

Surf SOHO Router User Manual

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1 Introduction and Scope

The Pepwave Surf SOHO is a professional-grade Wi-Fi router designed for home office, small business, and power users. With support for 4G LTE/3G, cable, DSL, and other broadband connections, the Surf SOHO makes it possible to deploy fast and secure 802.11abgn Wi-Fi hotspots anywhere. The Surf SOHO also features built-in long-range and optional external antennas, business-class VPN, cellular usage monitoring, and URL blocking, making it an ideal networking solution for a wide range of mobile and office uses.

This manual details setting up the Pepwave Surf SOHO router and provides an introduction to its features and usage.

2 Glossary

The following terms, acronyms, and abbreviations are frequently used in this manual:

Term	Definition
3G	3rd generation standards for wireless communications (e.g., HSDPA)
4G	4th generation standards for wireless communications (e.g., WiMAX, LTE)
DHCP	Dynamic Host Configuration Protocol
DNS	Domain Name System
EVDO	Evolution-Data Optimized
HSDPA	High-Speed Downlink Packet Access
HTTP	Hyper-Text Transfer Protocol
ICMP	Internet Control Message Protocol
IP	Internet Protocol
LAN	Local Area Network
MAC Address	Media Access Control Address
MTU	Maximum Transmission Unit
MSS	Maximum Segment Size
NAT	Network Address Translation
PPPoE	Point-to-Point Protocol over Ethernet
QoS	Quality of Service
SNMP	Simple Network Management Protocol
TCP	Transmission Control Protocol
UDP	User Datagram Protocol
VPN	Virtual Private Network
VRRP	Virtual Router Redundancy Protocol
WAN	Wide Area Network
WINS	Windows Internet Name Service
WLAN	Wireless Local Area Network

3 Product Features

The Surf SOHO enables all LAN users to share broadband Internet connections and provides advanced features to enhance Internet access. The following is the list of supported features on the Pepwave Surf SOHO router:

3.1 Supported Network Features

3.1.1 WAN

- Ethernet WAN connection in full/half duplex
- USB mobile connection(s)
- Wi-Fi WAN connection
- Network address translation (NAT) / port address translation (PAT)
- Inbound and outbound NAT mapping
- IPsec NAT-T and PPTP packet passthrough
- MAC address clone and passthrough
- Customizable MTU and MSS values
- WAN connection health check
- Dynamic DNS (supported service providers: changeip.com, dyndns.org, no-ip.org, tzo.com and DNS-O-Matic)
- Ping, DNS lookup, and HTTP-based health check

3.1.2 LAN

- Wi-Fi AP
- Ethernet LAN ports
- DHCP server on LAN
- Static routing rules

3.1.3 VPN

- PepVPN
- VPN load balancing and failover among selected WAN connections
- Bandwidth bonding & failover among selected WAN connections
- Ability to route Internet traffic to a remote VPN peer
- Optional pre-shared key setting
- Throughput, ping, and traceroute test

3.1.4 Firewall

- Outbound (LAN to WAN) firewall rules
- Inbound (WAN to LAN) firewall rules per WAN connection
- Intrusion detection and prevention
- Specification of NAT mappings
- Outbound firewall rules can be defined by destination domain name

3.1.5 QoS

- Quality of service for different applications and custom protocols
- Application prioritization for custom protocols and DSL/cable optimization

3.2 Other Supported Features

- User-friendly web-based administration interface
- HTTP and HTTPS support for the Web Admin Interface
- Configurable web administration port and administrator password
- Firmware upgrades, configuration backups, ping, and traceroute via the Web Admin Interface
- Remote Web-based configuration (via WAN and LAN interfaces)
- Time server synchronization
- SNMP
- Email notification
- Read-only user for Web Admin
- Authentication and accounting by RADIUS server for Web Admin
- Syslog
- SIP passthrough
- PPTP packet passthrough
- Event log
- Active sessions
- Client list
- UPnP / NAT-PMP
- Real-time, hourly, daily and monthly bandwidth usage reports and charts

4 Pepwave Surf SOHO Router Overview

4.1 Front Panel



4.1.1 LED Indicators

The statuses indicated by the front panel LEDs are as follows:

Wi-Fi and Status Indicators					
	OFF	Disabled Intermittent			
Wi-Fi	Blinking	Enabled but no client connected			
VVI-F1	ON	Client(s) connected to wireless network			
	Continuous blinking	Transferring data to wireless network			
	OFF	System initializing			
Status	Red	Booting up or busy			
	Green	Ready state			

4.2 Rear Panel



Orange LED	OFF	No data is being transferred or port is not connected
Port type	Auto MDI/MDI-	-X ports

	Wi-Fi Signal
Off	No connection
Signal strength	Wi-Fi signal strength (low, medium, and high)

5 Installation

Following are instructions for connecting to the network with the Pepwave Surf SOHO router:

5.1 Preparation

Before installing your Surf SOHO router, please prepare the following as appropriate for your installation:

- At least one Internet/WAN access account and/or Wi-Fi access information
- Depending on network connection type(s), one or more of the following:
 - Ethernet WAN: A 10/100 BaseT UTP cable with RJ45 connector
 - USB: A USB modem
 - Wi-Fi WAN: Wi-Fi antennas
- A computer installed with the TCP/IP network protocol and a supported Web browser. Supported browsers include Microsoft Internet Explorer 8.0 and above, Mozilla Firefox 10.0 and above, Apple Safari 5.1 and above, and Google Chrome 18 and above.

5.2 Constructing the Network

At a high level, construct your network according to the following steps:

- 1. With an Ethernet cable, connect a computer to one of the LAN ports on the Surf SOHO. Repeat with different cables for up to 3 additional computers.
- 2. Using another Ethernet cable, connect to the WAN port on the Surf SOHO or attach a Wi-Fi antenna for a wireless WAN connection.
- 3. Connect the included power adapter to the power connector on the rear panel of the Surf SOHO, and then plug it into a power outlet.

The following figure schematically illustrates the resulting configuration:



5.3 Configuring the Network Environment

To ensure that your Pepwave Surf SOHO works properly in the LAN environment and can access the Internet via the WAN connections, please refer to the following setup procedures:

• LAN configuration:

For basic configuration, refer to Connecting to the Web Admin Interface.

For advanced configuration, see **Configuring the LAN Interface(s)**.

• WAN configuration

For basic configuration, refer to **Connecting to the Web Admin Interface**.

For advanced configuration, see **Configuring the of WAN Interface(s)**.

6 Connecting to the Web Admin Interface

- 1. Start a Web browser on a computer that is connected with the Pepwave Surf SOHO over the LAN.
- 2. To connect to the Surf SOHO's Web Admin Interface, enter the following LAN IP address in the address field of the web browser:

http://192.168.50.1

(This is the default LAN IP address of the Pepwave Surf SOHO.)

3. Enter the following to access the Web Admin Interface.

Username: admin

Password: admin

(This is the default username and password. The **Admin Password** and **User Password** can be changed at **System > Admin Security**.)

PEPWAVE Iroadband Possibilities		Web Admin
	Login	
	Usemame:	
	Password:	
	Login	

4. After successful login, the **Dashboard** of the Web Admin Interface will be displayed. It looks similar to the following:

PEPWAVE	Dashboard	Network	Advanced	System	Status	Apply Chai	iges
		Priority 1 (High 1 WAN Priority 2 Disabled WI-FI WA LAN Interfac Router IP Add	IN e	Drag de	nnected esired (Priority 2) connected	Details Details	
Logout		WI-FI AP PEPWA Device Infor Model: Firmware: Uptime: CPU Load: Throughput:	mation	0.0 Mbps		: Details	

The **Dashboard** shows the current WAN, LAN, and Wi-Fi AP settings and statuses. You can easily change WAN connection priority and switch on / off Wi-Fi AP functionality on this page. For further help on setting up these connections, please refer to Section 7.2 and 8.

