabled the second wireless network on the Basic Wireless Settings screen, then you can set up wireless MAC filtering for each SSID.

#### **Access Restriction**

In this section, you choose how to use the MAC Address Filter List: to prevent access or to permit access.

- Prevent: Select this option to block wireless access to devices with the specified MAC addresses. This button is selected by default.
- Permit: Select this to allow wireless access by devices with the specified MAC addresses.

#### **MAC Address Filter List**

In this section, you identify the clients to filter. You can choose clients from the Wireless Client List, or you can enter the MAC addresses individually.

- Wireless Client List: Click this button if you want to choose the clients from the Wireless Client List screen. See "Wireless Client List." below.
- MAC 01-40: Enter the MAC addresses of the devices whose wireless access you want to block or allow.

#### **Wireless Client List**

Check the **Save to MAC Address Filter List** check box to select a device. Then click **Add** to add the device to the MAC Address Filter List.

To retrieve the most up-to-date information, click **Refresh**. To exit this screen and return to the Wireless MAC Filter screen, click **Close**.

		Online		
Client Name	IP Address	MAC Address	Status	Save to MAC Address Filter List
None	None	None	None	
			I	
	1	Offline		
Client Name	IP Address	Offline MAC Address	Status	Save to MAC Address Filter List

#### Figure 32 Wireless Client List

## Wireless > Advanced Wireless Settings

The Advanced Wireless Settings screen is used to set up the advanced wireless functions of the WRP400. These settings should only be adjusted by an expert administrator as incorrect settings can reduce wireless performance.



NOTE After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

#### Figure 33 Wireless > Advanced Wireless Settings

Advanced Wireless			
	Authentication Type :	Auto (Default : Auto)	
	Transmission Rate :	Auto 🗾 (Default : Auto)	
	CTS Protection Mode :	Auto (Default : Auto)	
	Beacon Interval :	100	
		(Default:100 Milliseconds,Range:20-65535)	
	DTIM Interval :	1 (Default : 1, Range : 1 - 255)	\$
	RTS Threshold :	2347 (Default : 2347, Range : 0 - 2347)	233440

- Authentication Type: The default is set to Auto, which allows either Open System or Shared Key authentication to be used. With Open System authentication, the sender and the recipient *do not* use a WEP key for authentication. With Shared Key authentication, the sender and recipient use a WEP key for authentication. Select Shared Key to only use Shared Key authentication.
- Transmission Rate: The rate of data transmission should be set depending on the speed of your wireless network(s). You can select from a range of transmission speeds, or you can select Auto to have the WRP400 automatically use the fastest possible data rate and enable the Auto-Fallback feature. Auto-Fallback will negotiate the best possible connection speed between the WRP400 and a wireless client. The default is Auto.
- CTS Protection Mode: The WRP400 will automatically use CTS (Clear-To-Send) Protection Mode when your Wireless-G products are experiencing severe problems and are not able to transmit to the WRP400 in an environment with heavy 802.11b traffic. This function boosts the ability of the WRP400 to catch all Wireless-G transmissions but will severely decrease performance. The default is Auto.
- Beacon Interval: Enter a value between 1 and 65,535 milliseconds. The Beacon Interval value indicates the frequency interval of the beacon. A beacon is a packet broadcast by the WRP400 to synchronize the wireless network(s). The default value is 100.
- DTIM Interval: This value, between 1 and 255, indicates the interval of the Delivery Traffic Indication Message (DTIM). A DTIM field is a countdown field informing clients of the next window for listening to broadcast and multicast messages. When the WRP400 has buffered broadcast or multicast messages for associated clients, it sends the next DTIM with a DTIM Interval value. Its clients hear the beacons and awaken to receive the broadcast and multicast messages. The default value is 1.
- RTS Threshold: If you encounter inconsistent data flow, only minor reduction of the default value, 2347, is recommended. If a network packet is smaller than the preset RTS threshold size, the RTS/CTS mechanism will not be enabled. The WRP400 sends Request to Send (RTS) frames to a particular receiving station and negotiates the sending of a data frame. After receiving an RTS, the wireless station responds with a Clear to Send (CTS) frame to acknowledge the right to begin transmission. The RTS Threshold value should remain at its default value of 2347.

7

## **Configuring Network Security and Controlling** Internet Access

You can use the Security screens to enable a firewall, add filters, or allow VPN tunnels. You can use the Access Restrictions screen to control Internet usage.



#### How Do I...

- Enable a firewall, Internet filters, or Web filters?
   See "Security > Firewall," on page 66
- Allow VPN tunnels to pass through the firewall? See "Security > VPN Passthrough," on page 68
- Block or allow specific types of Internet usage and traffic?

See "Access Restrictions > Internet Access," on page 69.

### **Security > Firewall**

The Firewall screen is used to configure a firewall that can filter out various types of unwanted traffic on the local network.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Figure 34	Security	> Firewall
-----------	----------	------------

Firewall	SPI Firewall Protection: <ul> <li>Enabled</li> <li>Disabled</li> </ul>	
Internet Filter		
	Filter Anonymous Internet Requests	
	Filter Internet NAT Redirection	
	Filter IDENT(Port 113)	
		_
Web Filter		
	🗆 Proxy 🗖 Java 🗖 ActiveX 🗖 Cookies	233441

#### **Firewall**

• SPI Firewall Protection: To use firewall protection, keep the default, Enabled. To turn off firewall protection, select Disabled.

#### **Internet Filter**

- Filter Anonymous Internet Requests: This feature makes it more difficult for outside users to work their way into your network. This feature is selected by default. Deselect the feature to allow anonymous Internet requests.
- Filter Internet NAT Redirection: This feature uses port forwarding to block access to local servers from local networked computers. Select this feature to filter Internet NAT redirection. It is not selected by default.
- Filter IDENT (Port 113): This feature keeps port 113 from being scanned by devices outside of your local network. This feature is selected by default. Deselect this feature to disable it.

#### Web Filter

- Proxy: Use of WAN proxy servers may compromise the security of the WRP400. Denying Proxy will disable access to any WAN proxy servers. Select this feature to enable proxy filtering. Deselect the feature to allow proxy access.
- Java: Java is a programming language for websites. If you deny Java, you
  run the risk of not having access to Internet sites created using this
  programming language. Select this feature to enable Java filtering. Deselect
  the feature to allow Java usage.
- ActiveX: ActiveX is a programming language for websites. If you deny ActiveX, you run the risk of not having access to Internet sites created using this programming language. Select this feature to enable ActiveX filtering. Deselect the feature to allow ActiveX usage.
- Cookies: A cookie is data stored on your computer and used by Internet sites when you interact with them. Select this feature to filter cookies.
   Deselect the feature to allow cookie usage.

## Security > VPN Passthrough

The VPN Passthrough screen allows you to enable VPN tunnels using IPSec, PPTP, or L2TP protocols to pass through the firewall of the WRP400.

After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

#### Figure 35 Security > VPN Passthrough

VPN Passthrough			
	IPSec Passthrough :	ullet Enabled $igtrianglet$ Disabled	
	PPTP Passthrough :	$\odot$ Enabled $\bigcirc$ Disabled	442
	L2TP Passthrough :	$\odot$ Enabled $\odot$ Disabled	233

- IPSec Passthrough: Internet Protocol Security (IPSec) is a suite of protocols used to implement secure exchange of packets at the IP layer. To allow IPSec tunnels to pass through the WRP400, keep the default, Enabled.
- PPTP: Passthrough Point-to-Point Tunneling Protocol (PPTP) allows the Point-to-Point Protocol (PPP) to be tunneled through an IP network. To allow PPTP tunnels to pass through the WRP400, keep the default, Enabled.
- L2TP Passthrough: Layer 2 Tunneling Protocol is the method used to enable Point-to-Point sessions via the Internet on the Layer 2 level. To allow L2TP tunnels to pass through the WRP400, keep the default, Enabled.

## **Access Restrictions > Internet Access**

You can use the Internet Access Policy screen to block or allow specific kinds of Internet usage and traffic, such as Internet access, designated services, and websites during specific days and times.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

ernet Access Policy	Access Policy : 1 ( )  Delete This Entry Summary
	Enter Policy Name :
	Status: O Enabled O Disabled
Applied PCs	Edit List (This Policy applies only to PCs on the List.)
Access Restriction	<ul> <li>O Deny Internet access during selected days and hours.</li> <li>O Allow</li> </ul>
Schedule	Days: Everyday Sun Mon Tue
	Wed     Thu     Fri     Sat       Times:     24 Hours       From:     12 -:     00 -:       To:     12 -:     00 -:
Website Blocking by URL Address	URL 1: URL 3: URL 4:
Website Blocking by Keyword	Keyword1 :       Keyword4 :         Keyword2 :       Keyword5 :         Keyword3 :       Keyword6 :
Blocked Applications	Note: Only three applications can be blocked per policy       Application     Blocked List       DNS     (53 - 53)       Ping     (0 - 0)       HTTP     (80 - 80)       HTTPS     (443 - 443)       FTP     (21 - 21)       POP3     (110 - 110)       IMAP     (143 - 143)
	Application Name       Port Range   to
	Protocol Both  Add Modify Delete

Figure 36 Access Restrictions > Internet Access

• Access Policy: Select a policy from the drop-down list to display that policy's settings. You can then enter or modify the settings. Be sure to save your changes before selecting another policy from the drop-down list.
- **Delete This Entry:** To delete an access policy, select the policy's number from the Access Policy list, and then click this button.
- Summary: To view all policies, click this button. The Summary appears in a separate window. The policies are listed with the following information: No. (number), Policy Name, Access, Days, Time of Day, and status (Enabled). To enable a policy, check Enabled. To delete a policy, click Delete. Click Save Settings to save your changes, or click Cancel Changes to cancel your changes. To return to the Internet Access Policy screen, click Close.

llo.	Policy Ham <del>e</del>	Access	Days	Time of Day	Enabled	
1						Delete
2						Delete
3						Delete
4						Delete
5						Delete
6						Delete
7						Delete
8						Delete
9						Delete
10						Delete

- Enter Policy Name: Enter a name for the policy that you selected in the Access Policy list.
- **Status:** Policies are disabled by default. To enable the selected policy, select **Enabled**.

Applied PCs: Click Edit List to select the computers that will be affected by the policy that you selected in the Access Policy list. The List of PCs window appears.

List of PCs					
Mac address					
•	01	00:00:00:00:00:00	05	00:00:00:00:00:00	
	02	00:00:00:00:00:00	06	00:00:00:00:00:00	
	03	00:00:00:00:00:00	07	00:00:00:00:00:00	
	04	00:00:00:00:00:00	08	00:00:00:00:00:00	
	·				
IP Address	01	192.168.15. 0	04	192.168.15. 0	
	02	192.168.15. 0	05	192.168.15. 0	
	03	192.168.15. 0	06	192.168.15. 0	
Address Range					
Address Kange	01 1	92.168.15. 0 to 0	02	192.168.15. 0 to 0	
					10
	<u>Sav</u>	e Setting Cancel Cha	inges	<u>Close</u>	233445

Choose the PCs that will be affected by this policy:

- MAC Address: Enter a MAC address that you want to add to the list.
- **IP Address:** Enter the final octet of an IP address that you want to add to the list.
- **IP Address Range:** Enter the final octet of an IP address in the first box, and then enter the final octet of another IP address in the second box, to create a range of IP addresses to add to the list.

Click **Save Settings** to save your changes, or click **Cancel Changes** to cancel your changes. To return to the Internet Access Policy screen, click **Close**.

 Access Restriction: Select the appropriate option, Deny or Allow, depending on whether you want to block or allow Internet access for the computers that are listed on the List of PCs screen.

- Schedule: Decide which days and what times you want the selected policy to be enforced. Select the individual days during which the policy will be in effect, or select Everyday. Then enter a range of hours and minutes during which the policy will be in effect, or select 24 Hours.
- Website Blocking by URL Address: You can block websites with specific URL addresses. Enter each URL in a separate URL field.
- Website Blocking by Keyword: You can block websites using specific keywords. Enter each keyword in a separate Keyword field.
- Blocked Applications: You can filter access to various services accessed over the Internet, such as FTP or telnet. You can block up to three applications per policy.
  - From the Application list, select the application you want to block. Then click the >> button to move it to the Blocked List. To remove an application from the Blocked List, select it and click the << button.</li>
  - If the application you want to block is not listed or you want to edit a service's settings, enter the application's name in the Application Name field. Enter its range in the Port Range fields. Select its protocol from the Protocol drop-down menu. Then click Add.
  - To modify a service, select it from the Application list. Change its name, port range, and/or protocol setting. Then click **Modify**.
  - To delete a service, select it from the Application list. Then click **Delete**.

### **Creating or Modifying an Internet Access Policy**

Follow this procedure to create or modify an Internet Access Policy.

- **STEP 1** Select a number from the **Access Policy** drop-down menu.
- **STEP 2** Enter a name in the **Policy Name** field.
- **STEP 3** To enable this policy, select **Enabled**.
- STEP 4 Click Edit List to select the computers that will be affected by this policy.
  - a. In the List of PCs window, enter individual MAC addresses or IP addresses, or enter IP address ranges.
  - b. Click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes. Then click **Close** close the window.

STEP 5	In the Access Restriction section, choose to Deny Internet access or to Allow
	Internet access for the computers that you listed on the List of PCs screen.

- **STEP 6** In the **Schedule** section, select the days and times when this policy applies, as described above.
- **STEP 7** In the remaining sections of the page, enter the URLs, keywords, and applications that you want to block with this policy, as described above.
- **STEP 8** Click **Save Settings** to save the settings. To cancel the settings, click **Cancel Changes**.
- **STEP 9** Repeat these steps to create additional policies, one at a time.

# **Configuring Applications and Gaming**

You can use the Applications and Gaming screens to configure your WRP400 to support applications, services, and gaming.



#### How Do I...

- Customize port services for common applications? See "Applications and Gaming > Single Port Forwarding," on page 76.
- Support public services such as web servers, FTP servers, e-mail servers, and Internet gaming?
   See "Applications and Gaming > Port Range Forward," on page 77.
- Specify the ports that are opened for specific applications?
   See "Applications & Gaming > Port Range Triggering," on page 79.
- Specify one computer to be exposed to the Internet for public services?
   See "Applications and Gaming > DMZ," on page 80
- Prioritize service for real-time applications such as video-conferencing?
   See "Applications and Gaming > QoS," on page 81.

# **Applications and Gaming > Single Port Forwarding**

The Single Port Forwarding screen allows you to customize port services for common applications on this screen.

