MTN HyNet Quick Start Guide

MTN Business **MTN**

How to set up your MTN HyNet Voice Service

Step 1

Log on the MTN HyNet Portal and go to the Manage Voice Service Page

    a. Click on 'Apply for Voice Number' and your service will be activated within 24hrs

    b. Your phone number will be displayed on the panel on the Manage Voice service page.

Manage Voice Service

14690011

| Apply for Voice Number | Pay for Voice Service | Stop Voice Service |

Download Soft Phone   View Quick Start Guide

Step 2

    a. Download the Soft Phone on the Manage the Voice Service Page

    b. Unzip the package and install it on your PC/laptop

    c. Once the soft phone is installed; Click on Settings and ensure the following details are correct

        1. IP: 10.199.130.75

        2. Domain: mtn.com.ng

        3. Port: 5060

Network Settings

Login Server
IP: 10.199.130.75   Port: 5060
Domain: mtn.com.ng

Group Server
IP: 2.32.58.189   Port: 8080
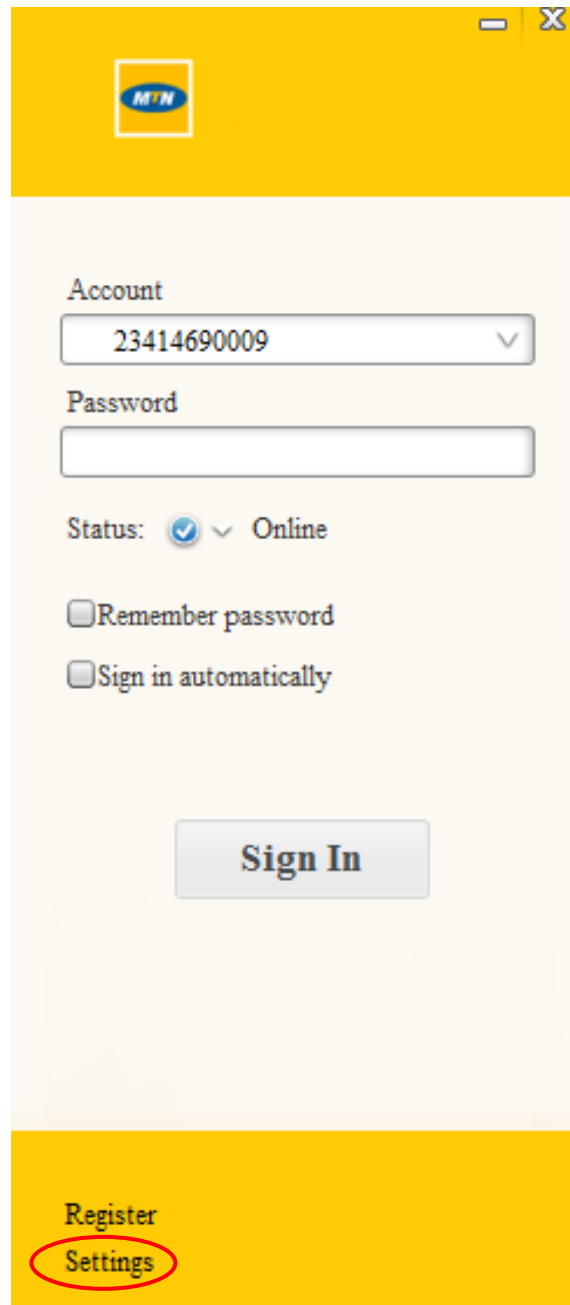
Local IP Address
Select Local IP: 10.2.63.127

Transport Protocol
Select Transport Protocols: UDP

OK   Cancel

d. Log on to the Soft Phone using your voice number (e.g. 234 1 469 xxxx) and your MTN HyNet password and click 'Sign In'.

Account

23414690009

Password

Status: ✓ ∨ Online

☐Remember password
☐Sign in automatically

Sign In

Register
Settings

Connect your head set, type in the number you wish to dial and click 'Enter' or the 'Dial' button and your call will be initiated.