In the Device Information section, you'll find details about your device, including model name, firmware

version, and uptime.

Important Note

Configuration changes (e.g. WAN, LAN, admin settings, etc.) take effect only after clicking the **Save** button at the bottom of each page. The **Apply Changes** button causes the changes to be saved and applied.

7 Configuring the LAN Interface(s)

7.1 Basic Settings

LAN interface settings are located at *Network > LAN > Basic Settings*.

Basic Settings IP Settings VAN Port Settings Cogout Port Settings Ports IN WAN WAN DHCP Server Settings Inable DHCP Servers Assign DNS server automatically Extended DHCP Option Option No Extended DHCP Option Option Name MAC Address Static Route Destination Network Static Route Destination Network DNS Proxy Settings Include Google Public DNS	PEPWAVE	Dashboard Network Adva	anced S	System State	us	A	oply Changes
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VAN Logout Ports OHCP Server Settings DHCP Server ? IP Range ? DHCP Server ? ? Dess Solute ? Dss Servers * Assign DNS server automatically Extended DHCP Option ? Name MAC Address Static Route Settings DhS Caching DhS Caching DhS Caching<	Basic Settings	IP Settings	<u>nin nin</u>				
Port Settings Speed An WAN DHCP Server Settings DHCP Server ? Isable P Range 192.168.50.10 - 192.168.50.200 Subnet Mask 255.255.255.0 (/24) = Lease Time 1 Days 0 Hours 0 Mins DNS Servers Assign DNS server automatically Extended DHCP Option Option Value Add DHCP Reservation Name MAC Address Static Route Static Route Destination Network Subnet Mask Cateway Static Route Destination Network Subnet Mask Gateway Static Route Destination Network Subnet Mask Static Route 	Wi-Fi AP	IP Address	1	92.168.50.1	255.255.255.0 (/24) ‡	
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WAN DHCP Server Settings DHCP Server Instruction Instrestruction Instrestructi		Speed	?	Auto	\$		
DHCP Server Settings DHCP Server		Ports					
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IP Range 192.168.50.10 - 192.168.50.200 Subnet Mask 255.255.255.0 (/24) : Lease Time 1 DNS Servers Assign DNS server automatically Extended DHCP Option Option Value Add DHCP Reservation Name MAC Address Static IP Static Route Pestination Network Subnet Mask Gateway				Enable			
Subnet Mask 255.255.255.0 (/24) ÷ Lease Time 1 Days 0 Hours 0 Mins DNS Servers Assign DNS server automatically Extended DHCP Option Option Name MAC Address Static IP Add DHCP Reservation Name MAC Address Static IP Image: Static Route Static Route Destination Network Subnet Mask Gateway Image: Static Route DNS Proxy Settings Enable Image: Static Route Image: Static Rout			<u> </u>		102 168 50 200		
Lease Time Days Hours Mins DNS Servers Assign DNS server automatically Extended DHCP Option Option Value No Extended DHCP Option Add DHCP Reservation Static Route Settings Static Route Destination Network Subnet Mask Gateway Fnable DNS Caching Include Google Public DNS 							
DNS Servers Extended DHCP Option Option Value No Extended DHCP Option Add DHCP Reservation Image: Static Route Settings Static Route Image: Static Route Im			-				
Extended DHCP Option Option No Extended DHCP Option NO Extended DHCP Option Add DHCP Reservation Image: Static IP Static Route Settings Image: Static Route Static Route Image: Static Route DNS Proxy Settings Image: Static Route DNS Proxy Settings Image: Static Route Image: Route Image: Static Route DNS Caching Image: Static Route Image: Route Google Public DNS Image: Static Route Route							
No Extended DHCP Option Add DHCP Reservation Image: Static IP Image: Static Route Settings Static Route Image: Destination Network Static Route Image: Destination Network DNS Proxy Settings Image: Discovered and the static results of the static restatic r							
Add DHCP Reservation ? Mame MAC Address Static IP Static Route Settings ? Destination Network Subnet Mask Gateway DNS Proxy Settings ? Period ? ? ? DNS Proxy Settings ? ? ? ? ? Include Google Public DNS ? ?		Extended DHCP Option		option			
Static Route Settings Static Route Image: Static Route <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>							
Static Route Settings Static Route Destination Network Subnet Mask Gateway 		DHCP Reservation	?	lame	MAC Address		
Static Route Pestination Network Subnet Mask Gateway DNS Proxy Settings Image: Constraint of the set of th						4	Þ
Static Route Pestination Network Subnet Mask Gateway DNS Proxy Settings Image: Comparison of the set of th							
DNS Proxy Settings		Static Route Settings	<u>MAMMAN</u>				
DNS Proxy Settings Enable DNS Caching Construction Include Google Public DNS Construction DNS Construction		Static Route	2	estination Netwo	rk Subnet Mask		
Enable DNS Caching Include Google Public DNS Caching Cachi							
Enable DNS Caching Include Google Public DNS							
DNS Caching							(?)
Include Google Public DNS							
			-				
Servers		Include Google Public DNS Servers		J			
Local DNS Records () Host Name IP Address		Local DNS Records	() H	lost Name			
* Required						4	Þ

IP Settings

IP Address & This is the LAN IP address and subnet mask used to identify the Pepwave Surf SOHO on the network.

	Port Settings
Speed	This setting specifies the speed of the LAN Ethernet port. By default, Auto is selected, and the appropriate data speed is automatically detected. In the event of negotiation issues, the port speed can be manually specified. You can also choose whether or not to advertise the speed to the peer by selecting the Advertise Speed checkbox.
Ports	This field is for choosing which physical Ethernet port(s) act as the LAN interface, in addition to the dedicated LAN port.

	DHCP Server Settings
	Brior Cerver Cerrings
DHCP Server	When this setting is enabled, the Surf SOHO's built-in DHCP server automatically assigns an IP address to each computer that is connected via LAN and is configured to obtain an IP address via DHCP. Using the Pepwave Surf SOHO's DHCP server can prevent IP address collision on the LAN.
IP Range & Subnet Mask	These settings allocate a range of IP addresses that will be assigned to LAN computers by the built-in DHCP server.
Lease Time	This setting specifies the length of time throughout which the IP address of a DHCP client remains valid. Upon expiration of the Lease Time , the assigned IP address will no longer be valid, and renewal of the IP address assignment will be required.
DNS Servers	This option allows you to input the DNS server addresses to be offered to DHCP clients. If Assign DNS server automatically is selected, the Pepwave Surf SOHO's built-in DNS server address (i.e. LAN IP address) will be offered.
Extended DHCP	In addition to standard DHCP options (e.g., DNS server address, gateway address, and subnet mask), you can specify the value of extended DHCP options, as defined in RFC 2132, that allow you to pass additional configuration information to LAN hosts.
Option	To define an extended DHCP option, click the Add button, choose the option that you want to define, and enter its value. For values that are in IP address list format, enter one IP address per line in the provided text input control. Each option can be defined once only.
	This setting reserves the assignment of fixed IP addresses for a list of computers on the LAN. The computers to be assigned fixed IP addresses on the LAN are identified by their MAC addresses.
DHCP	The fixed IP address assignment is displayed as a cross-reference list between the computers' names, MAC addresses, and fixed IP addresses.
Reservation	The Name field (optional) can be used to define a name to represent the device. MAC
	addresses should be in the format of 00:AA:BB:CC:DD:EE . Press 1 to create a new
	record. Press to remove a record. Reserved clients information can be imported from the Client List , located at Status > Client List . For more details, please refer to section 17.3.

	Static Route Settings
	This table is for defining static routing rules for the LAN segment. A static route consists of the network address, subnet mask, and gateway address. The address and subnet mask values are in the format <i>w.x.y.z</i> .
Static Route	The local LAN subnet and subnets behind the LAN will be advertised to the VPN. Remote routes sent over the VPN will also be accepted. Any VPN member will be able to route to local subnets.
	Press 庄 to create a new route. Press 🔀 to remove a route.