When users send these types of requests to your network via the Internet, the WRP400 will forward those requests to the appropriate servers (computers). Before using forwarding, you should assign static IP addresses to the designated servers (use the DHCP Reservation feature on the Basic Setup screen). See **"DHCP Reservation," on page 32**.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Single Port Forwarding					
Application Name	External Port	Internal Port	Protocol	To IP Address	Enabled
None 💌				192.168.15. 0	
None 💌				192.168.15. 0	
None 💌				192.168.15. 0	
None 💌				192.168.15. 0	
None 💌				192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	
	0	0	Both 💌	192.168.15. 0	

#### Figure 37 Applications and Gaming > Single Port Forwarding

Common applications are available for the first five entries. Select the appropriate application. Then enter the IP address of the server that should receive these requests. Select **Enabled** to activate this entry.

For additional applications, complete the following fields:

- **Application Name:** Enter the name you wish to give the application. Each name can be up to 12 characters.
- **External Port:** Enter the external port number used by the server or Internet application. Check with the Internet application documentation for more information.
- Internal Port: Enter the internal port number used by the server or Internet application. Check with the Internet application documentation for more information.
- Protocol: Select the protocol used for this application, either TCP, UDP, or oth.
- **To IP Address:** For each application, enter the IP address of the PC that should receive the requests. If you assigned a static IP address to the PC, then you can click **DHCP Reservation** on the Basic Setup screen to look up its static IP address.
- Enabled: For each application, select Enabled to enable port forwarding.

# **Applications and Gaming > Port Range Forward**

The Port Range Forward screen allows you to set up public services on your network, such as web servers, ftp servers, e-mail servers, or other specialized Internet applications. (Specialized Internet applications are any applications that use Internet access to perform functions such as videoconferencing or online gaming. Some Internet applications may not require any forwarding.)

When users send these types of requests to your network via the Internet, the WRP400 will forward those requests to the appropriate servers (computers). Before using forwarding, you should assign static IP addresses to the designated servers (use the DHCP Reservation feature on the Basic Setup screen).

If you need to forward all ports to one computer, click the DMZ tab.

After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Port Range Forwarding				
Application Name	Start ~ End Port	Protocol	To IP Address	Enabled
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	
	0 to 0	Both 💌	192.168.15. 0	

#### Figure 38 Applications and Gaming > Port Range Forwarding

To forward a port, enter the information on each line for the criteria required.

- **Application Name:** In this field, enter the name you wish to give the application. Each name can be up to 12 characters.
- Start~End Port: Enter the number or range of port(s) used by the server or Internet applications. Check with the Internet application documentation for more information.
- Protocol: Select the protocol used for this application, either TCP, UDP, or oth.
- To IP Address: For each application, enter the IP address of the PC running the specific application. If you assigned a static IP address to the PC, then you can click the DHCP Reservation button on the Basic Setup screen to look up its static IP address. See "Setup > Basic Setup," on page 23.
- **Enabled:** Select **Enabled** to enable port forwarding for the applications you have defined.

# **Applications & Gaming > Port Range Triggering**

The Port Range Triggering screen allows the WRP400 to watch outgoing data for specific port numbers. The IP address of the computer that sends the matching data is remembered by the WRP400, so that when the requested data returns through the WRP400, the data is pulled back to the proper computer by way of IP address and port mapping rules.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Application Name	Triggered Ra	ange	Forward	led Range	Enabled
	0 to 0		0	to 0	
	0 to 0		0	to 0	
	0 to 0		0	to 0	
	0 to 0		0	to 0	
	0 to 0		0	to 0	
	0 to 0		0	to 0	
	0 to 0		0	to 0	
	0 to 0		0	to 0	
	0 to 0		0	to 0	
	0 to 0		0	to 0	

#### Figure 39 Applications and Gaming > Port Range Triggering

- Application Name: Enter the application name of the trigger.
- **Triggered Range:** For each application, enter the starting and ending port numbers of the triggered port number range. Check with the Internet application documentation for the port number(s) needed.
- Forwarded Range: For each application, enter the starting and ending port numbers of the forwarded port number range. Check with the Internet application documentation for the port number(s) needed.
- **Enabled:** Select **Enabled** to enable port triggering for the applications you have defined.

# **Applications and Gaming > DMZ**

The DMZ feature allows one network computer to be exposed to the Internet for use of a special-purpose service such as Internet gaming or videoconferencing. DMZ hosting forwards all the ports at the same time to one PC. The Port Range Forwarding feature is more secure because it only opens the ports you want to have opened, while DMZ hosting opens all the ports of one computer, exposing the computer to the Internet.



After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

#### Figure 40 Applications and Gaming > DMZ

DMZ	⊙ Enabled ○ Dis	abled
	Source IP Address :	ⓒ Any IP Address ○ □ . □ . □ . □ to □
	Destination :	<ul> <li>IP Address: 192.168.15.</li> <li>□ MAC Address: 00:00:00:00:00:00</li> </ul>
		DHCP Client Table

Any PC whose port is being forwarded must have its DHCP client function disabled and should have a new static IP address assigned to it because its IP address may change when using the DHCP function.

- **Enabled/Disabled:** To disable DMZ hosting, select **Disabled**. To expose one PC, select **Enabled**. Then configure the following settings:
- Source IP Address: If you want any IP address to be the source, select Any IP Address. If you want to specify an IP address or range of IP addresses as the designated source, select and complete the IP address range fields.

- Destination: If you want to specify the DMZ host by IP address, select IP Address and enter the IP address in the field provided. If you want to specify the DMZ host by MAC address, select MAC Address and enter the MAC address in the field provided.
- DHCP Client Table: Click this button to view a list of DHCP clients. See "DHCP Client Table." This button becomes available when you select the MAC Address option.

#### **DHCP Client Table**

DHCP Client Table To Sort by	IP Address	[		
	Client Name	IP Address	MAC Address	
	None	None	None	
	<u>Refresh</u>	<u>Close</u>		233550

The DHCP Client Table lists computers and other devices that have been assigned IP addresses by the WRP400. The list can be sorted by Client Name, IP Address, and MAC Address. To select a DHCP client, click **Select**. To retrieve the most up-to-date information, click **Refresh**. To exit this screen and return to the DMZ screen, click **Close**.

# **Applications and Gaming > QoS**

Quality of Service (QoS) ensures better service to high-priority types of network traffic, which may involve demanding, real-time applications, such as videoconferencing.



Click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

QoS (Quality of Service)	
Wireless	VMM Support : O Enabled (Default: Disabled)
	No Acknowledgement : C Enabled (Default: Disabled)
Internet Access Priority	⊙ Enabled O Disabled
	Upstream Bandwidth : Auto 🔽 358 Kbps
Category	Application
	Applications Add a New Application
	Enter a Name
	to Both 💌
	Port Range (Optional) to Both
	(Optional) to Both 💌
	Priority Medium (Recommend)
	Add
Summary	Priority Name Information

#### Figure 41 Applications and Gaming > QoS

#### **Wireless**

- WMM Support: If you have other devices that support Wi-Fi Multimedia (WMM) on your network, select Enabled. Otherwise, keep the default, Disabled.
- **No Acknowledgement:** To prevent the WRP400 from resending data if an error occurs, select **Enabled**. Otherwise, keep the default, **Disabled**.

#### **Internet Access Priority**

In this section, you can set the bandwidth priority for a variety of applications and devices. There are four levels priority: High, Medium, Normal, or Low. When you set priority, do not set all applications to High, because this will defeat the purpose of allocating the available bandwidth. If you want to select below normal bandwidth, select Low. Depending on the application, a few attempts may be needed to set the appropriate bandwidth priority.

- Enabled/Disabled: To use the QoS policies you have set, keep the default, Enabled. Otherwise, select Disabled.
- Upstream Bandwidth: To allow the WRP400 to control the maximum bandwidth for upstream data transmissions, keep the default, Auto. To manually set the maximum, select Manual, and enter the appropriate number in the field provided.

#### Category

There are four categories available. Select one of the following: Application, Online Games, MAC Address, or Ethernet Port. Proceed to the instructions for your selection.

#### **Application**

- **Application:** Select the appropriate application. If you select Add a New Application, follow the instructions for adding a new application.
- **Priority:** Select the appropriate priority: **High**, **Medium (Recommend)**, **Normal**, or **Low**.

#### Adding a New Application

Category	Application				
	Applications	Add a N	lew Application	<b>•</b>	
	Enter a Name				
			to	Both 💌	
	Port Range	(Optional)	to	Both 💌	
		(Optional)	to	Both 💌	
	Priority	Medium	(Recommend)	•	52
		Ade	ld		2335

- Enter a Name: Enter any name to indicate the name of the entry.
- Port Range: Enter the port range in the text boxes, and choose a protocol: TCP, UDP, or Both. You can have up to three ranges to define for this bandwidth allocation. Port numbers can range from 1 to 65535. Check your application's documentation for details on the service ports used.
- **Priority:** Select the appropriate priority: **High**, **Medium (Recommend)**, **Normal**, or **Low**.
- Click Add to save your changes. Your new entry will appear in the Summary list.

#### **Online Games**

You can add an Online Game to the Summary list or change the Priority setting for an existing game.

Category	Online Games 🔻			
	Game	Counter-Strike	•	
	Priority	Medium (Recommend)	•	2
		Add		23356

- **Game:** Select the appropriate game. If you select Add a New Game, follow the instructions for adding a new game.
- Priority: Select the appropriate priority: High, Medium (Recommend), Normal, or Low.

#### **Adding a New Game**

- Enter a Name: Enter any name to indicate the name of the entry.
- Port Range: Enter the port range in the text boxes, and choose a protocol: TCP, UDP, or Both. For example, if you want to allocate bandwidth for FTP, you can enter 21-21. If you need services for an application that uses from 1000 to 1250, you enter 1000-1250 as your settings. You can have up to three ranges to define for this bandwidth allocation. Port numbers can range from 1 to 65535. Check your application's documentation for details on the service ports used.
- **Priority:** Select the appropriate priority: High, Medium (Recommend), Normal, or Low.

- Click **Add** to save your changes. Your new entry will appear in the Summary list.

#### **MAC Address**

Category	MAC Address 💌 My	Current PC's MAC Address: 00:10:B6:	29:93:12
	Enter a Name		
	MAC Address	00:00:00:00:00	
	Priority	Medium (Recommend)	5
		Add	2335

- Enter a Name: Enter a name for the device.
- MAC Address: Enter the MAC address of the device.
- **Priority:** Select the appropriate priority: **High**, **Medium (Recommend)**, **Normal**, or **Low**.
- Add: Click this button to add your new entry to the Summary list.

#### **Ethernet Port**

Category	Ethernet Port		
	Ethernet	hernet Ethernet Port 1	
	Priority	Medium (Recommend)	
	Add		2335

- **Ethernet:** Select the appropriate Ethernet port.
- **Priority:** Select the appropriate priority: **High**, **Medium (Recommend)**, **Normal**, or **Low**.
- Add: Click this button to add your new entry to the Summary list.

#### Summary

The Summary table lists the QoS entries that you have created for your applications and devices.

- **Priority:** This column displays the bandwidth priority of High, Medium, Normal, or Low.
- **Name:** This column displays the application, device, or port name.
- Information: This column displays the port range or MAC address entered for your entry. If a pre-configured application or game was selected, there will be no valid entry shown in this section.
- **Remove:** Click this button to remove an entry.
- Edit: Click this button if you want to change the information. The information will appear in the Category section of the page for editing.

# 9

# **Administration**

You can use the Administration screens to manage access, configure Universal Plug and Play, support multimedia streaming, enable logging and diagnostics, restore factory default settings, upgrade firmware, and back up and restore configurations.



#### How Do I...

- Change the admin password?
   See "Administration > Management," on page 88.
- Enable remote management of my network?
   See "Administration > Management," on page 88.
- Configure UPnP (Universal Plug and Play)?
   See "Administration > Management," on page 88.
- Enable support for multimedia streaming?
   See "Administration > Management," on page 88.
- Enable and view logs?
   "Administration > Log," on page 91
- Enable and view diagnostics?
   "Administration > Diagnostics," on page 93
- Restore factory default settings?
   "Administration > Factory Defaults," on page 96
- Upgrade the firmware?
   See "Administration > Firmware Upgrade," on page 97.
- Back up and restore settings?
   See "Administration > Config Management," on page 99.
- Reboot the device?
   See "Administration > Reboot," on page 100.

# **Administration > Management**

You can use the Administration > Management screen to change the password, to manage access, to enable remote management, to configure UPnP (Universal Plug and Play), and to enable support for multimedia streaming.



NOTE After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

Management			
Router Access	Router Password :	•••••	
	Re-enter to confirm :	•••••	
Web Access	Web Utility Access :	ИТТР	HTTPS
	Web Utility Access via Wireless :	📀 Enabled	O Disabled
Remote Access	Remote Management :	O Enabled	Oisabled
	Web Utility Access :	• НТТР	C HTTPS
	Remote Upgrade :	C Enabled	Disabled
	Allowed Remote IP Address:	Any IP Add	Iress
		<u> </u>	. O . O To O
	Remote Management Port :	8080	
UPnP	UPnP :	Enabled	O Disabled
	Allow Users to Configure :	📀 Enabled	O Disabled
	Keep UPnP Configurations After System Reboot :	O Enabled	Oisabled
	Allow Users to Disable Internet Access :	O Enabled	Oisabled
Multimedia Streaming	RTSP Support :	O Enabled	Oisabled
IGMP	0		
	Support IGMP Version :	IGMP v2 💙	
	IGMP Proxy :	Enabled	O Disabled
	Immediate Leave :	O Enabled	Disabled

#### Figure 42 Administration > Management

#### Management

#### **Router Access**

Use this section of the page to enter a password to prevent unauthorized access to the web-based utility, you will be asked for your password when you access the web-based utility of the WRP400. The default is **admin**.

- Router Password: Enter a new password for the WRP400.
- **Re-enter to Confirm:** Enter the password again to confirm.

#### Web Access

- Web Utility Access: HTTP (HyperText Transport Protocol) is the communications protocol used to connect to servers on the World Wide Web. HTTPS uses SSL (Secured Socket Layer) to encrypt data transmitted for higher security. Select HTTP or HTTPS. HTTP is the default.
- Web Utility Access via Wireless: If you are using the WRP400 in a public domain where you are giving wireless access to your guests, you can disable wireless access to the web-based utility of the WRP400. You will only be able to access the utility via a wired connection if you disable the setting. Keep the default, Enabled, to allow wireless access to the utility, or select Disabled to block wireless access to the utility.

#### **Remote Access**

- Remote Management: To permit remote access of the WRP400, from outside the local network, select Enabled. Otherwise, keep the default, Disabled.
- Web Utility Access: HTTP (HyperText Transport Protocol) is the communications protocol used to connect to servers on the World Wide Web. HTTPS uses SSL (Secured Socket Layer) to encrypt data transmitted for higher security. Select HTTP or HTTPS. HTTP is the default.
- Remote Upgrade: If you want to be able to upgrade the WRP400 remotely, from outside the local network, select Enabled. (You must have the Remote Management feature enabled as well.) Otherwise, keep the default, Disabled.
- Allowed Remote IP Address: If you want to be able to access the WRP400 from any external IP address, select ny IP Address. If you want to specify an external IP address or range of IP addresses, then select the second option and complete the fields provided.