MTN Web Phone

23414690009
Edit Personal Signature

Search Contacts

▶ Default Group [0/0]
▶ Blocked List [0/0]

Memu

Enter number

1	2	3
4	5	6
7	8	9
*	0+	#
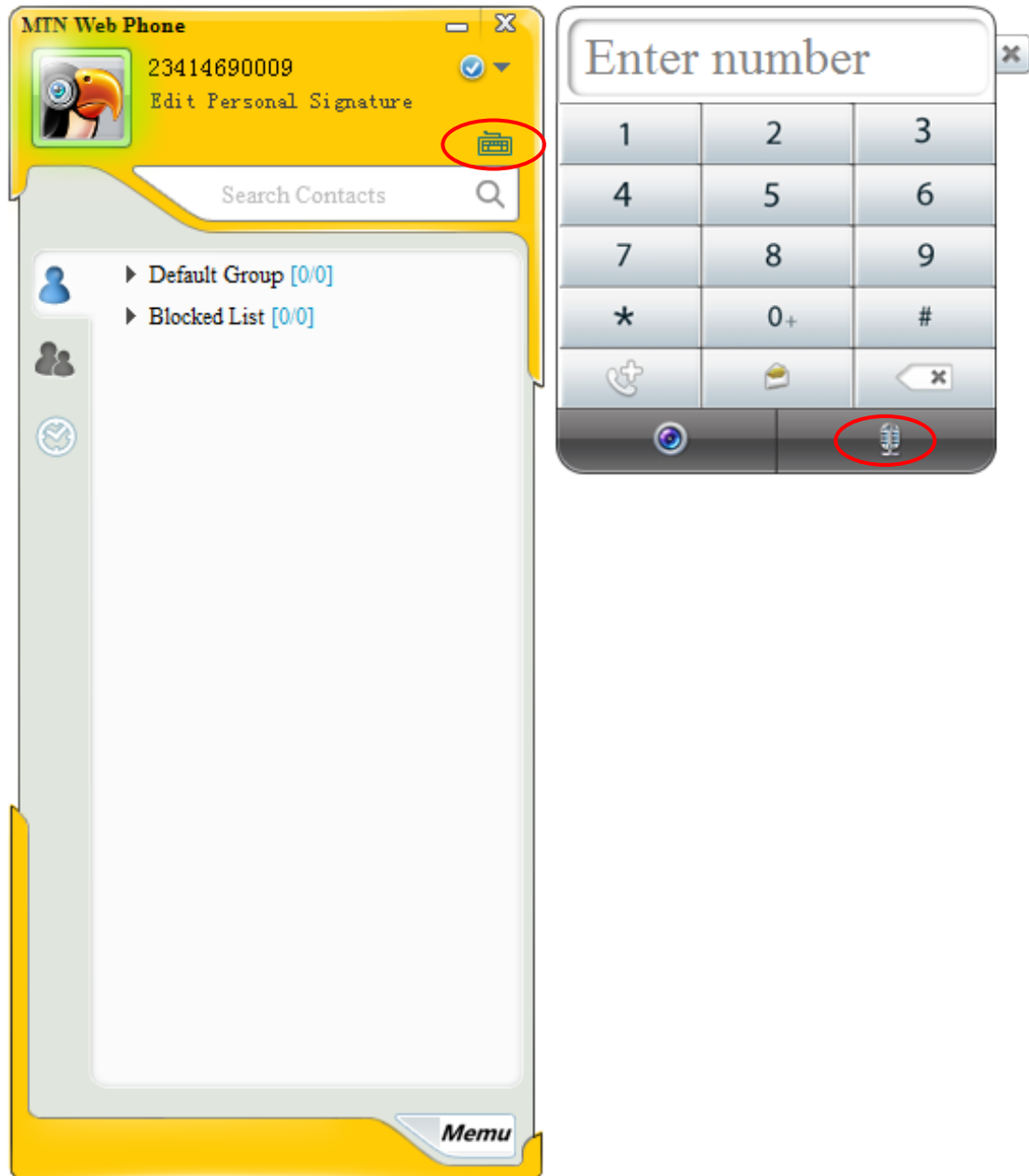
How to Configure Voice Service on your modem if you want to use a physical phone

Step 1

Log on to the MTN HyNet Modem interface using your Password and Username

Username user

Password

ⓘ Please enter your username and password.