	DNS Proxy Settings
Enable	This check box enables the DNS proxy feature. A DNS proxy server can be enabled to serve DNS requests originating from LAN/PPTP/ SpeedFusion TM peers. Requests are forwarded to the DNS servers/resolvers defined in each WAN connection
DNS Caching	This check box enables DNS caching on the built-in DNS proxy server. When the option is enabled, queried DNS replies will be cached until the records' TTL has been reached. This feature can improve DNS lookup time. However, it cannot return the most up-to-date results for those frequently updated DNS records. By default, this setting is disabled .
Include Google Public DNS Servers	When this option is enabled , the DNS proxy server will also forward DNS requests to <u>Google's public DNS servers</u> , in addition to the DNS servers defined in each WAN. This could increase the DNS service's availability. By default, this setting is disabled .
Local DNS Records	This table is for defining custom local DNS records. A static local DNS record consists of a host name and an IP address. When looking up the host name from the LAN to LAN IP of the Pepwave Surf SOHO, the corresponding IP address will be returned. Press to create a new record. Press to remove a record.

7.2 Wi-Fi AP

Wi-Fi LAN settings can be configured at *Network > LAN > Wi-Fi AP*.

Wi-Fi AP can also be switched on / off on the Dashboard.

PEPWAVE	Dashboard	Network	Advanced	System	Status		Apply Ch	anges
LAN								
 Basic Settings 				ed OFF. To	turn it ON	, please go to Dashboa	ard -> Wi-Fi AP and select O	N from
Wi-Fi AP	the drop	the dropdown menu.						
WAN	Network	Name (SSI	D) ////////////////////////////////////			Security Policy	MAC Address (BSSID)	
Logout	PEPWAVE	_				Open	10:56:CA:00:28:06	×
						Add		1

Click the **Add** button to create a new SSID.

PEPWAVE	Dashboard Network Advanced System Status Apply Changes	
LAN		
 Basic Settings 	Wireless Network Settings	
Wi-Fi AP	Network Name (SSID)	
WAN	Enable 🕜 💿 Yes 🔿 No	
Logout	Broadcast SSID 🕜 🗹 Enable	
	Multicast Filter 🕐 🗆 Enable	
	Multicast Rate (?) MCSO ÷	
	Wireless Security Settings	
	Security Policy Open (No Encryption) +	
	Access Control Settings	
	Restriction Mode	
	Save	

Wireless Network Settings				
Network Name (SSID)	This setting allows you to specify a name to represent the virtual AP to be scanned by Wi-Fi clients.			
Enable	When Yes is selected (default), this virtual AP is enabled. Select No to disable it. You can also choose to enable or disable this virtual AP on the <i>Dashboard</i> .			
Broadcast SSID	When Enable is checked, this SSID can be scanned by Wi-Fi clients. By default, this setting is enabled .			
Multicast Filter	When Enable is checked, multicast network traffic to the wireless SSID will be filtered. By default, this setting is disabled .			
Multicast Rate	This field allows you to specify the transmit rate to be used for sending multicast network traffic. By default, Multicast Rate is set to 1M .			

Wireless Security Settings					
This setting specifies which security policy will be used for this wireless network. Available options:					
	Open (No Encryp				
	Wireless Security Settl Security Policy	ings (2) Open (No Encryption) +			
Security Policy	WPA/WPA2 – Pe	ersonal			
	Wireless Security Setti	ings			
	Security Policy	WPA/WPA2 - Personal +			
	Encryption	TKIP/AES:CCMP			
	Shared Key	Hide Characters			

٠

WPA/WPA2 – Enterprise

Wireless Security Settings				
Security Policy	WPA/WPA2 - Enterprise +			
Encryption	TKIP/AES:CCMP			
	2012/00/11/11/00/11/11/11/11/11/11/11/11/11/			
RADIUS Server Settings	Primary Server	Secondary Server		
Host				
Secret				
Authentication Port	1812 Default	1812 Default		
Accounting Port	1813 Default	1813 Default		

Static WEP

Wireless Security Settings	······································
Security Policy	Static WEP +
Key Size	40 bits (64-bit WEP) ‡
Key Format	ASCII ÷
Encryption Key	
Shared Key Authentication	Enable

• WPA – Personal (TKIP)

Wireless Security Settings	
Security Policy	WPA - Personal (TKIP)
Encryption	ткір
Shared Key	✓ Hide Characters

• WPA2 – Personal (AES:CCMP)

Wireless Security Settin	igs
Security Policy	WPA2 - Personal (AES:CCMP) +
Encryption	AES:CCMP
Shared Key	
	Hide Characters

• WPA – Enterprise (TKIP)

Wireless Security Settings	
Security Policy	WPA – Enterprise (TKIP) +
Encryption	ТКІР

RADIUS Server Settings	Primary Server	Secondary Server
Host		
Secret		
Authentication Port	1812 Default	1812 Default
Accounting Port	1813 Default	1813 Default

• WPA2 – Enterprise (AES:CCMP)

Wireless Security Settings				
Security Policy	WPA2 - Enterprise (AES:CCMP) 💠			
Encryption	AES:CCMP			
RADIUS Server Settings	Primary Server	Secondary Server		
Host				
Secret				
Authentication Port	1812 Default	1812 Default		
Accounting Port	1813 Default	1813 Default		

Access Control Settings	
Restriction Mode	Access Control Settings Image: Control Settings Restriction Mode Accept all except listed MAC Address List Image: Control Setting Seting Setting Setting Setting Setting Setting Setting Setting Setti
	This option allows you to perform access control through MAC address filtering. Available options are None , Deny all except listed , and Accept all except listed .

8 Configuring the WAN Interface(s)

WAN interface settings are located at Network > WAN.

To change WAN priority, drag the appropriate WAN by holding the left mouse button, move it to the desired priority (the first one would be the highest priority, the second one would be lower priority, and so on), and drop it by releasing the mouse button.

PEPWAVE	Dashboard Network Advanced System Status	Apply Changes
LAN		
 Basic Settings 	WAN Connection Status	2
Wi-Fi AP	Priority 1 (Highest)	
WAN	1 WAN Connected Detail	Is
Logout	Priority 2	
	Drag desired (Priority 2) connections here	
	Disabled	
	🐼 WI-FI WAN 🔲 Disabled Detai	Is

To disable a particular WAN connection, just drag on the appropriate WAN by holding the left mouse button, move it the **Disabled** row, and drop it by releasing the mouse button. You can also set WAN priority on the **Dashboard**.

Click the Details button in the corresponding row to modify a WAN connection setting.

Important Note

Connection details will be changed and become effective immediately after clicking the Save and Apply button.

8.1 Ethernet WAN

To change the settings for a WAN, click *Network > WAN > WAN Details*.