**Remote Management Port:** Enter the port number that will be open to outside access.

When you are in a remote location and wish to manage the WRP400, you can use HTTP or HTTPS to connect to the IP address of the WRP400, at the remote management port number, as shown: http://<Internet\_IP\_address>:port or https://<Internet\_IP\_address>:port

- <Internet\_IP\_address>: The Internet IP address of the WRP400
- port: The Remote Management Port number

#### UPnP

Universal Plug and Play (UPnP) allows Windows XP and Vista to automatically configure the WRP400 for various Internet applications, such as gaming and videoconferencing.

- **UPnP:** If you want to use UPnP, keep the default, **Enabled**. Otherwise, select **Disabled**.
- Allow Users to Configure: Keep the default, Enabled, if you want to be able to make manual changes to the WRP400 while using the UPnP feature. Otherwise, select Disabled.
- Keep UPnP Configurations After System Reboot: If you enable the Allow Users to Configure option, then this option will be available. Select Enabled, if you want to keep UPnP configuration settings after the WRP400 reboots. Otherwise, keep the default, Disabled.
- Allow Users to Disable Internet Access: Select Enabled, if you want to be able to prohibit any and all Internet connections. Otherwise, keep the default, Disabled.

#### **Multimedia Streaming**

 RTSP Support: If you experience issues with video-on-demand applications, select Enabled to improve multimedia transmissions. Using this option, the WRP400 will establish channels with the Real Time Streaming Protocol) RTSP server, which is located at the service provider. Otherwise, keep the default, Disabled.

#### **IGMP**

Internet Group Multicast Protocol (IGMP) is used to establish membership in a multicast group and is commonly used for multicast streaming applications. For example, you may have Internet Protocol Television (IPTV) with multiple setup boxes on the same local network. These setup boxes have different video streams running simultaneously, so you should use the IGMP feature of the WRP400.

- Support IGMP Version: Select the version you want to support, IGMP 1, IGMP v2, or IGMP 3. If you are not sure which version to select, keep the default, IGMP v2.
- IGMP Proxy: Keep the default, Enabled, if you want to allow multicast traffic through the WRP400 for your multimedia application devices. Otherwise, select Disabled.
- Immediate Leave: Select Enabled, if you use IPTV applications and want to allow immediate channel swapping or flipping without lag or delays. Otherwise, keep the default, Disabled.

# **Administration > Log**

The WRP400 can keep logs of all traffic for your Internet connection.



**NOTE** After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

#### Figure 43 Administration > Log

Log	O Enabled 📀 Disabled	
	View Log	233658

 Log: To disable the Log function, keep the default, Disabled. To monitor traffic between the network and the Internet, select Enabled. With logging enabled, you can choose to view temporary logs. • View Log: To view the logs, click View Log.

Figure	ΛΛ		< Viow	
FIGUIC		LUY		LUY

Log Type	Incoming Log 🔽	
Incoming Log		
	Source IP Address	Destination Port Number
	Refresh	Clear

- Type: Select Incoming Log, Outgoing Log, Security Log, or DHCP Client Log.
- The **Incoming Log** will display a temporary log of the source IP addresses and destination port numbers for the incoming Internet traffic.
- The Outgoing Log will display a temporary log of the local IP addresses, destination URLs/IP addresses, and service/port numbers for the outgoing Internet traffic.
- The Security Log will display the login information for the web-based utility.
- The **DHCP Client Log** will display the LAN DHCP server status information.

Click **Refresh** to update the log. Click **Clear** to clear all the information that is displayed.

# **Administration > Diagnostics**

The diagnostic tests (Ping, Traceroute, and Detect Active LAN Clients) allow you to check the connections of your network devices, including connection to the Internet.

Diagnostics		
Ping Test	IP or URL Address : Packet Size : Times to Ping :	32 (bytes (32~65500) 5 V Start to Ping
Traceroute Test	IP or URL Address :	Start to Traceroute
Detect Active LAN Client(s)	Search Time :	5 v seconds Start to Search

#### Figure 45 Administration > Diagnostics

#### **Ping Test**

The Ping test checks the status of a connection.

- IP or URL Address: Enter the address of the PC whose connection you wish to test.
- Packet Size: Enter the packet size you want to use. The default is 32 bytes.
- Times to Ping: Enter many times you wish to test it.
- Start to Ping: To run the test, click this button. The Ping Test screen will show if the test was successful. Click Close to return to the Diagnostics screen.



#### Figure 46 Diagnostics > Ping

#### **Traceroute Test**

The Traceroute test tests the performance of a connection.

- IP or URL Address: Enter the address of the PC whose connection you κ. wish to test.
- Start to Traceroute: To run the test, click this button. The Traceroute Test . screen will show if the test was successful. Click Close to return to the Diagnostics screen.

traceroute to yahoo.com (66.94.234.13), 30 hops max, 40 byte packets
1 192.168.1.1 (192.168.1.1) 0.980 ms 0.683 ms 0.477 ms
2 192.168.0.1 (192.168.0.1) 0.754 ms 0.771 ms 0.772 ms
3 adsl-69-235-143-254.dsl.irvnca.pacbell.net (69.235.143.254) 11.887 ms 11.605 ms 689.796 ms
4 dist3-vlan60.irvnca.sbcglobal.net (67.114.50.65) 7.030 ms 12.540 ms 11.472 ms
5 bb1-g4-0.irvnca.sbcglobal.net (151.164.43.141) 22.203 ms 11.661 ms 11.551 ms
6 ex1-p14-0.eqlaca.sbcglobal.net (151.164.191.225) 12.325 ms 12.621 ms 17.087 ms
7 asn10310-yahoo.eqlaca.sbcglobal.net (151.164.89.214) 12.831 ms 13.042 ms 17.818 ms
8 ge-1-3-4-p142.pat1.pao.yahoo.com (216.115.96.42) 21.094 ms 20.530 ms 29.883 ms
9 ge-4-0-0-p440.msr1.scd.yahoo.com (216.115.106.201) 1118.113 ms ge-3-0-0- p250.msr2.scd.yahoo.com (216.115.106.181) 25.226 ms ge-4-0-0- p450.msr2.scd.yahoo.com (216.115.106.205) 29.742 ms 10 ten-1-3-bas2.scd.yahoo.com (66.218.82.219) 20.022 ms ten-2-3-bas1.scd.yahoo.com (66.218.82.221) 24.146 ms ten-1-3-bas1.scd.yahoo.com (66.218.82.217) 18.634 ms
11 w2.rc.vip.scd.yahoo.com (66.94.234.13) 19.715 ms 29.530 ms 19.334 ms
Trace complete

#### Figure 47 Diagnostics > Traceroute

#### **Detect Active LAN Client(s)**

- Search Time: Select how many seconds you wish to perform this search: 5, 0, or 15.
- Start to Search: To run the search, click this button. The Active LAN Client Table screen will show the search results. You can sort the results by IP Address, MAC Address, Interface, Client Name, or IP Status.

To re-run the search, click Retry. Click Close to return to the Diagnostics screen.

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#### Figure 48 Diagnostics > Active LAN Client Table

# **Administration > Factory Defaults**

The Administration > Factory Defaults screen allows you to restore the default configuration to the router settings and/or voice settings.



After you enter settings on this page, click Save Settings to apply your changes, or click Cancel Changes to cancel your changes.

#### Figure 49 Administration > Factory Defaults

Restore Router Factory Defaults :	O Yes	O He
	-	~
Restore Voice Factory Defaults :	O Yes	⊙ lic

Restoring factory defaults deletes custom settings. Note your custom settings before restoring the factory defaults.

Restore Router Factory Defaults: To reset the router settings to the default • values, select Yes. Then click Save Settings. Any custom router settings you have saved will be lost when the default settings are restored.

**Restore Voice Factory Defaults:** To reset the voice settings to the default values, select **Yes**. Then click **Save Settings**. Any custom Voice settings you have saved will be lost when the default settings are restored.



Restoring the voice defaults may require your login (the default user name and password are **admin**). If the defaults do not work, contact your service provider for more information.

# **Administration > Firmware Upgrade**

The Firmware Upgrade screen allows you to upgrade the firmware of the WRP400. Do not upgrade the firmware unless you are experiencing problems with the WRP400 or the new firmware has a feature you want to use.

If you want to upgrade the firmware, then you may need a user name and password available only from your service provider. Contact your service provider for more information.

#### **Username & Password**

If you see the Username & Password screen, enter the User Name and Password provided by your service provider. (The factory default User Name and Password are **admin**.) Then click **OK**.

#### Figure 50 Administration > Username & Password

Username&Password		
	Please enter the password	I provided by service provider:
	User Name :	
	User Password :	
		233564



NOTE

The WRP400 may lose the settings you have customized. Before you upgrade the firmware, use the Config Management screen to back up your settings. For more informaiton, see "Administration > Config Management," on page 99.

#### **Firmware Upgrade**

Download the latest firmware from Cisco.com, and then upgrade the firmware on your WRP400.

#### **Downloading the Firmware**

STEP 1 Go to the WRP400 product page on Cisco.com: http://www.cisco.com/en/US/products/ps10028/index.html



**NOTE** This site requires a login. If you do not have a user account, you can register for free.

- **STEP 2** Click the **Download Software** link.
- **STEP 3** When the Download Software page appears, click the link under the Latest Releases folder.
- **STEP 4** On the right side of the page, click the link for the BIN file.
- **STEP 5** When the Download Image page appears, click **Download**.
- STEP 6 Read the license agreement, and then click Agree at the end of the page.
- **STEP 7** When the File Download window appears, click **Save**, and then save the file in the desired location, such as your Windows Desktop.
- **STEP 8** When the Download Complete window appears, click **Close**.

#### **Firmware Upgrade**

After you download the firmware from Cisco.com, you can upgrade the WRP400.



irmware Upgrade	Please select a file to upgrade the firmware : Browse.	
	Start to Upgrade	
	Warning: Upgrading firmware may take a few minutes, please don't turn off the power or press the reset button.	he
	0%	
	Upgrade must NOT be interrupted !!	

- Please select a file to upgrade the firmware: Click Browse and select the firmware upgrade file that you downloaded from Cisco.com.
- Start to Upgrade: After you have selected the appropriate file, click this button, and follow the on-screen instructions.

# **Administration > Config Management**

The Config Management screen allows you to back up or restore the settings by using a configuration file.

Backup Configuration	Backup	
Restore Configuration	Please select a file to restore :	Browse

#### Figure 52 Administration > Config Management

#### **Backup Configuration**

• **Backup:** To save the settings in a configuration file, click this button and follow the on-screen instructions.

### **Restore Configuration**

To use this option, you must have previously backed up its configuration settings.

- Please select a file to restore: Click the Browse button and select the configuration file.
- **Restore:** To restore the configuration settings, click this button and follow the on-screen instructions.

# **Administration > Reboot**

The Reboot screen allows you to reboot the device from the administration web server. Click the **Reboot** button.

#### Figure 53 Administration > Config Management



# 10

# **Using the Status Screens**

You can use the Status screens to view information about your WRP400.



#### How Do I...

 View the firmware version, the router name, the host name, the Internet MAC address and the current time?

See "Status > Router," on page 102.

- View the status of the Internet connection? See "Internet Connection," on page 103.
- View the status and basic information about my mobile network?
   See "Status > Mobile Network," on page 104
- View information about my local wired network? See "Status > Local Network," on page 106.
- View information about the DHCP server and DHCP Table?
   See "Status > Local Network," on page 106
- View information about my wireless network? See "Status > Wireless Network," on page 108.

## **Status > Router**

The Router screen displays information about the WRP400.

#### Figure 54 Status > Router

Router Information		
	Firmware Version :	r5292-netstat Dec 15 2008
	Current Time :	Mon, 15 Dec 2008 07:29:46
	Internet MAC Address :	00:21:29:08:A5:A9
	Router Name :	WRP400
	Host Name :	not set
	Domain Name :	not set
Internet Connection		
	Connection Type :	Static
	Internet IP Address :	60.251.199.205
	Subnet Mask :	255.255.255.0
	Default Gateway :	60.251.199.254
	DNS1 :	168.95.1.1
	DNS2:	
	DNS3:	
	MTU :	1500
		Refresh

#### **Router Information**

- **Firmware Version:** The version number of the current firmware is displayed.
- **Current Time:** The time set on the WRP400 is displayed.

- Internet MAC Address: The MAC address, as seen by your service provider, is displayed.
- Router Name: The name of the WRP400 is displayed.
- Host Name: If required by your service provider, this was entered on the Basic Setup screen.
- **Domain Name:** If required by your service provider, this was entered on the Basic Setup screen.

#### **Internet Connection**

This section shows the current network information. It varies depending on the Internet connection type selected on the Basic Setup screen.

Click **Refresh** to update the on-screen information.

# Status > Mobile Network

The Mobile Network Status screen shows the status of the mobile network and displays information about the data card. The screen automatically refreshes periodically.

Mobile Network Status		
	Connection :	Disconnected
	Connection Up Time :	
	Current Session Usage :	
Data Card Status		
	Manufacturer :	Huawei Technologies Co., Ltd.
	Card Model :	E172
	Card Firmware :	11.304.19.20.00
	SIM Status :	SIM ready
	IMSI :	466923200223257
	Carrier :	Chunghwa Telecom
	Service Type :	3G/UMTS
	Signal Strength :	<b>*</b>
	Card Status :	Disconnected

#### Figure 55 Status > Mobile Network Status

#### **Mobile Network Status**

- Connection: The status of the mobile network connection, either
   Disconnected or Connected
- **Connection Up Time:** The period of time that the Mobile USB modem has been connected to the Internet during this session
- **Current Session Usage**: The number of packets have been downloaded and uploaded during this session

### **Data Card Status**

- Manufacturer: The manufacturer of the Mobile USB modem data card
- Card Model: The model number of your Mobile USB modem data card
- Card Firmware: The firmware that is installed on your Mobile USB modem data card
- SIM Status: The status of your SIM card
- IMSI: International Mobile Subscriber Identity is a unique number that is stored in the Subscriber Identity Module (SIM) associated with all GSM and Universal Mobile Telecommunications System (UMTS) network mobile phone users
- Carrier: The network service provider that is used for Internet connection
- Service Type: Displayed your current UMTS/GPRS/EVDO service for Internet connection.
- Signal Strength: Indicated the signal strength of your current UMTS/GPRS/ EVDO service to your location.
- Card Status: Indicated current Mobile WAN connection status.

# Status > Local Network

The Local Network screen displays information about the local, wired network.