Login   Cancel
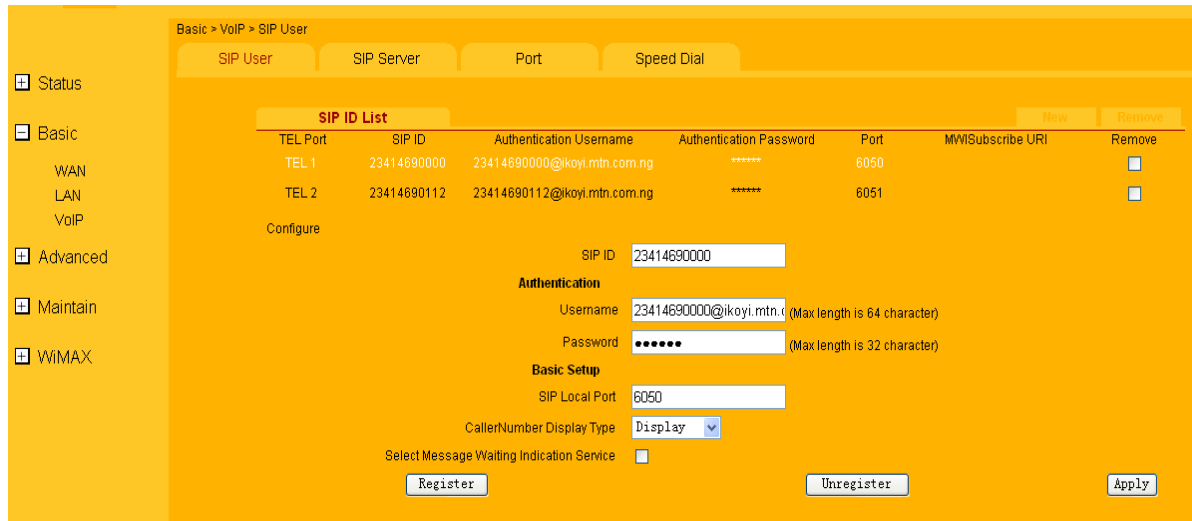
Step 2

Click on 'Basic' and then click on 'VoIP'

MTN

➕ Status
➖ Basic
     WAN
     LAN
     VoIP
➕ Maintain
➕ WiMAX
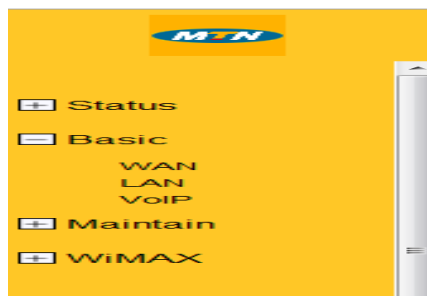
Step 3

Click on the 'SIP User' tab and the screen below appears.

Step 4

Enter your information into the corresponding fields:

SIP ID:	In this field, enter your VOIP phone number using the international format (E.g. 234146390000).
Username:	In this field, enter your username. This should be your phone number and the VOIP domain string e.g. 234146390000@ikoyi.mtn.com.ng.
Password:	In this field, enter your password. This should be the same as your Internet password.
SIP Local Port:	In this field, enter the number '6050' without the speech marks.

Click on 'Register' and then Click on 'Apply'

Step 5

Click on the 'SIP Server' tab and the screen below appears:

Step 6

Enter the details below into the corresponding fields:

SIP Registrar Server Address: 10.199.130.75

SIP Registrar Server Port: 5060

SIP Service Domain: ikoyi.mtn.com.ng

SIP Proxy Server Address: 10.199.130.75

SIP Proxy Server Port: 5060

Click on 'Apply'

Step 7

Confirm the Connection Status shows 'Connected' on the WIMAX' tab.

Status > WiMAX > WiMAX Status		
WiMAX Status	Scan Info	

Status
- Device
- WAN
- LAN
- VoIP
- WiMAX

Basic

Advanced

Maintain

WiMAX

WiMAX Status

Connection Status	Connected
Connect Frequency	3425000KHz
Upload Data Rate	0 bytes/sec
Download Data Rate	0 bytes/sec
Signal Strength	62%
Link Quality	0%
ALL SC CINR	3.13dB
1/3 SC CINR	11.26dB
RSSI	-71.19dBm
UL_FEC	16-QAM(CTC)3/4
DL_FEC	QPSK(CTC)1/2
BSID	00:00:08:01:62:00
POWER	19.89dBm

Statistics	Upload	Download
Ethernet Bytes	104.810KB	177.207KB

Connect To Network	Disconnect From Network

End