PEPWAVE	Dashboard Network Advanced System Status	Apply Changes
LAN		
 Basic Settings 	WAN Connection Status	?
 Wi-Fi AP 	Priority 1 (Highest)	
WAN	1 WAN Connected	Details
Logout	Priority 2	
	Drag desired (Priority 2) connections here	
	Disabled	
	S WI-FI WAN Disabled	Details

This will open a screen similar to the one shown below:

WAN Port	
WAN Connection Name	WAN Default
Connection Method	Static IP +
Routing Mode (⑦ ●NAT
IP Address	172.11.22.10
Subnet Mask	255.255.255.0 (/24) 💠
Default Gateway	172.11.22.2
DNS Servers	Use the following DNS server address(es) DNS Server 1: DNS Server 2:
Standby State (Remain connected Disconnect Disconnect Disconnect Onected One
Upstream Bandwidth (2 100 Mbps ÷
Downstream Bandwidth (2 100 Mbps +
Health Check Method (Disabled Health Check disabled. Network problem cannot be detected.
Dynamic DNS (Disabled +
Bandwidth Allowance (Monitor	
Port Speed (Auto +
MTU (OAuto OCustom Value: 1440 Default
MSS (OAuto OCustom Value:
MAC Address Clone	2 10:56:CA:00:28:01 Default
VLAN	
Reply to ICMP PING	⑦ ●Yes ○No
Additional Public IP Addre	SS IP Address Subnet Mask 255.255.0 (/24) +
	Delete

	Ethernet WAN Settings
WAN Connection Name	This field is for defining a name to represent this WAN connection.
Connection Method	 There are three possible connection methods for your Ethernet WAN: DHCP Static IP PPPoE The connection method and details are determined by your ISP. See the Sections 8.1.1, 8.1.2, and 8.1.3 for details on each connection method.
Standby State	This setting specifies the state of the WAN connection. The available options are Remain connected and Disconnect . The default state is Remain Connected .
Upstream Bandwidth	This setting specifies the data bandwidth in the outbound direction from the LAN through the WAN interface.
Downstream Bandwidth	This setting specifies the data bandwidth in the inbound direction from the WAN interface to the LAN.
Health Check Method	This setting specifies the health check method for the WAN connection. This value can be configured as Disabled , Ping , or DNS Lookup . The default method is Disabled . See Section 8.3 for configuration details.
Dynamic DNS	 This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers: changeip.com dyndns.org no-ip.org tzo.com DNS-O-Matic Select Disabled to disable this feature. See Section 8.1.4 for configuration details.
Bandwidth Allowance Monitor	This option allows you to enable bandwidth usage monitoring on this WAN connection for each billing cycle. When this is not enabled, monthly bandwidth usage is tracked, but no action will be taken. See Section 8.4 for configuration details.
Port Speed	This setting specifies port speed and duplex configuration of the WAN Port. By default, Auto is selected and the appropriate data speed is automatically detected by the Pepwave Surf SOHO. In the event of negotiation issues, the port speed can be manually specified. You can also choose whether or not to advertise the speed to the peer by selecting the Advertise Speed checkbox.

MTU	This setting specifies the maximum transmission unit. By default, MTU is set to Custom 1440 . You may adjust the MTU value by editing the text field. Click Default to restore the default MTU value. Select Auto and the appropriate MTU value will be automatically detected. The auto-detection will run each time the WAN connection establishes.
MSS	This setting should be configured based on the maximum payload size that the local system can handle. The MSS (maximum segment size) is computed from the MTU minus 40 bytes for TCP over IPv4. If MTU is set to Auto , MSS will also be set automatically. By default, MSS is set to Auto .
MAC Address Clone	This setting allows you to configure the MAC address. Some service providers (e.g., cable providers) identify the client's MAC address and require the client to always use the same MAC address to connect to the network. In such cases, change the WAN interface's MAC address to match the original client PC's MAC address via this field. The default MAC address is a unique value assigned at the factory. In most cases, the default value is sufficient. Clicking the Default button restores the MAC address to the default value.
Reply to ICMP PING	If this field is disabled, the WAN connection will not respond to ICMP ping requests. By default, this setting is enabled .
Additional Public IP Address	The IP Address list represents the list of fixed Internet IP addresses assigned by your ISP in the event that more than one Internet IP address is assigned to this WAN connection. Enter the fixed Internet IP addresses and the corresponding subnet masks, and then click the down arrow button to populate IP address entries to the IP Address list.

8.1.1 DHCP Connection

The DHCP connection method is suitable if your ISP provides an IP address automatically using DHCP (e.g., if you're connected using a satellite modem, WiMAX modem, cable modem, metro Ethernet, etc.).

There are three possible connection methods:

- 1. DHCP
- 2. Static IP
- 3. PPPoE

Connection Method	DHCP +
Routing Mode 📀	●NAT
IP Address	10.10.11.125
Subnet Mask	255.255.0.0
Default Gateway	10.10.10.1
DNS Servers	 Obtain DNS server address automatically 10.10.10.1 Use the following DNS server address(es) DNS Server 1: DNS Server 2:
Hostname (Optional)	Use custom hostname

DHCP Settings	
Routing Mode	Network address translation (NAT) substitutes the real address in a packet with a mapped address that is routable on the destination network.
IP Address/ Subnet Mask/ Default Gateway	This information is obtained from your ISP automatically.
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.
	Selecting Obtain DNS server address automatically results in the DNS servers being assigned by the WAN DHCP server to be used for outbound DNS lookups over the connection. The DNS servers are obtained along with the WAN IP address assigned by the DHCP server.
	When Use the following DNS server address(es) is selected, you may enter custom DNS server addresses for this WAN connection into the DNS Server 1 and DNS Server 2 fields.
Hostname (Optional)	If your service provider's DHCP server requires you to supply a hostname value upon acquiring an IP address, you may enter the value here. If your service provider does not provide you with the value, you can safely bypass this option.

8.1.2 Static IP Connection

The static IP connection method is suitable if your ISP provides a static IP address to connect directly.

Connection Method	Static IP +
Routing Mode 📀	⊙NAT
IP Address	172.11.22.10
Subnet Mask	255.255.255.0 (/24) 💠
Default Gateway	172.11.22.2
DNS Servers	\checkmark Use the following DNS server address(es)
	DNS Server 1:
	DNS Server 2:

Static IP Settings	
Routing Mode	Network address translation (NAT) substitutes the real address in a packet with a mapped address that is routable on the destination network.
IP Address / Subnet Mask / Default Gateway	These settings allow you to specify the information required in order to communicate on the Internet via a fixed Internet IP address. The information is typically determined by your ISP.
DNS Servers	Each ISP may provide a set of DNS servers for DNS lookups. This field specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.
	You can input ISP-provided DNS server addresses into the DNS Server 1 and DNS Server 2 fields. If no address is entered here, this link will not be used for DNS lookups.

8.1.3 PPPoE Connection

This connection method is suitable if your ISP provides a login ID/password to connect via PPPoE.

Connection Method	PPPoE \$
Routing Mode 📀	●NAT
IP Address	10.10.11.125
Subnet Mask	255.255.0.0
Default Gateway	10.10.10.1
PPPoE User Name	
PPPoE Password	
Confirm PPPoE Password	
Service Name (Optional)	Leave it blank unless it's provided by ISP
DNS Servers	 Obtain DNS server address automatically 10.10.10.1 Use the following DNS server address(es) DNS Server 1: DNS Server 2:

PPPoE Settings	
Routing Mode	Network address translation (NAT) substitutes the real address in a packet with a mapped address that is routable on the destination network.
IP Address / Subnet Mask / Default Gateway	This information is obtained from your ISP automatically.
PPPoE User Name / Password	Enter the required information in these fields in order to connect via PPPoE to the ISP. The parameter values are determined by your ISP.
Confirm PPPoE Password	Verify your password by entering it again in this field.
Service Name	Service Name is provided by your ISP. Note: Leave this field blank unless it is provided by your ISP.
	Each ISP may provide a set of DNS servers for DNS lookups. This setting specifies the DNS (Domain Name System) servers to be used when a DNS lookup is routed through this connection.
DNS Servers	Selecting Obtain DNS server address automatically results in the DNS servers assigned by the PPPoE server to be used for outbound DNS lookups over the WAN connection. The DNS servers are obtained along with the WAN IP address assigned by the PPPoE server. When Use the following DNS server address(es) is selected, you can enter custom DNS server addresses for this WAN connection into the DNS Server 1 and DNS Server 2 fields.

8.1.4 Dynamic DNS Settings

The Pepwave Surf SOHO allows registering domain name relationships to dynamic DNS service providers. Through registration with dynamic DNS service provider(s), the default public Internet IP address of each WAN connection can be associated with a host name. With Dynamic DNS service enabled for a WAN connection, you can connect to your WAN's IP address externally, even if its IP address is dynamic. You must register for an account from the listed dynamic DNS service providers before enabling this option.

If the WAN connection's IP address is a reserved private IP address (i.e., behind a NAT router), the public IP of each WAN will be automatically reported to the DNS service provider.