Figure 56 Status > Local Network

Local Network			
	Local MAC Address :	00:01:02:03:04:04	
	Router IP Address :	192.168.15.1	
	Subnet Mask :	255.255.255.0	
DHCP Server			
	DHCP Server :	Enabled	
	Start IP Address :	192.168.15.100	
	End IP Address :	192.168.15.149	
	DHCP Clients Table	)	233569

#### **Local Network**

- Local MAC Address: The MAC address of the local, wired interface of the WRP400 is displayed.
- **Router IP Address:** The IP address of the WRP400, as it appears on your local network, is displayed.
- Subnet Mask: The Subnet Mask of the WRP400 is displayed.

#### **DHCP Server**

- **DHCP Server:** The status of the DHCP server function is displayed.
- Start IP Address: For the range of IP addresses used by devices on your local network, the starting IP address is displayed.
- End IP Address: For the range of IP addresses used by devices on your local network, the ending IP address is displayed.
- **DHCP Clients Table:** Click this button to view a list of computers that are using the WRP400 as a DHCP server.
## Figure 57 DHCP Clients Table

To Sort by	IP Ad	dress 💌				
	Client Name	IP Address	Interface	MAC Address	Expires Time	
	ang	LAN	192.168.15.100	00:01:6C:EA:DA:81	1 days, 20:30:56	Delete
	wxp	LAN	192.168.15.101	00:0E:9B:9A:39:B2	20:44:50	Delete

## **DHCP Client Table**

The DHCP Client Table lists computers and other devices that have been assigned IP addresses by the WRP400. The list can be sorted by Client Name, IP Address, Interface, MAC Address, and Expires Time (how much time is left for the current IP address). To remove a DHCP client, click **Delete**. To retrieve the most up-to-date information, click **Refresh**. To exit this screen and return to the Local Network screen, click **Close**.

# **Status > Wireless Network**

The Wireless Network screen displays information about your wireless network(s).

	Channel :	9	
	Mode :	Mixed	
Wireless Network 1	Wireless MAC Address :	00:10:B6:29:93:13	
	Network name (SSID):	linksys9313	
	Security :	Disabled	
	SSID Broadcast :	Enabled	
Wireless lletwork 2	Wireless MAC Address :	00:10:B6:29:93:14	
	Network name (SSID):		
	Security :	Disabled	
	SSID Broadcast :	Enabled	

- **Channel:** The channel of the wireless network(s) is displayed.
- Mode: The wireless mode is displayed.

Status information for each wireless network is displayed.

- Wireless MAC Address: The wireless MAC address of the local, wireless interface is displayed.
- Network Name (SSID): The network name, which is also called the SSID, is displayed.
- Security: The wireless security method is displayed.
- SSID Broadcast: The status of the SSID Broadcast feature is displayed.

# 11

# **Configuring Voice Services**

You can use the Voice screens to manage the voice gateway features of the WRP400.



How Do I...

- View the Voice screens?
   See "Access to the Voice Screens," on page 109
- View product information, system status, and line status?
   See "Voice > Info," on page 110
- Change the password for user access to the Voice screens?

See "Voice > System," on page 113

- Set call forwarding, speed dial, supplementary services, and ring settings?
   See "Voice > User 1/2," on page 114
- Configure the Admin login?
   See "Voice > Admin Login," on page 118

# **Access to the Voice Screens**

There are two level of access, user and Admin Login. When you click the Voice tab, the Info screen is automatically displayed. If you set a User Password on the System screen, then you will be asked to enter it before the Info screen is displayed.

The Admin Login allows access to more advanced settings. To access administrative screens, click **Admin Login**, and enter the user name and password provided by your service provider. Contact your service provider for more information. (The factory default Admin Login name and password are **admin**.)



NOTE In most cases, you do not need to use the administrative screens. Contact your service provider for more information.

# Voice > Info

The Info screen displays Voice over Internet Protocol (VoIP) information about the WRP400.

## Figure 59 Voice > Info

System Status Line 1 Status	Software Version: MAC Address: Current Time: RTP Packets Sent: RTP Packets Recv: SIP Messages Sent: SIP Messages Recv: External IP: Hook State: Last Registration At:		Hardware Version: Client Certificate: Elapsed Time: RTP Bytes Sent: RTP Bytes Recv: SIP Bytes Sent: SIP Bytes Recv:	1.0.0 Not Installed 00:03:09 0 0 6881 0
	Current Time: RTP Packets Sent: RTP Packets Recv: SIP Messages Sent: SIP Messages Recv: External IP: Hook State:	7 <i>/</i> 12/2007 11:27:38 0 0 14 0	Elapsed Time: RTP Bytes Sent: RTP Bytes Recv: SIP Bytes Sent:	00:03:09 0 0 6881
	RTP Packets Sent: RTP Packets Recv: SIP Messages Sent: SIP Messages Recv: External IP: Hook State:	0 0 14 0	RTP Bytes Sent: RTP Bytes Recv: SIP Bytes Sent:	0 0 6881
Line 1 Status	RTP Packets Sent: RTP Packets Recv: SIP Messages Sent: SIP Messages Recv: External IP: Hook State:	0 0 14 0	RTP Bytes Sent: RTP Bytes Recv: SIP Bytes Sent:	0 0 6881
Line 1 Status	RTP Packets Recv: SIP Messages Sent: SIP Messages Recv: External IP: Hook State:	0 14 0	RTP Bytes Recv: SIP Bytes Sent:	0 6881
Line 1 Status	SIP Messages Sent: SIP Messages Recv: External IP: Hook State:	14 0	SIP Bytes Sent:	6881
Line 1 Status	SIP Messages Recv: External IP: Hook State:	0		
Line 1 Status	External IP: Hook State:		SIP Bytes Recv:	0
Line 1 Status	Hook State:	05		
Line 1 Status		0		
		05		
	Last Registration At	On	Registration State:	Failed
	Last Registration AL	0/0/0 00:00:00	Next Registration In:	21 s
	Message Waiting:	No	Call Back Active:	No
	Last Called Number:		Last Caller Number:	
	Mapped SIP Port:			
	Call 1 State:	Idle	Call 2 State:	Idle
	Call 1 Tone:	None	Call 2 Tone:	None
	Call 1 Encoder:		Call 2 Encoder:	
	Call 1 Decoder:		Call 2 Decoder:	
	Call 1 FAX:		Call 2 FAX:	
	Call 1 Type:		Call 2 Type:	
	Call 1 Remote Hold:		Call 2 Remote Hold:	
	Call 1 Callback:		Call 2 Callback:	
	Call 1 Peer Name:		Call 2 Peer Name:	
	Call 1 Peer Phone:		Call 2 Peer Phone:	
	Call 1 Duration:		Call 2 Duration:	
	Call 1 Packets Sent:		Call 2 Packets Sent:	
	Call 1 Packets Recy:		Call 2 Packets Recv:	
	Call 1 Bytes Sent:		Call 2 Bytes Sent:	
	Call 1 Bytes Recv:		Call 2 Bytes Recv:	
	Call 1 Decode		Call 2 Decode	
	Latency:		Latency:	
	Call 1 Jitter:		Call 2 Jitter:	
	Call 1 Round Trip			
	122900000000000000000000000000000000000		Call 2 Round Trip	
	Delay: Call 1 Packets Lost:		Delay: Call 2 Packets Lost:	
	Call 1 Packets Lost: Call 1 Packet Error:		Call 2 Packets Lost: Call 2 Packet Error:	

## **Product Information**

- **Product Name:** The model number of the WRP400
- Serial Number: The serial number of the WRP400
- Software Version: The version number of the WRP400 software
- Hardware Version: The version number of the WRP400 hardware
- MAC Address: The MAC address of the WRP400
- Client Certificate: The status of the client certificate, which indicates that the WRP400 has been authorized by your service provider,

## **System Status**

- Current Time: The current date and time of the WRP400 are displayed.
- Elapsed Time: The amount of time elapsed since the last reboot of the WRP400
- **RTP Packets Sent:** The number of RTP packets sent by the WRP400
- **RTP Bytes Sent:** The number of RTP bytes sent by the WRP400
- **RTP Packets Recv:** The number of RTP packets received by the WRP400
- **RTP Bytes Recv:** The number of RTP bytes received by the WRP400
- SIP Messages Sent: The number of SIP messages sent by the WRP400
- SIP Bytes Sent: The number of SIP bytes sent by the WRP400
- SIP Messages Recv: The number of SIP messages received by the WRP400
- SIP Bytes Recv: The number of SIP bytes received by the WRP400
- External IP: The external IP address used for NAT mapping

## Line 1/2 Status

Lines 1 and 2 have the same status information available.

- Hook State: The status of the Internet phone line's readiness. "On" indicates that it is ready for use, while "Off" indicates that it is in use.
- Registration State: The status of the line's registration with the service provider
- Last Registration At: The last date and time the line was registered are displayed.
- Next Registration In: The number of seconds until the next registration
- Message Waiting: This indicates whether you have new voicemail waiting.
- Call Back Active: This indicates whether a call back request is in progress.
- Last Called Number: The last number called
- Last Caller Number: The number of the last caller
- Mapped SIP Port: The port number of the NAT mapped SIP port

Calls 1 and 2 have the same status information available.

- Call 1/2 State: The status of the call
- Call 1/2 Tone: The type of tone used by the call
- Call 1/2 Encoder: The codec used for encoding
- Call 1/2 Decoder: The codec used for decoding
- Call 1/2 FAX: The status of the fax pass-through mode
- Call 1/2 Type: The direction of the call
- Call 1/2 Remote Hold: This indicates whether the far end has placed the call on hold.
- Call 1/2 Callback: This indicates whether the call was triggered by a call back request.
- Call 1/2 Peer Name: The name of the internal phone
- Call 1/2 Peer Phone: The phone number of the internal phone
- Call 1/2 Duration: The duration of the call

- Call 1/2 Packets Sent: The number of packets sent
- Call 1/2 Packets Recv: The number of packets received
- Call 1/2 Bytes Sent: The number of bytes sent
- Call 1/2 Bytes Recv: The number of bytes received
- **Call 1/2 Decode Latency:** The number of milliseconds for decoder latency
- Call 1/2 Jitter: The number of milliseconds for receiver jitter
- Call 1/2 Round Trip Delay: The number of milliseconds for delay
- Call 1/2 Packets Lost: The number of packets lost
- Call 1/2 Packet Error: The number of invalid packets received
- Call 1/2 Mapped RTP Port: The number of the NAT mapped RTP port
- Call 1/2 Media Loopback: The Media Loopback feature allows the service provider to test the quality of the connection to the WRP400. The status of the feature

# Voice > System

The System screen displays the User Password setting.



**NOTE** After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

## Figure 60 Voice > System

System Configuration		
	User Password:	
Miscellaneous Settings		233573

## **System Configuration**

• **User Password:** Enter the password for user access to the Voice screens. (By default, there is no password.)

## **Miscellaneous Settings**

No settings are displayed.

# Voice > User 1/2

The User 1 and 2 screens display similar settings. The User 1 screen displays settings for users of phone line 1, and the User 2 screen displays settings for users of phone line 2.



NOTE After you enter settings on this page, click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

	Cfwd All Dest:		Cfwd Busy Dest:	
	Cfwd No Ans Dest:		Cfwd No Ans Delay:	20
elective Call Forward Settings				
Settings	Cfwd Sel1 Caller:		Cfwd Sel1 Dest:	
	Cfwd Sel2 Caller:		Cfwd Sel2 Dest:	
	Cfwd Sel3 Caller:		Cfwd Sel3 Dest:	
	Cfwd Sel4 Caller:	1	Cfwd Sel4 Dest:	
	Cfwd Sel5 Caller:		Cfwd Sel5 Dest:	
	Cfwd Sel6 Caller:		Cfwd Sel6 Dest:	
	Cfwd Sel7 Caller:		Cfwd Sel7 Dest:	
	Cfwd Sel8 Caller:		Cfwd Sel8 Dest:	
	Cfwd Last Caller:		Cfwd Last Dest:	
	Block Last Caller:		Accept Last Caller:	
Speed Dial Settings				
	Speed Dial 2:		Speed Dial 3:	
	Speed Dial 4:		Speed Dial 5:	
	Speed Dial 6:		Speed Dial 7:	
	Speed Dial 8:		Speed Dial 9:	
pplementary Service Settings				
Settings	CVV Setting:	yes 💙	Block CID Setting:	no 💙
	Block ANC Setting:	no 💌	DND Setting:	no 💌
	CID Setting:	yes 💙	CVVCID Setting:	yes 💙
	Dist Ring Setting:	yes 💙	Message Waiting:	no 💙
tinctive Ring Settings				
	Ring1 Caller:		Ring2 Caller:	
	Ring3 Caller:		Ring4 Caller:	
	Ring5 Caller:		Ring6 Caller:	
	Ring7 Caller:		Ring8 Caller:	
Ring Settings				
	Default Ring:	1 🗸	Default CWT:	1 🕶
	Hold Reminder Ring:	8 💙	Call Back Ring:	7 🗸
	Cfwd Ring Splash	0	Cblk Ring Splash Len:	0
	Len:		eran da ang episer sera	-

## Figure 61 Voice > User 1

## **Call Forward Settings**

Enter the call forwarding numbers you want to use.

- **Cfwd All Dest:** Enter the number for the Call Forward All Service feature (when you want to forward all calls).
- **Cfwd Busy Dest:** Enter the number for the Call Forward Busy feature (when the line is busy).
- **Cfwd No Ans Dest:** Enter the number for the Call Forward No Answer feature (when the line is not answered).
- **Cfwd No Ans Delay:** Enter the number of seconds to wait before the Call Forward No Answer feature is triggered. The default is **20**.

# **Selective Call Forward Settings**

Enter the caller numbers that will be forwarded to specific phone numbers.

- **Cfwd Sel1-8 Caller:** Enter the caller number pattern to trigger the Call Forward Selective (1-8) feature.
- **Cfwd Sel1-8 Dest:** Enter the forward number for the Call Forward Selective (1-8) feature.
- **Cfwd Last Caller:** Enter the caller number that is actively forwarded to the Cfwd Last Dest number when the Call Forward Last activation code is used.
- **Cfwd Last Dest:** Enter the forward number for the Cfwd Last Caller feature.
- Block Last Caller: Enter the ID of the caller blocked via the Block Last Caller service.
- Accept Last Caller: Enter the ID of the caller accepted via the Accept Last Caller service.

## **Speed Dial Settings**

• Speed Dial 2-9: Enter the phone number for each Speed Dial setting.

## **Supplementary Service Settings**

- **CW Setting:** Select whether you want to use the Call Waiting feature for all calls, **yes** or **no**. The default is **yes**.
- Block CID Setting: Select whether you want to block Caller ID for all calls, yes or no. The default is no.
- Block ANC Setting: Select whether you want to block anonymous calls, yes or no. The default is no.
- **DND Setting:** Select whether you want to use the Do Not Disturb (DND) feature, Yes or no. The default is no.
- CID Setting: Select whether you want to enable Caller ID generation, yes or no. The default is yes.
- CWCID Setting: Select whether you want to enable Caller ID for Call Waiting, yes or no. The default is yes.
- Dist Ring Setting: Select whether you want to use the Distinctive Ring feature, Yes or no. The default is yes.
- Message Waiting: Select whether you want to use the Message Waiting feature, yes or no. The default is no.

## **Distinctive Ring Settings**

• **Ring1-8 Caller:** Enter the caller number pattern to play Distinctive Ring/Call Waiting Tone (1-8).

## **Ring Settings**

- Default Ring: Select the default ringing pattern for all callers. The default is
   1.
- Default CWT: Select the default CWT pattern for all callers. The default is 1.
- Hold Reminder Ring: Select the ring pattern that will remind you of a call on hold when the phone is on-hook. The default is **8**.
- **Call Back Ring:** Select the ring pattern for call back notification. The default is **7**.
- **Cfwd Ring Splash Len:** Enter the duration of the ring splash when a call is forwarded. The range is 0 to 10.0 seconds. The default is **0**.

- **Cblk Ring Splash Len:** Enter the duration of the ring splash when a call is blocked. The range is 0 to 10.0 seconds. The default is **0**.
- VMWI Ring Splash Len: Enter the duration of the ring splash when new messages arrive before the VoiceMail Waiting Indication (VMWI) signal is applied. The range is 0 to 10.0 seconds. The default is **0**.

Click **Save Settings** to apply your changes, or click **Cancel Changes** to cancel your changes.

# Voice > Admin Login

The Admin Login allows access to more advanced settings. To access administrative screens, click **Admin Login**, and enter the user name and password provided by your service provider. Contact your service provider for more information. (The factory default Admin Login name and password are **admin**.)



In most cases, you do not need to use the administrative screens. Contact your service provider for more information.

12

# **Interactive Voice Response Menu**

# **Overview**

This chapter explains how to use the Interactive Voice Response (IVR) Menu to configure the network settings. Use your telephone's keypad to enter your commands and select choices, and the WRP400 will use voice responses.

To access the IVR Menu:

- **STEP 1** Use a telephone connected to the Phone 1 or 2 port of the WRP400. (You can only access the IVR Menu through an analog telephone, not any of the Internet phones.)
- STEP 2 Press \*\*\*\* (in other words, press the star key four times).
- **STEP 3** Wait until you hear the response, "Configuration menu. Please enter the option followed by the # (pound) key, or hang up to exit".

# **Menu Commands**

Refer to the following table that lists actions, commands, menu choices, and descriptions. After you select an option, press the **#** (pound) key. To exit the menu, hang up the telephone.

If the menu is inactive for more than one minute, the WRP400 will time out. To reenter the menu, press \*\*\*\*.

Action	Command	Choices	Description
Enter IVR Menu	****		Use this command to enter the IVR Menu. Ignore Special Information Tones (SITs) or other tones until you hear, "Configuration menu. Please enter the option followed by the # (pound) key, or hang up to exit."
Check DHCP	100		The IVR announces whether DHCP is enabled or disabled.
Check IP Address	110		The IVR announces the current IP address of the WRP400.
Check Subnet Mask	120		The IVR announces the current subnet mask of the WRP400.
Check Static Gateway IP Address	130		The IVR announces the current gateway IP address of the WRP400.
Check MAC Address	140		The IVR announces the MAC address of the WRP400 in hexadecimal string format.
Check Firmware Version	150		The IVR announces the version number of the firmware running on the WRP400.
Voice Factory Reset of the Router Warning: All custom settings will be lost.	73738	Confirm - Press <b>1</b> . Cancel - Press * (star).	After the WRP400 requests confirmation, press 1 to confirm. After you hear, "Option successful", hang up the phone. All voice settings will be reset to their defaults.



# **Troubleshooting**



If your questions are not addressed here, refer to the Application Notes and other Technical Resources on Cisco Partner Central website for Voice and Conferencing, at the following URL:

http://www.cisco.com/web/partners/sell/smb/products/ voice\_and\_conferencing.html

This chapter has two sections:

- "General Troubleshooting," on page 121
- "Mobile Network Troubleshooting," on page 125

## **General Troubleshooting**

Q. My computer cannot connect to the Internet.

Follow these instructions until your computer can connect to the Internet:

- a. Make sure that the WRP400 is powered on. The Power LED should be green and not flashing.
- b. If the Power LED is flashing, then power off all of your network devices, including the modem, the WRP400, and the computers. Wait 30 seconds. Then power on each device in the following order:
  - Cable or DSL modem
  - WRP400
  - Computer
- c. Check the cable connections. The computer should be connected to one of the ports numbered 1-4 on the WRP400, and the modem must be connected to the Internet port on the WRP400.



## Q. There is no dial tone, and the Phone 1 or 2 LED is not lit.

Follow these instructions until your problem is solved:

- a. Make sure the telephone is plugged into the appropriate port, Phone 1 or
  2.
- b. Disconnect and re-connect the RJ-11 telephone cable between the WRP400 and telephone.
- c. Make sure your telephone is set to its tone setting (not pulse).
- d. Make sure your network has an active Internet connection. Try to access the Internet, and check to see if the WRP400 Internet LED is lit. If you do not have a connection, then power off all of your network devices, including the modem, the WRP400, and the computers. Wait 30 seconds. Then power on each device in the following order:
  - Cable or DSL modem
  - WRP400
  - Computers and other devices
- e. Verify your account information and confirm that the phone line is registered with your Internet Telephony Service Provider (ITSP).

## Q. When I place an Internet phone call, words are dropped intermittently.

Consider the following possible causes and solutions:

- Cordless phone: If you are using the WRP400 wireless function and a cordless phone, they may be using the same frequency and may interfere with each other. Move the cordless phone farther away from the WRP400.
- Network activity: There may be heavy network activity, particularly if you are running a server or using a file sharing program. Try to limit network or Internet activity during Internet phone calls. For example, if you are running a file sharing program, files may be uploaded in the background even though you are not downloading any files, so make sure you exit the program before making Internet phone calls.
- Bandwidth: There may not be enough bandwidth available for your Internet phone call. You may want to test your bandwidth by using one of the bandwidth tests available online. If necessary, access your Internet phone service account and reduce the bandwidth requirements for your service. For more information, refer to the website of your ITSP.



## Q. The modem does not have an Ethernet port.

If your modem does not have an Ethernet port, then it is a modem for traditional dial-up service. To use the WRP400, you need a cable/DSL modem and a high-speed Internet connection.

## Q. I cannot use the DSL service to connect manually to the Internet.

After you have installed the WRP400, it will automatically connect to your Internet Service Provider (ISP) or Internet Telephony Service Provider (ITSP), so you no longer need to connect manually.

## Q. The DSL telephone line does not fit into the WRP400 Internet port.

The WRP400 does not replace your modem. You still need your DSL modem in order to use the WRP400. Connect the telephone line to the DSL modem, insert the setup CD into your computer, and then follow the on-screen instructions.

# Q. When I double-click the web browser, I am prompted for a username and password. How can I bypass this prompt?

Launch the web browser and perform the following steps (these steps are specific to Internet Explorer but are similar for other browsers):

- a. Select Tools > Internet Options.
- b. Click the Connections tab.
- c. Select Never dial a connection.
- d. Click OK.

## Q. The WRP400 does not have a coaxial port for the cable connection.

The WRP400 does not replace your modem. You still need your cable modem in order to use the WRP400. Connect your cable connection to the cable modem, insert the setup CD into your computer, and then follow the on-screen instructions.

## Q. The computer cannot connect wirelessly to the network.

Make sure the wireless network name or SSID is the same on both the computer and the WRP400. If you have enabled wireless security, then make sure the same security method and key are used by both the computer and the WRP400.



## Q. I need to modify the settings on the WRP400.

To access the web-based utility, follow these instructions:

a. Launch the web browser on your computer, and enter the default IP address of the WRP400, **192.168.15.1**, in the *Address* field. Then press **Enter**.



**NOTE** If you place the WRP400 behind a primary router with the IP address of 192.168.15.1, then the WRP400 will automatically assume a new default IP address, **192.168.16.1**.

- b. A login screen appears. The first time you open the web-based utility, use the default user name and password, **admin**. (You can set a new password from the Administration tab's Management screen.) Then click **OK**.
- c. Click the appropriate tab to change the settings.

# Q. I cannot configure the settings for the second wireless network because the SSID2 settings are grayed out.

Your service provider may control the settings for the second wireless network (SSID2). Contact your service provider for more information.

Q. I upgraded my firmware and now the WRP400 is not working properly.

If the WRP400 is not working properly after an upgrade, you may need to perform a factory reset. There are two ways to perform a factory reset.

- Option 1: Press and hold the reset button located on the side panel for approximately ten seconds.
- Option 2: Access the web-based utility and browse to Administration > Factory Defaults. Select Yes to reset the WRP400 settings to the default values.



**NOTE** Service Providers: If version 2.0 or higher is installed, and you want to downgrade a device to version 1.0, first downgrade to version 1.01.00. Then downgrade to version 1.0. This interim firmware is designed to ensure that the version 2.0 settings are reconfigured for version 1.0.



# **Mobile Network Troubleshooting**

## Q. What do I do if the WRP400 does not recognize my USB device?

- a. Make sure that you have the latest mobile-support firmware loaded on your WRP400. To download the latest firmware, go to the WRP400 product page on www.cisco.com/en/US/products/ps10028/index.html
- b. Make sure that your USB device is on the list of supported Mobile Broadband USB Modems. For more information, visit the WRP400 product page on www.cisco.com/en/US/products/ps10028/index.html
- c. If you're installing a Mobile Broadband USB modem, make sure that your modem is activated with a data service, and verify that it can be used on your computer.

# Q. The Power LED is continuously flashing green and orange. What does it mean?

When you plug in a USB device, the Power LED indicates the progress of initialization. After successful initialization, the Power LED shines steady green.

If the device fails to initialize, the LED continues to flash green and orange. In this case, check to make sure that you have the latest firmware, that your USB device is supported, and that your modem is activated with a data service, as described above.

# Q. My WRP400's Power LED continuous flashing orange. What does it mean?

When a USB modem is installed, the Power LED indicates the status of the mobile network connection. Continuous flashing orange means the router failed to connect to the Internet through the mobile network connection and is trying again. One possible explanation is that the router cannot get a strong signal from the mobile network. Consider moving the router to a location where you have a stronger signal. The Power LED shines steady orange upon a successful mobile network connection,

## Q. Q. I am unable to connect to the mobile network. What do I do?

a. Make sure that you have the latest mobile-support firmware loaded on your WRP400. To download the latest firmware, go to the WRP400 product page on www.cisco.com/en/US/products/ps10028/index.html



- b. Make sure that your USB device is on the list of supported Mobile Broadband USB Modems. For more information, visit the WRP400 product page on www.cisco.com/en/US/products/ps10028/index.html
- c. If you're installing a Mobile Broadband USB modem, make sure that your modem is activated with a data service, and verify that it can be used on your computer.
- d. Some mobile network service providers require that you enter specific information such as APN, Dial Number, User Name, and Password. This information can be obtained from your service provider, if required. Log on to the WRP400 administration web server and input the correct settings on the Setup > Mobile Network page, the Mobile Network Setup section.
- e. Make sure that you input the correct SIM PIN if you lock your SIM with a PIN code.

# Q. How do I disconnect from the mobile broadband network, when not in use?

Disconnecting from your mobile broadband service when not in use may provide savings on usage costs or prevent unnecessary downloads. To disconnect, you can use one of the following methods:

- Option 1: Physically remove and reinsert your Mobile Broadband USB modem from the WRP400.
- Option 2: Log on to the WRP400 web-based utility. Click Setup tab > Mobile Network page. Click the **Disconnect** button.



NOTE The Disconnect button appears only when Connect mode is set on Manual. For more information, see "Setup > Connection Recovery," on page 46.

# Q. Why does my WRP400 always use my Ethernet connection instead of my mobile network connection?

By default, the WRP400 connects to the Internet through the Ethernet interface, if available. The mobile network connection may be used as a failover when an Ethernet connection is unavailable. If you wish to connect to mobile network only, simply unplug your Ethernet cable. Alternatively, change the Priority setting so that the mobile network connection is used even when the Ethernet cable is connected. To change these settings, log



on to the WRP400 web-based utility and use the Setup tab > Mobile Network page and the Setup tab > Ethernet Recovery page. For more information, see "Setup > Mobile Network," on page 43 and "Setup > Connection Recovery," on page 46.

## Q. How do you know which mobile network you are using?

Follow these instructions:

- a. Open a web browser.
- b. Enter the IP address of the WRP400 in the Address field (the default IP address is 192.168.15.1). Then press **Enter**.
- c. When prompted, complete the User name and Password fields (the default user name and password is **admin**). Click **OK**.
- d. Click the Status tab.
- e. Click the **Mobile Network** tab. In the Mobile Network Status section, on the Carrier line, you will see the name of the network that you are currently using.

## Q. Can I make a VoIP call over the mobile broadband network?

If the WRP400 is configured to use a Mobile Broadband USB modem and voice services with an Internet telephony service provider, the WRP400 can send and receive voice traffic over the mobile broadband network. However, because a voice service is more sensitive to latency and network congestion compared to data services, your voice quality over the mobile network cannot be guaranteed.