Either upon a change in IP addresses or every 23 days without link reconnection, the Pepwave Surf SOHO will connect to the dynamic DNS service provider to perform an IP address update within the provider's records.

The settings for dynamic DNS service provider(s) and the association of host name(s) can be configured by clicking **Network > WAN > WAN Detail**.

Dynamic DNS 📀	✓ Disabled
Bandwidth Allowance	changeip.com A dyndns.org no-ip.org
Port Speed 🕜	tzo.com DNS-O-Matic
мти 📀	Auto • Custom Value: 1440 Default
MSS 🕐	•Auto OCustom Value:
MAC Address Clone 🛛 📀	10:56:CA:00:28:01 Default
VLAN	
Reply to ICMP PING 🛛 📀	• Yes ○No

Dynamic DNS Settings				
Dynamic DNS	This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers: changeip.com dyndns.org no-ip.org tzo.com DNS-O-Matic Select Disabled to disable this feature.			
Account Name / Email Address	This setting specifies the registered user name for the dynamic DNS service.			
Password / TZO Key	This setting specifies the password for the dynamic DNS service.			
Hosts / Domain	This field allows you to specify a list of host names or domains to be associated with the public Internet IP address of the WAN connection. If you need to enter more than one host, use a carriage return to separate them.			

Important Note

In order to use dynamic DNS services, appropriate host name registration(s) and a valid account with a supported dynamic DNS service provider are required.

A dynamic DNS update is performed whenever a WAN's IP address changes (e.g., an IP is changed after a DHCP IP refresh, reconnection, etc.).

Due to dynamic DNS service provider policy, a dynamic DNS host will automatically expire if the host record has not been updated for a long time. Therefore, the Pepwave Surf SOHO performs an update every 23 days, even if a WAN's IP address has not changed.

8.2 Wi-Fi WAN

To change Wi-Fi WAN settings, click *Network > WAN > Details*.

PEPWAVE	Dashboard	Network	Advanced	System	Status					Apply Changes
LAN										
 Basic Settings 	WAN Co	nnection Sta	atus ///////						(?	
Wi-Fi AP	Priority 1	(Highest)						 		
WAN	🚺 WAN			Connected					Details	
Logout	Priority 2									
			Drag	desired (Pri	ority 2) c	onnections	here			
	Disabled									
	🛜 Wi-Fi	WAN		Disabled					Details	1
										_

Connection Details

Wi-Fi WAN	
WAN Connection Name	Wi-Fi WAN Default
Standby State	ORemain connected Disconnect Disconnect Disconnect ON ON
Health Check Method	DNS Lookup +
Health Check DNS Servers	 ⑦ Server 1: Server 2: ✓ Use first two DNS servers as Health Check DNS Servers Include public DNS servers
Timeout	(2) 5 ÷ second(s)
Health Check Interval	[5 +] second(s)
Health Check Retries	? 3 ÷
Recovery Retries	3 +
Dynamic DNS	Disabled +
Bandwidth Allowance Monitor	Inable
MTU	OAuto OManual Value: 1500 Default
Connect to Any Open Mode AP	⑦ ○Yes ●No
Reply to ICMP PING	⑦ ⊙Yes ○No
Wi-Fi Connection Profil Network Name (SSID)	es (2
No Wi-Fi connection profi	les found.
Create Profile	
	Save and Apply Cancel

Wi-Fi WAN Settings				
WAN Connection Name	This field is for defining a name to represent this WAN connection.			
Standby State	This setting specifies the state of the WAN connection while in standby. The available options are Remain Connected (hot standby) and Disconnect (cold standby).			
Health Check Method	This setting allows you to specify the health check method for the WAN connection. The available options are Disabled, Ping , and DNS Lookup . The default setting is Disabled . See Section 8.3 for configuration details.			

X

Dynamic DNS	 This setting specifies the dynamic DNS service provider to be used for the WAN based on supported dynamic DNS service providers: changeip.com dyndns.org no-ip.org tzo.com DNS-O-Matic Select Disabled to disable this feature. 			
Bandwidth Allowance Monitor	This option allows you to enable bandwidth usage monitoring on this WAN connection for each billing cycle. When this is not enabled, monthly bandwidth usage is tracked, but no action will be taken. See Section 8.4 for configuration details.			
MTU	This setting specifies the maximum transmission unit. By default, MTU is set to Custom 1440 . You may adjust the MTU value by editing the text field. Click Default to restore the default MTU value. Select Auto , and the appropriate MTU value will be automatically detected. The auto-detection will run each time the WAN connection establishes.			
Connect to Any Open Mode AP	This option is to specify whether the Wi-Fi WAN will connect to any open mode access point it finds. By default, this setting is disabled .			
Reply to ICMP PING	If this setting is disabled, the WAN connection will not respond to ICMP ping requests. By default, this setting is enabled .			

8.2.1 Creating Wi-Fi Connection Profiles

You can manually create a profile to connect to a Wi-Fi connection, which can be particularly useful for creating a profile for connecting to hidden-SSID access points. Click on the **Create Profile...** link that appears on the **Connection Details** page to get started.

	Connection Details				
Wi-Fi WAN					
WAN Connection Name	Wi-Fi WAN	Default			
Standby State	Remain connected Disconnect	:			
Health Check Method	DNS Lookup +				
Health Check DNS 🤅 Servers	 Server 1: Server 2: ✓ Use first two DNS servers as H Include public DNS servers 	ealth Check DNS Servers			
Timeout 🤅	5 == second(s)				
Health Check Interval	5 \$ second(s)				
Health Check Retries	3 ‡				
Recovery Retries	3 +				
Dynamic DNS	Disabled +				
Bandwidth Allowance 🤅 Monitor					
MTU	OAuto OManual Value: 1500	Default			
Connect to Any Open (? Mode AP	OYes ⊙No				
Reply to ICMP PING	●Yes ○No				
WI-FI Connection Profiles Network Name (SSID)		Security			
No Wi-Fi connection profile					
Create Profile	Save and Apply Cancel				

This will open a window similar to the one shown below:

Wi-Fi Connection	
Network Name (SSID)	
Security	(WEP +)
Encryption Key	✓ Hide Characters
IP Address	 Obtain an IP address automatically Static

Create Wi-Fi Connection Profile Settings					
Network Name (SSID)	This field is for defining a name to represent this Wi-Fi connection.				
Security	This option allows you to select which security policy is used for this wireless network. Available options: • Open • Curity • • • • • • • • • • • • • • • • • • •				

8.3 WAN Health Check

To ensure traffic is routed to healthy WAN connections only, the Pepwave Surf SOHO can periodically check the health of each WAN connection.

The health check settings for each WAN connection can be independently configured via *Network > WAN > Details*.

	Connection Details						
WAN Port	WAN Port						
WAN Connection Name	WAN	Default					
Connection Method	DHCP \$						
Routing Mode 📀	●NAT						
IP Address	10.10.11.125						
Subnet Mask	255.255.0.0						
Default Gateway	10.10.10.1						
DNS Servers	 Obtain DNS server address automatically 10.10.10.1 Use the following DNS server address(es) DNS Server 1: DNS Server 2: 						
Hostname (Optional)	Use custom hostname						
Standby State 🕜	 Remain connected Obisconnected 	t					
Upstream Bandwidth 🛛 🕐	100 Mbps \$						
Downstream Bandwidth ?	100 Mbps \$						
Health Check Method ? Dynamic DNS ?	✓ Disabled PING DNS Lookup HTTP	not be detected.					
Bandwidth Allowance 🥝 Monitor	Enable						

Enable health check by selecting **PING**, **DNS Lookup**, or **HTTP** from the **Health Check Method** dropdown menu.