# Q. What if my Mobile Broadband USB modem is not supported on the WRP400?

Cisco is continuously adding support for more Mobile Broadband USB modems and works closely with mobile broadband providers and manufacturers to stay current with the latest devices available. For a current list of supported Mobile Broadband USB Modems, visit the WRP400 product page at www.cisco.com/en/US/products/ps10028/index.html

# B

# **Specifications**

	1				
Data	MAC Address (IEEE 802.3)				
Networking	IPv4 - Internet Protocol v4 (RFC 791) upgradeable to v6 (RFC 1883)				
	ARP - Address Resolution Protocol				
	DNS - A Record (RFC 1706), SRV Record (RFC 2782)				
	DHCP Client - Dynamic Host Configuration Protocol (RFC 2131)				
	DHCP Server - Dynamic Host Configuration Protocol (RFC 2131)				
	PPPoE Client - Point to Point Protocol over Ethernet (RFC 2516)				
	ICMP - Internet Control Message Protocol (RFC792)				
	TCP - Transmission Control Protocol (RFC793)				
	UDP - User Datagram Protocol (RFC768)				
	RTP - Real Time Protocol (RFC 1889) (RFC 1890)				
	RTCP - Real Time Control Protocol (RFC 1889)				
	TFTP				
	RTSP				
	НТТР				
	NAT (RFC 1631)				
	Reverse NAT				
	SDP				
	Type of Service - TOS (RFC 791/1349)				
	SNTP - Simple Network Time Protocol (RFC 2030)				
	QoS - Packet Prioritization by Type				
	MAC Address Cloning				
	Port Forwarding				
	IP Multicast / IGMP v1/v2/v3 / IGMP proxy / IGMP Immediate Leave				
L					



Voice Features	Voice Algorithms				
	<ul> <li>G.711 (a-law and μ-Law)</li> </ul>				
	<ul> <li>G.726 (16/24/32/40 kbps)</li> </ul>				
	- G.729 AB				
	Call Forwarding: No Answer/Busy/Unconditional				
	Support for two simultaneous calls, including G.729				
	SIP TLS (Transport Layer Security)				
	Call Transfer				
	Call Waiting/Hold/Retrieve				
	Three-way Conferencing				
	Call ID number & name (primary line & on Call waiting)				
	Caller ID Block (prevent sending of caller ID)				
	Anonymous Call Blocking				
	Distinctive ringing				
	Do not Disturb Setting				
	Repeat Dialing on Busy				
	Call Return				
	Emergency Call Support				
	Dial plan				
	Speed Dial				
	In-Band/ SIP-INFO DTMF Translation				
Voice RFCs	RFC 3261 (SIP: Session Initiation Protocol)				
Compliance	RFC 3262 (PRACK : Provisional Response ACK)				
	RFC 3263 (Locating SIP Servers)				
	RFC 3264 (SDP Answer and Offer)				
	RFC 3265 (SIP Specific Event Notification)				
	RFC 3550 (RTP: Real Time Protocol)				
	RFC 3551 (RTP: Real Time Protocol for AVP)				
	RFC 2327 (SDP: Session Description Protocol)				
	RFC 3428 (SIP Extensions for Instant Messaging)				
	RFC 3261 (SIP: Session Initiation Protocol)				
	RFC 3262 (PRACK : Provisional Response ACK)				
	RFC 3263 (Locating SIP Servers)				



Voice RFCs	RFC 3264 (SDP Answer and Offer)				
Compliance continued	RFC 3265 (SIP Specific Event Notification)				
continued	RFC 3550 (RTP: Real Time Protocol)				
	RFC 3551 (RTP: Real Time Protocol for AVP)				
	RFC 2327 (SDP: Session Description Protocol)				
	RFC 3428 (SIP Extensions for Instant Messaging)				
	RFC 3515 (SIP Refer)				
	RFC 3581 (SIP Extensions for Symmetric Response Routing)				
	RFC 3842 (SIP Message Summary and Message Waiting Indication)				
	RFC 3856 (SIP Presence Event Package)				
	RFC 3891 (SIP "Replaces" Header)				
	RFC 4028 (SIP Session Timers)				
	RFC 2976 (SIP INFO)				
	RFC 2617 (HTTP Authentication : Basic and Digest Access Authentication)				
	RFC 3325 (Private Extensions to the SIP for Asserted Identity within Trusted Network)				
	RFC 3489 (STUN)				
	RFC 3863 (Presence Event Package for SIP)				
	RFC 3428 (SIP Extension for Instant Messaging (Message Method))				
	RFC 3665 (SIP Basic Call Flow Example)				
	RFC 4235 (An Invite - Initiated Dialog Event Package for SIP)				
	RFC 3339 (Date and Time on the Internet : Timestamps)				
	RFC 3362 (Support of T.38 in SIP) Only sdPv2				
	RFC 3892 (SIP Referred-By Mechanism)				
	RFC 3555 (MIME Type Registration of RTP Payload Formats)				
	RFC 2782 (A DNS RR for specifying the location of services (DNS SRV))				
	RFC 4235 (An INVITE-Initiated Dialog Event Package for SIP)				
	RFC 3455 (Private Header (P-Header) Extensions to SIP for 3GPP)				
	RFC 3323 (A Privacy Mechanism for SIP)				
	RFC 3420 (Internet Media Type Message/Sipfrag)				
	RFC 2833 (RTP Payload for DTMF, Telephone Tone and Signals)				
	RFC 3711 (SRTP)				



	-				
Voice RFCs	RFC 2396 (URI : Generic Identifier)				
Compliance continued	Draft-ieft-mmusic-media-loopback-04.txt (Media Loopback)				
	Draft-ietf-sip-privacy-04.txt (Remote-party ID)				
Provisioning,	Web Browser Administration & Configuration via Integral Web Server				
Administration and	Telephone Key Pad Configuration with Interactive Voice Prompts				
Maintenance:	Provisioning/Configuration/Authentication via HTTPS, HTTP, TFTP				
	Provisioning Support for Configuring Router/Data and Voice Parameters				
	Asynchronous Notification of Upgrade Availability via NOTIFY				
	Non-intrusive, In-Service Upgrades				
	Report Generation & Event Logging				
	Stats in BYE Message				
	Syslog & Debug Server Records				
	Per Line and Purpose Configurable Syslog and Debug Options				
Physical	4 100baseT RJ-45 Ethernet LAN Port (IEEE 802.3u)				
Interfaces:	1 100baseT RJ-45 Ethernet WAN Port (IEEE 802.3u)				
	2 RJ-11 FXS Phone Ports - For Analog Circuit Telephone Device				
	USB 2.0 for Mobile Broadband Connection modems (available separately)				
Buttons	Reset, WPS				
Subscriber Line Interface	Ring Voltage: 40-55 Vrms				
Circuit (SLIC)	Ring Frequency: 10 Hz ~ 40Hz				
	Ring Waveform: Trapezoidal and Sinosoidal				
	Maximum Ringer Load: 3 REN				
	On-hook/off-hook Characteristics:				
	<ul> <li>On-hook voltage (tip/ring): - 46 ~ -56V</li> </ul>				
	<ul> <li>Off-hook current: 18 ~ 20mA</li> </ul>				
	Frequency Response: 300 – 3400Hz				
	Terminating Impedance : 8 Configurable Settings including North America 600 ohms, European CTR21				
Regulatory Compliance:	FCC (Part 15 Class B), CE, ICES-003, RoHS, UL, A-Tick, NZ Telepermit, CB				
Number of Antennas	1				
Connector Type	Fixed				



Detachable Antenna	No				
RF Pwr (EIRP)	Average, not including antenna:				
in dBm	802.11g: Typ. 18 dBm @ Normal Temp Range(with PA)				
	802.11b: Typ: 20 dBm @ Normal Temp Range (with PA)"				
Antenna Gain in dBi	2 dBi				
UPnP able/cert					
Power Supply	Switching Type (100-240v) Automatic				
	DC Input Voltage: +5 VDC at 2.0 A Max.				
	Power Consumption: 7.9 WATTs (Average)				
	Power Adapter: 100-240v - 50-60Hz (26-34VA) AC Input, 1.8m cord				
Indicator Lights/LED	Power, Ethernet 1-4, Wireless, Phone 1, Phone 2, Internet, WPS				
Documentation	Quick Installation and User Guide are downloaded from www.cisco.com/ go/smallbiz				
	SPA ATA Administration Guide - Service Providers Only				
	Provisioning Guide - Service Providers Only				
Security	"Password protected configuration for web & voice access				
features	Stateful Packet Inspection (SPI) Firewall Protection				
	Denial of Service (DoS) Prevention				
	URL filtering, and keyword, Java, ActiveX, Proxy, Cookie blocking				
	VPN Passthrough for IPSec, PPTP, and L2TP Protocols				
	Access restriction by MAC and IP addresses				
	MAC Filtering Security Feature				
	SSID Broadcast Disable				
	64, 128 bits WEP with Passphrase WEP key generation				
	Wi-Fi Protected Access™ (WPA), Wi-Fi Protected Access™ 2 (WPA2)				
	Wi-Fi Protected Setup (WPS)"				
Security key bits	64, 128				
Device Dimensions	WidthHeightDepthWeight Metric14014027mm0.285 kg English5.515.511.06inches0.63 lbs or 10.05 oz				
Power	External, Switching 5VDC 2A				
Certification	FCC, CE, CB, IC, UL, Wi-Fi (802.11b + WPA2, 802.11g + WPA2, WMM, WPS)				



Operating Temperature	0° C to 40° C (32° F to 104° F)
Storage Temperature	-20° C to 60° C (-4° F to 140° F)
Operating Humidity	10% to 85% relative humidity, Non-Condensing
Storage Humidity	5% to 90% Non-Condensing



NOTE Many specifications are programmable within a defined range or list of options. Please see the ATA Administration Guide for details. The target configuration profile is uploaded to the WRP400 at the time of provisioning.



NOTE Specifications are subject to change without notice.

# **Regulatory Information**

This appendix includes the following regulatory statements:

- "Federal Communications Commission Interference Statement," on page 134
- "Safety Notices and Information," on page 136
- "Industry Canada Statement," on page 137
- "Avis d'Industrie Canada," on page 138
- "Telepermit Statement," on page 139
- "Statement 287—Declaration of Conformity to R&TTE Directive 1999/ 5/EC for the European Community, Switzerland, Norway, Iceland and Liechtenstein," on page 139
- "CE Marking," on page 142
- "National Restrictions," on page 143
- "Product Usage Restrictions," on page 146
- "User Information for Consumer Products Covered by EU Directive 2002/96/EC on Waste Electric and Electronic Equipment (WEEE)," on page 146

# **Federal Communications Commission Interference Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment or devices
- Connect the equipment to an outlet other than the receiver's
- Consult a dealer or an experienced radio/TV technician for assistance

# **FCC Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 25 cm between the radiator and your body.

This device has been tested and passed co-located EMC / RF exposure test with the following three 3G cards, as described in this filing. Other 3G cards with substantially similar physical dimensions, construction, and electrical and RF characteristics may or may not comply with FCC rule, please consult manufacture before purchase.

ltem	Brand Name	Model Name	FCC ID
1	Sierra Wireless, Inc.	AirCard 595U	N7N-MC5725U
2	Novatel Wireless, Inc.	U720	PKRNVWMCD3000
3	Novatel Wireless, Inc.	U727	PKRNVWMCD727

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. IEEE 802.11b or 802.11g operation of this product in the USA is firmware-limited to channels 1 through 11.

# **Safety Notices and Information**

CAUTION:
<ul> <li>To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord.</li> </ul>
<ul> <li>Do not use this product near water, for example, in a wet basement or near a swimming pool.</li> </ul>
<ul> <li>Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.</li> </ul>



**WARNING:** This product contains lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling.



**WARNING:** This equipment will be inoperable when main power fails.



**WARNING:** Many Internet phone service providers do not support calls to emergency service numbers (000 in Australia or 111 in New Zealand). An alternative phone should be used to make emergency calls.



**WARNING:** To ensure compliance with explosure limits to radiofrequency fields, the antenna of the WRP400 should be no closer than 20 cm from the body during use.

# **Industry Canada Statement**

This device complies with Industry Canada ICES-003 rule.

Operation is subject to the following two conditions:

- 1. This device may not cause interference and
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

## **Industry Canada Radiation Exposure Statement**

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 25 cm between the radiator & your body.

This device has been tested and passed co-located EMC / RF exposure test with the following three 3G cards, as described in this filing. Other 3G cards with substantially similar physical dimensions, construction, and electrical and RF characteristics may or may not comply with FCC rule, please consult manufacture before purchase.

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3	Novatel Wireless, Inc.	U727	PKRNVWMCD727

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

# Avis d'Industrie Canada

Cet appareil numérique de la classe B est conforme aux normes NMB-003 et RSS210 du Canada.

L'utilisation de ce dispositif est autorisée seulement aux conditions suivantes :

- 1. il ne doit pas produire de brouillage et
- 2. il doit accepter tout brouillage radioélectrique reçu, même si ce brouillage est susceptible de compromettre le fonctionnement du dispositif. Afin de réduire le risque d'interférence aux autres utilisateurs, le type d'antenne et son gain doivent être choisis de façon à ce que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne soit pas supérieure au niveau requis pour obtenir une communication satisfaisante.

# Avis d'Industrie Canada concernant l'exposition aux radiofréquences :

Ce matériel est conforme aux limites établies par IC en matière d'exposition aux radiofréquences dans un environnement non contrôlé. Ce matériel doit être installé et utilisé à une distance d'au moins 25 cm entre l'antenne et le corps de l'utilisateur.

L'émetteur ne doit pas être placé près d'une autre antenne ou d'un autre émetteur, ou fonctionner avec une autre antenne ou un autre émetteur.

# **Wireless Disclaimer**

The maximum performance for wireless is derived from IEEE Standard 802.11 specifications. Actual performance can vary, including lower wireless network capacity, data throughput rate, range and coverage. Performance depends on many factors, conditions and variables, including distance from the access point, volume of network traffic, building materials and construction, operating system used, mix of wireless products used, interference and other adverse conditions.

# Avis de non-responsabilité concernant les appareils sans fil

Les performances maximales pour les réseaux sans fil sont tirées des spécifications de la norme IEEE 802.11. Les performances réelles peuvent varier, notamment en fonction de la capacité du réseau sans fil, du débit de la transmission de données, de la portée et de la couverture. Les performances dépendent de facteurs, conditions et variables multiples, en particulier de la distance par rapport au point d'accès, du volume du trafic réseau, des matériaux utilisés dans le bâtiment et du type de construction, du système d'exploitation et de la combinaison de produits sans fil utilisés, des interférences et de toute autre condition défavorable.

# **Telepermit Statement**

The cabling between the phone port and the phone shall not exceed 100 metres.

# Statement 287—Declaration of Conformity to R&TTE Directive 1999/5/EC for the European Community, Switzerland, Norway, Iceland and Liechtenstein

English:	This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Български: [Bulgarian]:	Това оборудване отговаря на съществените изисквания и приложими клаузи на Директива 1999/5/EC.
Česky [Czech]:	Toto zařízení je v souladu se základními požadavky a ostatními odpovídajícími ustanoveními Směrnice 1999/5/EC.
Dansk [Danish]:	Dette udstyr er i overensstemmelse med de væsentlige krav og andre relevante bestemmelser i Direktiv 1999/5/EF.
Deutsch [German]:	Dieses Gerät entspricht den grundlegenden Anforderungen und den weiteren entsprechenden Vorgaben der Richtlinie 1999/5/EU.