	Health Check Settings			
Method	This setting specifies the health check method for the WAN connection. The value of Method can be configured as Disabled , Ping , or DNS Lookup . The default method is DNS Lookup . For Mobile Internet connection, the value of Method can be configured as Disabled or SmartCheck .			
	Health Check Disabled			
When Disabled is chose	n in the Method field, the WAN connection will always be considered as up. The ated as down in the event of IP routing errors.			
	Health Check Method: PING			
	This setting specifies IP addresses or host names with which connectivity is to be tested			
PING Hosts	 via ICMP ping. If Use first two DNS servers as Ping Hosts is checked, the target ping host will be the first DNS server for the corresponding WAN connection. Reliable ping hosts with a high uptime should be considered. By default, the first two DNS servers of the WAN connection are used as the ping hosts. 			
	Health Check Method: DNS Lookup			
Health Che Servers	Host 2: Use first two DNS servers as Health Check DNS Servers Include public DNS servers			
DNS lookups will be issued to test the connectivity with target DNS servers. The connection will be treated as up if DNS responses are received from either one or both of the servers, regardless of whether the result was positive or negative.				
Health Check DNS Servers	This field allows you to specify two DNS host IP addresses with which connectivity is to be tested via DNS lookup. If Use first two DNS servers as Health Check DNS Servers is checked, the first two DNS servers will be the DNS lookup targets for checking a connection's health. If the box is not checked, Host 1 must be filled, while Host 2 is optional. If the box Include public DNS servers is selected and no response is received from all specified DNS servers, DNS lookups will also be issued to some public DNS servers. A			

	WAN connect the public DN	ion will be treated as down only if there is also no response re S servers.	eceived from	
		will be considered as up if DNS responses are received from a DNS servers, regardless of a positive or negative result.	any one of the	
	By default, the Check DNS S	e first two DNS servers of the WAN connection are used as th Servers.	ie Health	
		Health Check Method: HTTP		
Health Che	eck Method 🛛 📀	(HTTP ÷)		
URL 1	•	http:// Matching String:		
URL 2	?	http:// Matching String:		
HTTP connections will be	e issued to test	the connectivity with configurable URLs and strings to match.		
URL 1The URL will be retrieved when performing an HTTP health check. When String to Match is left blank, a health check will pass if the HTTP return code is between 200 and 299 (Note: HTTP redirection codes 301 or 302 are treated as failures). When String to Match is filled, a health check will pass if the HTTP return code is between 200 and 299 and if the HTTP response content contains the string				
URL 2	If URL 2 is als	so provided, a health check will pass if either one of the tests p	passed.	

Other Health Check Settings	
Timeout	(10 ÷) seconds(s)
Health C	theck Interval () 5 + seconds(s)
Health C	heck Retries 🕜 3 🗧
Recover	y Retries 🕜 🕄 🗧
Timeout	This setting specifies the timeout, in seconds, for ping/DNS lookup requests. The default timeout is set to 5 seconds.
Health Check Interval	This setting specifies the time interval, in seconds, between ping or DNS lookup requests. The default health check Interval is 5 seconds.
Health Check Retries	This setting specifies the number of consecutive ping/DNS lookup timeouts after which the Pepwave Surf SOHO will treat the corresponding WAN connection as down. By default, Health Check Retries is set to 3 . For example, with the default Health Check Retries setting of 3 , after 3 consecutive timeouts, the corresponding WAN connection will be treated as down.
Recovery Retries	This setting specifies the number of consecutive successful ping/DNS lookup responses that must be received before the Pepwave Surf SOHO treats a previously down WAN connection as up again.
	By default, Recover Retries is set to 3 . For example, a WAN connection that is treated as down will be considered as up again upon receiving 3 consecutive successful ping/DNS lookup responses.

Automatic Public DNS Server Check on DNS Test Failure

If **Health Check Method** is set to **DNS Lookup** and DNS lookups fail, the Surf SOHO will automatically perform DNS lookups on some public DNS servers. If the tests are successful, the target DNS server may have malfunctioned. If this occurs, you will see the following warning message:

Failed to receive DNS response from the health-check DNS servers for WAN connection 3. But public DNS server lookup test via the WAN passed. So please check the DNS server settings.
8.4 Bandwidth Allowance Monitor

The Bandwidth Allowance Monitor helps you track network usage.

Bandwidth Allowance 🛛 🕐 Monitor	✓ Enable
Action 🕐	Email notification is currently disabled. You can get notified when usage hits 75%/95% of monthly allowance by enabling <u>Email</u> <u>Notification</u> . ✓ Disconnect when usage hits 100% of monthly allowance
Start Day	On 1st + of each month at 00:00 midnight
Monthly Allowance	GB ÷

	Bandwidth Allowance Monitor
	If Email Notification is enabled, you will be notified through email when usage hits 75% and 95% of the monthly allowance.
Action	If Disconnect when usage hits 100% of monthly allowance is checked, this WAN connection will be disconnected automatically when the usage hits the monthly allowance. It will not resume the connection unless this option is turned off or the usage is reset when a new billing cycle starts.
Start Day	This option allows you to define which day of the month each billing cycle begins.
Monthly Allowance	This field is for defining the maximum bandwidth usage allowed for the WAN connection each month.

9 Wi-Fi Settings

Wi-Fi settings can be configured at *Advanced > Wi-Fi Settings*.

	Dashboard Network Advanced	System Status Apply Changes		
Advanced				
 Wi-Fi Settings 	WI-Fi Radio Settings			
PepVPN	Operating Country	United States ÷		
 Port Forwarding 	Wi-Fi Antenna	● Internal ○ External		
NAT Mappings	Wi-Fi AP Settings			
QoS	Protocol	802.11ng ÷		
 Application 				
Firewall	Channel	1 (2.412 GHz) +		
Misc. Settings	Channel Width	Auto (20/40 MHz)		
PPTP Server	Bit Rate	Auto ÷		
 Service Forwarding 	Output Power	Max		
 Service 	Wi-Fi WAN Settings			
Passthrough	Channel Width	20/40 MHz +		
Logout	Bit Rate	Auto ‡		
	Output Power	Max + D Boost		
	WI-Fi AP Advanced Settings			
	Beacon Rate	1Mbps +		
	Beacon Interval	100ms +		
	DTIM			
	Slot Time	9 ys		
	ACK Timeout	48 µs		
	Frame Aggregation	☑ Enable		
		○ Short • Long		

	Wi-Fi Radio Settings
Operating Country	This option sets the country whose regulations the Pepwave Surf SOHO follows.
Wi-Fi Antenna	Choose from the Surf SOHO's internal or optional external antennas.

	Wi-Fi AP Settings
Protocol	This option allows you to specify whether 802.11b and/or 802.11g client association requests will be accepted. Available options are 802.11n/g , 802.11b/g , and 802.11n/a . By default, 802.11n/g is selected.
Channel	This option allows you to select which 802.11 RF channel will be used. Channel 1 (2.412 GHz) is selected by default.
Channel Width	Options Auto (20/40 MHz) and 20 MHz are available. The default setting is Auto (20/40 MHz), which allows both widths to be used simultaneously.

Bit Rate	This option allows you to select a specific bit rate for data transfer over the device's Wi- Fi network. By default, Auto is selected.
Output Power	This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – Max , High , Mid , and Low . The actual output power will be bound by the regulatory limits of the selected country.

Important Note

Per FCC regulations, the country selection is not available on all models marketed in the US. All US models are fixed to US channels only.

	Wi-Fi WAN Settings
Channel Width	Options Auto (20/40 MHz) and 20 MHz are available. The default setting is Auto (20/40 MHz), which allows both widths to be used simultaneously.
Bit Rate	This option allows you to select a specific bit rate for data transfer over the device's Wi- Fi network. By default, Auto is selected.
Output Power	This option is for specifying the transmission output power for the Wi-Fi AP. There are 4 relative power levels available – Max , High , Mid , and Low . The actual output power will be bound by the regulatory limits of the selected country.

	Wi-Fi AP Advanced Settings
Beacon Rate	This option is for setting the transmit bit rate for sending a beacon. By default, 1Mbps is selected.
Beacon Interval	This option is for setting the time interval between each beacon. By default, 100ms is selected.
DTIM	This field allows you to set the frequency for the beacon to include a delivery traffic indication message. The interval is measured in milliseconds. The default value is set to 1 ms .
Slot Time	This field is for specifying the wait time before the Surf SOHO transmits a packet. By default, this field is set to 9 μs .
ACK Timeout	This field is for setting the wait time to receive an acknowledgement packet before performing a retransmission. By default, this field is set to 48 μs .
Frame Aggregation	This option allows you to enable frame aggregation to increase transmission throughput.
Guard Interval	This setting allows choosing a short or long guard period interval for your transmissions.

Important Note

Per FCC regulation, the country selection is not available on all models marketed in the US. All US models are fixed to US channels only.

10 Establishing VPNs with PepVPN

PepVPN is our foundation VPN engine. It is ideal for establishing a secure tunnel over any WAN link and is possibly the world's easiest VPN technology. PepVPN makes it even easier to migrate to SpeedFusion. It offers all the benefits of IPsec and other conventional tunneling protocols, plus a variety of performance and reliability features you won't find anywhere else.

PEPWAVE	Dashboard	Network	Advanced	System	Status	Apply Changes
Advanced						
 Wi-Fi Settings 						
PepVPN	Pep	VPN				
 Port Forwarding 	•					256bit AES
NAT Mappings	PepVPN					
QoS	Local ID		?	SURF_SOHO	_7466	
 Application 					fine a local ID before using the P is "Local ID", in addition to the se	epVPN. Remote units can identify this erial number.
Firewall					Save	
Misc. Settings						
PPTP Server						
 Service Forwarding 						
 Service Passthrough 						
Logout						

Before establishing a VPN connection, first enter a value into the **Local ID** field. The value entered here will be used by remote partners when creating a profile used to establish a 256-bit AES-encrypted VPN connection with the Surf SOHO. Note that all IDs must be unique. To save the local ID and begin creating a new profile, discussed next, click **Save**.

10.1 Creating a New PepVPN Profile

To begin creating a PepVPN profile, click the **New Profile** button displayed after saving a local ID, discussed above.

PEPWAVE	Dashboard Network Advanced System Status	Apply Changes
Advanced		
 Wi-Fi Settings 		
PepVPN	PepVPN	
 Port Forwarding 	· · · · · · · · · · · · · · · · · · ·	AES
NAT Mappings	Profile Remote ID Remote Address(es)	······
QoS	No VPN Connection Defined	
 Application 	New Profile	
Firewall		
Misc. Settings	Outbound Policy (According to custom rules)	
PPTP Server	PepVPN Outbound Custom Rules	
 Service Forwarding 	Service Algorithm Source Destination	Protocol / Port
 Service 	(Auto)	
Passthrough	Add Rule	
Logout		
	PepVPN	
	Local ID	
	Link Failure Detection	
	Link Failure Detection Time Recommended (Approx. 15 secs) Fast (Approx. 6 secs) Faster (Approx. 2 secs) Extreme (Under 1 sec)	
	Shorter detection time incurs more health checks and high	er bandwidth overhead
	Save	

The following screen, where you can specify PepVPN profile settings, appears next:

PepVPN Profile	
Name 🕐	
Active	
Encryption	 ● 256-bit AES ○ ● Off
Remote ID 🧿	
Authentication	O By Remote ID only • Preshared Key
Pre-shared Key	I Hide Characters
Remote IP Addresses / Host (?) Names (Optional)	If this field is empty, this field on the remote unit must be filled
Data Port 📀	Default Custom

	PepVPN Profile
Active	Check this box to enable the VPN.
Encryption	By default, VPN traffic is encrypted with 256-bit AES standard. If Off is selected on both sides of a VPN connection, no encryption will be applied.
Remote ID	The Pepwave Surf SOHO establishes a VPN connection with a remote peer that has a serial number or a remote ID entered here.
Pre-shared Key	This is an optional field which defines the pre-shared key used for this particular VPN connection. The VPN connection's session key will be further protected by the pre-shared key. The connection will be up only if the pre-shared keys on each side match. When the remote peer is running firmware 5.0 or 5.1, this setting will be ignored.
Remote IP Addresses / Host Names	Enter the remote peer's WAN IP address(es) or host name(s) here. Dynamic-DNS host names are accepted. This field is optional. With this field filled, the Pepwave Surf SOHO will initiate a connection to each of the remote IP addresses until it succeeds. If the field is empty, the Pepwave Surf SOHO will wait for a connection from the remote peer. Therefore, at least one side of the two VPN peers must have the field filled. Otherwise, a VPN connection cannot be established. Enter one IP address or host name per line.
Data Port	If Default is selected, VPN data will go through UDP port 4500. Select Custom and enter a port number if a specific outgoing port is desired.

10.2 PepVPN Outbound Custom Rules

PepVPN supports setting outbound rules that apply to various services over the connection. To create a new rule, click the **Add Rule** button.

PEPWAVE	Dashboard Network Advanced System Status	Apply Changes
Advanced		
 Wi-Fi Settings 		
PepVPN	PepVPN	2 OF CHI
 Port Forwarding 	•	256Dit AES
NAT Mappings	Profile Remote ID Remote Address(es)	······································
QoS	No VPN Connection Defined	
 Application 	New Profile	
Firewall		
Misc. Settings	Outbound Policy (According to custom rules)	
PPTP Server	PepVPN Outbound Custom Rules	
 Service Forwarding 	Service Algorithm Source Destination	Protocol / Port
 Service 	(Auto)	
Passthrough	Add Rule	
Logout		
	PepVPN	
	Local ID	
	Link Failure Detection	
	Link Failure Detection Time 🕜 💿 Recommended (Approx. 15 secs)	
	Fast (Approx. 6 secs) Faster (Approx. 2 secs)	
	Extreme (Under 1 sec)	
	Shorter detection time incurs more health checks and higher	handwidth everband
	Shorter detection time incurs more health checks and higher	bandwidth overhead
	Jave	

After clicking the **Add Rule** button, the following screen, where you can define a new outbound rule, will be displayed:

New Outbound Rule	×
Service Name	
Enable	\checkmark
Source	Any ÷
Destination	IP Network + Mask: 255.255.255.0 (/24) +
Protocol	TCP ÷
Port	PortRange + Port: -
Algorithm	Priority +
Priority Order	WAN: WAN \$ WAN: USB \$ WAN: wi-Fi WAN \$ \$
Terminate Sessions on Link Recovery	Enable
	Save

	New Outbound Rule Settings
Service Name	This setting specifies the name of the custom rule.
Enable	This setting specifies whether the outbound traffic rule takes effect. With an Enable value of Yes , the rule takes effect: traffic is matched and actions are taken by the Pepwave Surf SOHO based on the other parameters of the rule. With an Enable value of No , the Surf SOHO disregards the other parameters of the rule.
Source	This setting specifies the source IP address, IP network or MAC address for outbound traffic that matches the rule.
Destination	This setting specifies the destination IP address, IP network, or domain name for traffic that matches the rule.
Domain Name	If Domain Name is chosen and a domain name, such as foobar.com, is entered, any outgoing accesses to foobar.com and *.foobar.com will match this criterion. You may enter a wildcard (.*) at the end of a domain name to match any host with a name having the domain name in the middle. If you enter .*, for example, then www.foobar.com, www.foobar.co.jp, or foobar.co.uk will also match. Placing wildcards in any other position is not supported. NOTE: if a server has one Internet IP address and multiple server names, and if one of the names is defined here, then accesses to any one of the server names will also match this rule.