Eesti [Estonian]:	See seade vastab direktiivi 1999/5/EÜ olulistele nõuetele ja teistele asjakohastele sätetele.
Español [Spanish]:	Este equipo cumple con los requisitos esenciales asi como con otras disposiciones de la Directiva 1999/5/CE.
Ελληνική	Αυτός ο εξοπλισμός είναι σε συμμόρφωση με τις ουσιώδεις απαιτήσεις και άλλες σχετικές
<b>[Greek]:</b>	διατάξεις της Οδηγίας 1999/5/EC.
Français [French]:	Cet appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la Directive 1999/5/EC.
Íslenska	Þetta tæki er samkvæmt grunnkröfum og öðrum viðeigandi ákvæðum Tilskipunar
[lcelandic]:	1999/5/EC.
Italiano	Questo apparato é conforme ai requisiti essenziali ed agli altri principi sanciti
[Italian]:	dalla Direttiva 1999/5/CE.
Latviski	Šī iekārta atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem
[Latvian]:	ar to saistītajiem noteikumiem.
Lietuvių	Šis įrenginys tenkina 1999/5/EB Direktyvos esminius reikalavimus ir kitas šios
[Lithuanian]:	direktyvos nuostatas.
Nederlands	Dit apparaat voldoet aan de essentiele eisen en andere van toepassing zijnde
[Dutch]:	bepalingen van de Richtlijn 1999/5/EC.
Malti [Maltese]:	Dan I-apparat huwa konformi mal-htigiet essenzjali u I-provedimenti I-ohra rilevanti tad-Direttiva 1999/5/EC.
Magyar [Hungarian]:	Ez a készülék teljesíti az alapvető követelményeket és más 1999/5/EK irányelvben meghatározott vonatkozó rendelkezéseket.
Norsk	Dette utstyret er i samsvar med de grunnleggende krav og andre relevante
[Norwegian]:	bestemmelser i EU-direktiv 1999/5/EF.
Polski	Urządzenie jest zgodne z ogólnymi wymaganiami oraz szczególnymi warunkami określonymi
[Polish]:	Dyrektywą UE: 1999/5/EC.
Português [Portuguese]:	Este equipamento está em conformidade com os requisitos essenciais e outras provisões relevantes da Directiva 1999/5/EC.

Română [Romanian]:	Acest echipament este in conformitate cu cerintele esentiale si cu alte prevederi relevante ale Directivei 1999/5/EC.
Slovensko	Ta naprava je skladna z bistvenimi zahtevami in ostalimi relevantnimi pogoji
[Slovenian]:	Direktive 1999/5/EC.
Slovensky [Slovak]:	Toto zariadenie je v zhode so základnými požiadavkami a inými príslušnými nariadeniami direktív: 1999/5/EC.
Suomi [Finnish]:	Tämä laite täyttää direktiivin 1999/5/EY olennaiset vaatimukset ja on siinä asetettujen muiden laitetta koskevien määräysten mukainen.
Svenska [Swedish]:	Denna utrustning är i överensstämmelse med de väsentliga kraven och andra relevanta bestämmelser i Direktiv 1999/5/EC.
Ελληνική	Αυτός ο εξοπλισμός είναι σε συμμόρφωση με τις υσιώδεις απαιτήσεις και άλλες σχετικές διατάξεις της Οδηγίας 1999/5/EC.
Български:	Това оборудване отговаря на съществените изисквания и приложими клаузи на Директива 1999/5/EC.
Česky	Toto zařízení je v souladu se základními požadavky a ostatními odpovídajícími ustanoveními Směrnice 1999/5/EC.
Ελληνική	Αυτός ο εξοπλισμός είναι σε συμμόρφωση με τις υσιώδεις απαιτήσεις και άλλες σχετικές διατάξεις της Οδηγίας 1999/5/EC.
Latviski	Šī iekārta atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lietuvių	Šis įrenginys tenkina 1999/5/EB Direktyvos esminius reikalavimus ir kitas šios direktyvos nuostatas.
Malti	Dan I-apparat huwa konformi mal-htigiet essenzjali u I-provedimenti I-ohra rilevanti tad-Direttiva 1999/5/EC.
Magyar	Ez a készülék teljesíti az alapvető követelményeket és más 1999/5/EK irányelvben meghatározott vonatkozó rendelkezéseket.
Polski	Urządzenie jest zgodne z ogólnymi wymaganiami oraz szczególnymi warunkami określonymi Dyrektywą UE: 1999/5/EC.

Română	Acest echipament este in conformitate cu cerintele esentiale si cu alte prevederi relevante ale Directivei 1999/5/EC.
Suomi	Tämä laite täyttää direktiivin 1999/5/EY olennaiset vaatimukset ja on siinä asetettujen muiden laitetta koskevien määräysten mukainen.
Svenska	Denna utrustning är i överensstämmelse med de väsentliga kraven och andra relevanta bestämmelser i Direktiv 1999/5/EC.
	For all products, the Declaration of Confo

For all products, the Declaration of Conformity (DofC) is available through one or more of these options:

- A pdf file is included on the product's CD.
- A print copy is included with the product.
- A pdf file is available on the product's webpage. Visit www.cisco.com/go/ smallbusiness.

If you need any other technical documentation, see **Appendix E**, **"Additional Information."**.

The following standards were applied during the assessment of the product against the requirements of the Directive 1999/5/EC:

- Radio: EN 300 328 and/or EN 301 893 as applicable
- EMC: EN 301 489-1, EN 301 489-17
- Safety: EN 60950 and either EN 50385 or EN 50371

Dynamic Frequency Selection (DFS) and Transmit Power Control (TPC) are required for operation in the 5 GHz band.

DFS: The equipment meets the DFS requirements as defined in ETSI EN 301 893. This feature is required by the regulations to avoid interference with Radio Location Services (radars).

TPC: For operation in the 5 GHz band, the maximum power level is 3 dB or more below the applicable limit. As such, TPC is not required.

# **CE Marking**

For the Wireless-N, -G, -B, and/or -A products, the following CE mark, notified body number (where applicable), and class 2 identifier are added to the equipment.

C € 0560 ①
or
C € 0678 ①
or
C € 0336 ①
or
C € 0

Check the CE label on the product to find out which notified body was involved during the assessment.

# **National Restrictions**

This product may be used in all EU countries (and other countries following the EU directive 1999/5/EC) without any limitation except for the countries mentioned below:

Ce produit peut être utilisé dans tous les pays de l'UE (et dans tous les pays ayant transposés la directive 1999/5/CE) sans aucune limitation, excepté pour les pays mentionnés ci-dessous:

Questo prodotto è utilizzabile in tutte i paesi EU (ed in tutti gli altri paesi che seguono le direttive EU 1999/5/EC) senza nessuna limitazione, eccetto per i paesii menzionati di seguito:

Das Produkt kann in allen EU Staaten ohne Einschränkungen eingesetzt werden (sowie in anderen Staaten die der EU Direktive 1999/5/CE folgen) mit Außnahme der folgenden aufgeführten Staaten:

In the majority of the EU and other European countries, the 2,4- and 5-GHz bands have been made available for the use of wireless local area networks (LANs). The table labeled "Overview of Regulatory Requirements for Wireless LANs" provides an overview of the regulatory requirements applicable for the 2,4- and 5-GHz bands.

Later in this document you will find an overview of countries in which additional restrictions or requirements or both are applicable.

The requirements for any country may evolve. Cisco recommends that you check with the local authorities for the latest status of their national regulations for both the 2,4- and 5-GHz wireless LANs.

## Table 1 Overview of Regulatory Requirements for Wireless LANs

Frequency Band (MHz)	Max Power Level (EIRP) (mW)	Indoor ONLY	Indoor & Outdoor
2400-2483.5	100		х
5150-5350*	200	х	
5470-5725*	1000		Х

\*Dynamic Frequency Selection and Transmit Power Control are required in the frequency ranges of 5250-5350 MHz and 5470-5725 MHz.

The following countries have restrictions and/or requirements in addition to those given in the "Overview of Regulatory Requirements for Wireless LANs" table:

## Denmark

In Denmark, the band 5150 - 5350 MHz is also allowed for outdoor usage.

I Danmark må frekvensbåndet 5150 - 5350 også anvendes udendørs.

## France

For 2,4 GHz, the product should not be used outdoors in the band 2454 - 2483,5 MHz. There are no restrictions when used in other parts of the 2,4 GHz band when used indoors. Check http://www.arcep.fr/ for more details.

Pour la bande 2,4 GHz, l' équipement ne doit pas être utilisé en extérieur dans la bande 2454 - 2483,5 MHz. Il n'y a pas de restrictions pour des utilisations en intérieur dans d'autres parties de la bande 2,4GHz. Consultez http://www.arcep.fr/ pour de plus amples détails.

Location	Frequency Range (MHz)	Power (EIRP)
Indoor (No restrictions)	2400-2483.5	100 mW (20 dBm)
Outdoor	2400-2454 2454-2483.5	100 mW (20 dBm) 10 mW (10 dBm)

## Table 2 Applicable Power Levels in France

## Italy

This product meets the National Radio Interface and the requirements specified in the National Frequency Allocation Table for Italy. Unless this 2,4-GHz wireless LAN product is operating within the boundaries of the owner's property, its use requires a "general authorization." Please check http://www.comunicazioni.it/it/ for more details.

Questo prodotto è conforme alla specifiche di Interfaccia Radio Nazionali e rispetta il Piano Nazionale di ripartizione delle frequenze in Italia. Se non viene installato all'interno del proprio fondo, l'utilizzo di prodotti Wireless LAN a 2,4 GHz richiede una "Autorizzazione Generale". Consultare http://www.comunicazioni.it/it/ per maggiori dettagli.

## Latvia

The outdoor usage of the 2,4 GHz band requires an authorization from the Electronic Communications Office. Please check <a href="http://www.esd.lv">http://www.esd.lv</a> for more details.

2,4 GHz frekveu joslas izmantošanai rpus telpm nepieciešama atauja no Elektronisko sakaru direkcijas. Vairk informcijas: http://www.esd.lv.

Notes:

- 1. Although Norway, Switzerland and Liechtenstein are not EU member states, the EU Directive 1999/5/EC has also been implemented in those countries.
- 2. The regulatory limits for maximum output power are specified in EIRP. The EIRP level of a device can be calculated by adding the gain of the antenna used (specified in dBi) to the output power available at the connector (specified in dBm).

# **Product Usage Restrictions**

This product is designed for indoor usage only. Outdoor usage is not recommended, unless otherwise noted.

# 2,4 GHz Restrictions

This product is designed for use with the standard, integral or dedicated (external) antenna(s) that is/are shipped together with the equipment. However, some applications may require the antenna(s), if removable, to be separated from the product and installed remotely from the device by using extension cables. For these applications, Cisco offers an R-SMA extension cable (AC9SMA) and an R-TNC extension cable (AC9TNC). Both of these cables are 9 meters long and have a cable loss (attenuation) of 5 dB. To compensate for the attenuation, Cisco also offers higher gain antennas, the HGA7S (with R-SMA connector) and HGA7T (with R-TNC connector). These antennas have a gain of 7 dBi and may only be used with either the R-SMA or R-TNC extension cable.

Combinations of extension cables and antennas resulting in a radiated power level exceeding 100 mW EIRP are illegal.

## **Third-Party Software or Firmware**

The use of software or firmware not supported/provided by Cisco may result that the equipment is no longer compliant with the regulatory requirements.

# User Information for Consumer Products Covered by EU Directive 2002/96/EC on Waste Electric and Electronic Equipment (WEEE)

This document contains important information for users with regards to the proper disposal and recycling of Cisco products. Consumers are required to comply with this notice for all electronic products bearing the following symbol:



#### English - Environmental Information for Customers in the European Union

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

## Български (Bulgarian) - Информация относно опазването на околната среда за потребители в Европейския съюз

Европейска директива 2002/96/ЕС изисква уредите, носещи този символ върху изделието и/или опаковката му, да не се изхвърля т с несортирани битови отпадъци. Символът обозначава, че изделието трябва да се изхвърля отделно от сметосъбирането на обикновените битови отпадъци. Ваша е отговорността този и другите електрически и електронни уреди да се изхвърлят в предварително определени от държавните или общински органи специализирани пунктове за събиране. Правилното изхвърляне и рециклиране ще спомогнат да се предотвратят евентуални вредни за околната среда и здравето на населението последствия. За по-подробна информация относно изхвърлянето на вашите стари уреди се обърнете към местните власти, службите за сметосъбиране или магазина, от който сте закупили уреда.

### Ceština (Czech) - Informace o ochran životního prostedí pro zákazníky v zemích Evropské unie

Evropská smrnice 2002/96/ES zakazuje, aby zaízení oznaené tímto symbolem na produktu anebo na obalu bylo likvidováno s netídným komunálním odpadem. Tento symbol udává, že daný produkt musí být likvidován oddlen od bžného komunálního odpadu. Odpovídáte za likvidaci tohoto produktu a dalších elektrických a elektronických zaízení prostednictvím urených sbrných míst stanovených vládou nebo místními úady. Správná likvidace a recyklace pomáhá pedcházet potenciálním negativním dopadm na životní prostedí a lidské zdraví. Podrobnjší informace o likvidaci starého vybavení si laskav vyžádejte od místních úad, podniku zabývajícího se likvidací komunálních odpad nebo obchodu, kde jste produkt zakoupili.

#### Dansk (Danish) - Miljøinformation for kunder i EU

EU-direktiv 2002/96/EF kræver, at udstyr der bærer dette symbol på produktet og/eller emballagen ikke må bortskaffes som usorteret kommunalt affald. Symbolet betyder, at dette produkt skal bortskaffes adskilt fra det almindelige husholdningsaffald. Det er dit ansvar at bortskaffe dette og andet elektrisk og elektronisk udstyr via bestemte indsamlingssteder udpeget af staten eller de lokale myndigheder. Korrekt bortskaffelse og genvinding vil hjælpe med til at undgå mulige skader for miljøet og menneskers sundhed. Kontakt venligst de lokale myndigheder, renovationstjenesten eller den butik, hvor du har købt produktet, angående mere detaljeret information om bortskaffelse af dit gamle udstyr.

#### Deutsch (German) - Umweltinformation für Kunden innerhalb der Europäischen Union

Die Europäische Richtlinie 2002/96/EC verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist , nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

#### Eesti (Estonian) - Keskkonnaalane informatsioon Euroopa Liidus asuvatele klientidele

Euroopa Liidu direktiivi 2002/96/EÜ nõuete kohaselt on seadmeid, millel on tootel või pakendil käesolev sümbol, keelatud kõrvaldada koos sorteerimata olmejäätmetega. See sümbol näitab, et toode tuleks kõrvaldada eraldi tavalistest olmejäätmevoogudest. Olete kohustatud kõrvaldama käesoleva ja ka muud elektri- ja elektroonikaseadmed riigi või kohalike ametiasutuste poolt ette nähtud kogumispunktide kaudu. Seadmete korrektne kõrvaldamine ja ringlussevõtt aitab vältida võimalikke negatiivseid tagajärgi keskkonnale ning inimeste tervisele. Vanade seadmete kõrvaldamise kohta täpsema informatsiooni saamiseks võtke palun ühendust kohalike ametiasutustega, jäätmekäitlusfirmaga või kauplusega, kust te toote ostsite.

#### Español (Spanish) - Información medioambiental para clientes de la Unión Europea

La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

## ξλληνικά (Greek) - Στοιχεία περιβαλλοντικής προστασίας για πελάτες εντός τηξ Ευρωπαϊκής Ένωσης

Η Κοινοτική Οδηγία 2002/96/EC απαιτεί ότι ο εξοπλισμός ο οποίος φέρει αυτό το σύμβολο στο προϊόν και/ή στη συσκευασία του δεν πρέπει να απορρίπτεται μαζί με τα μικτά κοινοτικά απορρίμματα. Το σύμβολο υποδεικνύει ότι αυτό το προϊόν θα πρέπει να απορρίπτεται ξεχωριστά από τα συνήθη οικιακά απορρίμματα. Είστε υπεύθυνος για την απόρριψη του παρόντος και άλλου ηλεκτρικού και ηλεκτρονικού εξοπλισμού μέσω των καθορισμένων εγκαταστάσεων συγκέντρωσης απορριμμάτων οι οποίες παρέχονται από το κράτος ή τις αρμόδιες τοπικές αρχές. Η σωστή απόρριψη και ανακύκλωση συμβάλλει στην πρόληψη πιθανών αρνητικών συνεπειών για το περιβάλλον και την υγεία. Για περισσότερες πληροφορίες σχετικά με την απόρριψη του παλιού σας εξοπλισμού, παρακαλώ επικοινωνήστε με τις τοπικές αρχές, τις υπηρεσίες απόρριψης ή το κατάστημα από το οποίο αγοράσατε το προϊόν.

## Français (French) - Informations environnementales pour les clients de l'Union européenne

La directive européenne 2002/96/CE exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

### Italiano (Italian) - Informazioni relative all'ambiente per i clienti residenti nell'Unione Europea

La direttiva europea 2002/96/EC richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.

### Latviešu valoda (Latvian) - Ekoloiska informcija klientiem Eiropas Savienbas jurisdikcij

Direktv 2002/96/EK ir prasba, ka aprkojumu, kam pievienota zme uz paša izstrdjuma vai uz t iesaiojuma, nedrkst izmest neširot veid kop ar komunlajiem atkritumiem (tiem, ko rada vietji iedzvotji un uzmumi). Š zme nozm to, ka š ierce ir jizmet atkritumos t, lai t nenonktu kop ar parastiem mjsaimniecbas atkritumiem. Jsu pienkums ir šo un citas elektriskas un elektroniskas ierces izmest atkritumos, izmantojot pašus atkritumu savkšanas veidus un Idzekus, ko nodrošina valsts un pašvaldbu iestdes. Ja izmešana atkritumos un prstrde tiek veikta pareizi, tad mazins iespjamais

kaitjums dabai un cilvku veselbai. Skkas zias par novecojuša aprkojuma izmešanu atkritumos js varat saemt vietj pašvaldb, atkritumu savkšanas dienest, k ar veikal, kur iegdjties šo izstrdjumu.

#### Lietuvškai (Lithuanian) - Aplinkosaugos informacija, skirta Europos Sjungos vartotojams

Europos direktyva 2002/96/EC numato, kad rangos, kuri ir kurios pakuot yra pažymta šiuo simboliu (veskite simbol), negalima šalinti kartu su neršiuotomis komunalinmis atliekomis. Šis simbolis rodo, kad gamin reikia šalinti atskirai nuo bendro buitini atliek srauto. Js privalote užtikrinti, kad ši ir kita elektros ar elektronin ranga bt šalinama per tam tikras nacionalins ar vietins valdžios nustatytas atliek rinkimo sistemas. Tinkamai šalinant ir perdirbant atliekas, bus išvengta galimos žalos aplinkai ir žmoni sveikatai. Daugiau informacijos apie js senos rangos šalinim gali pateikti vietins valdžios institucijos, atliek šalinimo tarnybos arba parduotuvs, kuriose sigijote t gamin.

### Malti (Maltese) - Informazzjoni Ambjentali gal Klijenti fl-Unjoni Ewropea

Id-Direttiva Ewropea 2002/96/KE titlob li t-tagmir li jkun fih is-simbolu fuq il-prodott u/jew fuq lippakkjar ma jistax jintrema ma' skart muniipali li ma iex isseparat. Is-simbolu jindika li dan il-prodott gandu jintrema separatament minn ma' l-iskart domestiku regolari. Hija responsabbiltà tiegek li tarmi dan it-tagmir u kull tagmir ieor ta' l-elettriku u elettroniku permezz ta' failitajiet ta' bir appuntati apposta mill-gvern jew mill-awtoritajiet lokali. Ir-rimi b'mod korrett u r-riikla jgin jipprevjeni konsegwenzi negattivi potenzjali gall-ambjent u gas-saa tal-bniedem. Gal aktar informazzjoni dettaljata dwar ir-rimi tat-tagmir antik tiegek, jekk jogbok ikkuntattja lill-awtoritajiet lokali tiegek, is-servizzi gar-rimi ta' l-iskart, jew il-anut minn fejn xtrajt il-prodott.

#### Magyar (Hungarian) - Környezetvédelmi információ az európai uniós vásárlók számára

A 2002/96/EC számú európai uniós irányelv megkívánja, hogy azokat a termékeket, amelyeken, és/ vagy amelyek csomagolásán az alábbi címke megjelenik, tilos a többi szelektálatlan lakossági hulladékkal együtt kidobni. A címke azt jelöli, hogy az adott termék kidobásakor a szokványos háztartási hulladékelszállítási rendszerektől elkülönített eljárást kell alkalmazni. Az Ön felelőssége, hogy ezt, és más elektromos és elektronikus berendezéseit a kormányzati vagy a helyi hatóságok által kijelölt gyjtőredszereken keresztül számolja fel. A megfelelő hulladékfeldolgozás segít a környezetre és az emberi egészségre potenciálisan ártalmas negatív hatások megelőzésében. Ha elavult berendezéseinek felszámolásához további részletes információra van szüksége, kérjük, lépjen kapcsolatba a helyi hatóságokkal, a hulladékfeldolgozási szolgálattal, vagy azzal üzlettel, ahol a terméket vásárolta.

#### Nederlands (Dutch) - Milieu-informatie voor klanten in de Europese Unie

De Europese Richtlijn 2002/96/EC schrijft voor dat apparatuur die is voorzien van dit symbool op het product of de verpakking, niet mag worden ingezameld met niet-gescheiden huishoudelijk afval. Dit symbool geeft aan dat het product apart moet worden ingezameld. U bent zelf verantwoordelijk voor de vernietiging van deze en andere elektrische en elektronische apparatuur via de daarvoor door de landelijke of plaatselijke overheid aangewezen inzamelingskanalen. De juiste vernietiging en recycling van deze apparatuur voorkomt mogelijke negatieve gevolgen voor het milieu en de gezondheid. Voor meer informatie over het vernietigen van uw oude apparatuur neemt u contact op met de plaatselijke autoriteiten of afvalverwerkingsdienst, of met de winkel waar u het product hebt aangeschaft.

### Norsk (Norwegian) - Miljøinformasjon for kunder i EU

EU-direktiv 2002/96/EF krever at utstyr med følgende symbol avbildet på produktet og/eller pakningen, ikke må kastes sammen med usortert avfall. Symbolet indikerer at dette produktet skal håndteres atskilt fra ordinær avfallsinnsamling for husholdningsavfall. Det er ditt ansvar å kvitte deg med dette produktet og annet elektrisk og elektronisk avfall via egne innsamlingsordninger slik myndighetene eller kommunene bestemmer. Korrekt avfallshåndtering og gjenvinning vil være med på å forhindre mulige negative konsekvenser for miljø og helse. For nærmere informasjon om håndtering av det kasserte utstyret ditt, kan du ta kontakt med kommunen, en innsamlingsstasjon for avfall eller butikken der du kjøpte produktet.

# Polski (Polish) - Informacja dla klientów w Unii Europejskiej o przepisach dotyczcych ochrony rodowiska

Dyrektywa Europejska 2002/96/EC wymaga, aby sprzt oznaczony symbolem znajdujcym si na produkcie i/lub jego opakowaniu nie by wyrzucany razem z innymi niesortowanymi odpadami komunalnymi. Symbol ten wskazuje, e produkt nie powinien by usuwany razem ze zwykymi odpadami z gospodarstw domowych. Na Pastwu spoczywa obowizek wyrzucania tego i innych urzdze elektrycznych oraz elektronicznych w punktach odbioru wyznaczonych przez wadze krajowe lub lokalne. Pozbywanie si sprztu we waciwy sposób i jego recykling pomog zapobiec potencjalnie negatywnym konsekwencjom dla rodowiska i zdrowia ludzkiego. W celu uzyskania szczegóowych informacji o usuwaniu starego sprztu, prosimy zwróci si do lokalnych wadz, sub oczyszczania miasta lub sklepu, w którym produkt zosta nabyty.

### Português (Portuguese) - Informação ambiental para clientes da União Europeia

A Directiva Europeia 2002/96/CE exige que o equipamento que exibe este símbolo no produto e/ou na sua embalagem não seja eliminado junto com os resíduos municipais não separados. O símbolo indica que este produto deve ser eliminado separadamente dos resíduos domésticos regulares. É da sua responsabilidade eliminar este e qualquer outro equipamento eléctrico e electrónico através das instalações de recolha designadas pelas autoridades governamentais ou locais. A eliminação e reciclagem correctas ajudarão a prevenir as consequências negativas para o ambiente e para a saúde humana. Para obter informações mais detalhadas sobre a forma de eliminar o seu equipamento antigo, contacte as autoridades locais, os serviços de eliminação de resíduos ou o estabelecimento comercial onde adquiriu o produto.

#### Român (Romanian) - Informaii de mediu pentru clienii din Uniunea European

Directiva european 2002/96/CE impune ca echipamentele care prezint acest simbol pe produs i/sau pe ambalajul acestuia s nu fie casate împreun cu gunoiul menajer municipal. Simbolul indic faptul c acest produs trebuie s fie casat separat de gunoiul menajer obinuit. Este responsabilitatea dvs. s casai acest produs i alte echipamente electrice i electronice prin intermediul unitilor de colectare special desemnate de guvern sau de autoritile locale. Casarea i reciclarea corecte vor ajuta la prevenirea potenialelor consecine negative asupra sntii mediului i a oamenilor. Pentru mai multe informaii detaliate cu privire la casarea acestui echipament vechi, contactai autoritile locale, serviciul de salubrizare sau magazinul de la care ai achiziionat produsul.

## Slovenina (Slovak) - Informácie o ochrane životného prostredia pre zákazníkov v Európskej únii

Poda európskej smernice 2002/96/ES zariadenie s týmto symbolom na produkte a/alebo jeho balení nesmie by likvidované spolu s netriedeným komunálnym odpadom. Symbol znamená, že produkt by sa mal likvidova oddelene od bežného odpadu z domácností. Je vašou povinnosou likvidova toto i ostatné elektrické a elektronické zariadenia prostredníctvom špecializovaných zberných zariadení urených vládou alebo miestnymi orgánmi. Správna likvidácia a recyklácia pomôže zabráni prípadným negatívnym dopadom na životné prostredie a zdravie udí. Ak máte záujem o podrobnejšie informácie o likvidácii starého zariadenia, obráte sa, prosím, na miestne orgány, organizácie zaoberajúce sa likvidáciou odpadov alebo obchod, v ktorom ste si produkt zakúpili.

## Slovenina (Slovene) - Okoljske informacije za stranke v Evropski uniji

Evropska direktiva 2002/96/EC prepoveduje odlaganje opreme, oznaene s tem simbolom – na izdelku in/ali na embalaži – med obiajne, nerazvršene odpadke. Ta simbol opozarja, da je treba izdelek odvrei loeno od preostalih gospodinjskih odpadkov. Vaša odgovornost je, da to in preostalo elektrino in elektronsko opremo odnesete na posebna zbirališa, ki jih doloijo državne ustanove ali lokalna uprava. S pravilnim odlaganjem in recikliranjem boste prepreili morebitne škodljive vplive na okolje in zdravje ljudi. e želite izvedeti ve o odlaganju stare opreme, se obrnite na lokalno upravo, odpad ali trgovino, kjer ste izdelek kupili.

## Suomi (Finnish) - Ympäristöä koskevia tietoja EU-alueen asiakkaille

EU-direktiivi 2002/96/EY edellyttää, että jos laitteistossa on tämä symboli itse tuotteessa ja/tai sen pakkauksessa, laitteistoa ei saa hävittää lajittelemattoman yhdyskuntajätteen mukana. Symboli merkitsee sitä, että tämä tuote on hävitettävä erillään tavallisesta kotitalousjätteestä. Sinun vastuullasi on hävittää tämä elektroniikkatuote ja muut vastaavat elektroniikkatuotteet viemällä tuote tai tuotteet viranomaisten määräämään keräyspisteeseen. Laitteiston oikea hävittäminen estää mahdolliset kielteiset vaikutukset ympäristöön ja ihmisten terveyteen. Lisätietoja vanhan laitteiston oikeasta hävitystavasta saa paikallisilta viranomaisilta, jätteenhävityspalvelusta tai siitä myymälästä, josta ostit tuotteen.

### Svenska (Swedish) - Miljöinformation för kunder i Europeiska unionen

Det europeiska direktivet 2002/96/EC kräver att utrustning med denna symbol på produkten och/ eller förpackningen inte får kastas med osorterat kommunalt avfall. Symbolen visar att denna produkt bör kastas efter att den avskiljts från vanligt hushållsavfall. Det faller på ditt ansvar att kasta denna och annan elektrisk och elektronisk utrustning på fastställda insamlingsplatser utsedda av regeringen eller lokala myndigheter. Korrekt kassering och återvinning skyddar mot eventuella negativa konsekvenser för miljön och personhälsa. För mer detaljerad information om kassering av din gamla utrustning kontaktar du dina lokala myndigheter, avfallshanteringen eller butiken där du köpte produkten.

# D

# Where to Go From Here

This appendix describes additional resources that are available to help you and your customer obtain the full benefits of the SPA9000 Voice System.

Resource	Location
Technical Documentation	www.cisco.com/en/US/products/ps10024/ tsd_products_support_series_home.html
Firmware Downloads	www.cisco.com/en/US/products/ps10024/index.html
Customer Support	www.cisco.com/en/US/support/ tsd_cisco_small_business_support_center_contacts.html
Warranty and End User License Agreement	www.cisco.com/go/warranty
Open Source License Notices	www.cisco.com/go/osln
Regulatory Compliance and Safety Information	www.cisco.com/en/US/products/ps10024/ tsd_products_support_series_home.html
Cisco Partner Central site for Small Business	www.cisco.com/web/partners/sell/smb