Protocol and Port	This setting specifies the IP protocol and port of outbound traffic that matches this rule. You may select from common protocols using the provided drop-down menu.
Algorithm	This setting specifies the behavior of Pepwave MAX for the custom rule. Choose from Priority , which prioritizes WAN connections in the listed order, or Enforced , which routes matching traffic regardless of the specified WAN connection's health check status.
Terminate	This setting specifies whether to terminate existing IP sessions on a less preferred WAN connection in the event that a more preferred WAN connection is recovered. This setting is applicable to the Priority algorithm.
Sessions on Link Recovery	By default, this setting is disabled. In this case, existing IP sessions will not be terminated or affected when any other WAN connection is recovered. If this setting is enabled, existing IP sessions may be terminated when another WAN connection is recovered such that only the preferred healthy WAN connection(s) is used at any point in time.

10.3 Link Failure Detection

Link Failure Detection	
Link Failure Detection Time	 Recommended (Approx. 15 secs) Fast (Approx. 6 secs) Faster (Approx. 2 secs) Extreme (Under 1 sec)
	Shorter detection time incurs more health checks and higher bandwidth overhead

	Link Failure Detection
	PepVPN can detect routing failures on the path between two sites over each WAN connection. Failed WAN connections will not be used to route VPN traffic. Health check packets are sent to the remote unit to detect any failure. The more frequently checks are sent, the shorter the detection time. However, this will result in higher bandwidth overhead.
Link Failure	When Recommended is selected, a health check packet is sent every 5 seconds, and the expected detection time is 15 seconds.
Detection Time	When Fast is selected, a health check packet is sent every 3 seconds, and the expected detection time is 6 seconds.
	When Faster is selected, a health check packet is sent every second, and the expected detection time is 2 seconds.
	When Extreme is selected, a health check packet is sent every tenth of a second, and the expected detection time is less than 1 second.
	By default, Recommended is selected.

Important Note

PepVPN uses TCP port 32015 and UDP port 4500 for establishing VPN connections. If you have a firewall in front of the devices, you will need to add firewall rules for these ports and protocols which will allow inbound and outbound traffic to pass through the firewall.

Tip

Want to know more about VPN Sub-Second Session Failover? Visit our YouTube Channel for a video tutorial!

10.4 The Pepwave Surf SOHO behind a NAT Router

The Pepwave Surf SOHO supports PepVPN connections which are behind a NAT (network address translation) router.

To allow a WAN connection behind a NAT router to accept VPN connections, you must configure the NAT router in front of the WAN connection to forward TCP port 32015 to it.

If one or more WAN connections on **Unit A** can accept VPN connections (by means of port forwarding or not) while none of the WAN connections on the peer **Unit B** can do so, you should enter all public IP addresses or host names of **Unit A** in **Unit B**'s **Remote IP Addresses / Host Names** field. Leave the field in **Unit A** blank. With this setting, a SpeedFusionTM connection can be set up, and all WAN connections on both sides will be used.

See the following diagram for an example:



One of the WANs connected to Router A is non-NAT'd (212.1.1.1). The rest of the WANs connected to Router A and all WANs connected to Router B are NAT'd. In this case, the **Remote IP Addresses / Host Names** field in Router B should be filled with all of Router A's host names or public IP addresses (i.e., 212.1.1.1, 212.2.2.2 and 212.3.3.3), and the field in Router A can be left blank. The two NAT routers on WAN1 and WAN3 of Router A should inbound port forward TCP port 32015 to Router A so that all WANs will be used to establish a VPN.

IP subnets must be unique among VPN peers

The entire inter-connected PepVPN network is one single non-NAT IP network. No two subnets in two sites shall be duplicated. Otherwise, connectivity problems will be experienced in accessing those subnets.

11 Port Forwarding

11.1 Port Forwarding Service

The Pepwave Surf SOHO can act as a firewall that blocks, by default, all inbound access from the Internet. By using port forwarding, Internet users can access the servers behind the Pepwave Surf SOHO.

Inbound port forwarding rules can be defined at *Advanced > Port Forwarding*.

PEPWAVE	Dashboard	Network	Advanced	System	Status		Apply Changes
Advanced							
 Wi-Fi Settings 	Service		IP Address(es)	Server	Protocol	Action
PepVPN					No Services Defined		
 Port Forwarding 					Add Service		
NAT Mappings							
QoS	UPnP / I	NAT-PMP Se	ttings				(?)
 Application 	UPnP			Enable			
Firewall	NAT-PMP			Enable			
Misc. Settings					Save		
PPTP Server							
 Service Forwarding 							
 Service Passthrough 							
Logout							

To define a new service, click the **Add Service** button, which displays the following screen:

Enable	⊙ Yes ◯ No
Service Name *	
IP Protocol	TCP + Frotocol Selection Tool :: +
Port 🥐	Any Port \$
Inbound IP Address(es) * (Require at least one IP address)	Connection / IP Address(es)
Server IP Address	

	Port Forwarding Settings
Enable	When Yes is selected, the inbound service rule takes effect. If the inbound traffic matches the specified IP protocol and port, action will be taken by the Pepwave Surf SOHO based on the other parameters of the rule.
	When No is selected, the Pepwave Surf SOHO will disregard the other parameters of the rule.
Service Name	This setting identifies the service to the system administrator.
	Valid values consist of alphanumeric and the underscore "_" characters only.

	The IP Protocol setting, along with the Port setting, specifies the protocol of the service as TCP, UDP, ICMP, or IP.						
	Traffic that is received by the Pepwave Surf SOHO via the specified protocol at the specified port(s) is forwarded to the LAN host specified by the Server IP Address setting.						
IP Protocol	Please see below for details on the Port and Server IP Address settings.						
IF FIOLOCOI	Alternatively, the Protocol Selection Tool drop-down menu can be used to automatically fill in the protocol and a single port number for common Internet services (e.g., HTTP, HTTPS, etc.).						
	After selecting an item from the Protocol Selection Tool drop-down menu, the protocol and port number remain manually modifiable.						
	The Port setting specifies the port(s) that correspond to the service,. It can be configured to behave in one of the following manners:						
	Any Port, Single Port, Port Range and Port Map						
	Port (?) Any Port +						
	Any Port: All traffic that is received by the Pepwave Surf SOHO via the specified protocol is forwarded to the server specified by the Server IP Address setting.						
	For example, with IP Protocol set to TCP , and Port set to Any Port , all TCP traffic is forwarded to the configured servers.						
	Port () Single Port + Service Port:						
	Single Port : Traffic that is received by the Pepwave Surf SOHO via the specified protocol at the specified port is forwarded via the same port to the server specified by the Server IP Address setting.						
	For example, with IP Protocol set to TCP , and Port set to Single Port and Service Port 80 , TCP traffic received on port 80 is forwarded to the configured servers via port 80.						
	Port Port Range Service Ports: -						
Port	Port Range : Traffic that is received by the Pepwave Surf SOHO via the specified protocol at the specified port range is forwarded via the same respective ports to the LAN host specified by the Server IP Address setting.						
	For example, with IP Protocol set to TCP and Port set to Single Port and Service Port 80-88 , TCP traffic received on ports 80 through 88 is forwarded to the configured server via the respective ports.						
	Port Port Mapping Service Port: Map to Port:						
	Port Mapping : Traffic that is received by the Pepwave Surf SOHO via the specified protocol at the specified port is forwarded via a different port to the server specified by the Server IP Address setting.						
	For example, with IP Protocol set to TCP , and Port set to Port Map , Service Port 80 , and Map to Port 88 , TCP traffic on port 80 is forwarded to the configured servers via port 88.						
	Port (Range Mapping Service Ports: - Map to Ports: -						
	Range Mapping : Traffic that is received by the Pepwave Surf SOHO via the specified protocol at the specified port range is forwarded via a different port to the server specified by the Server IP Address setting.						
Inbound IP Address(es)	This setting specifies the WAN connections and Internet IP address(es) from which the service can be accessed. It is required to select at least one IP address.						
Server IP	This setting specifies the LAN IP address of the server that handles the requests for the						
Address	service.						

11.2 UPnP / NAT-PMP Settings

UPnP and NAT-PMP are network protocols which allow a computer on the LAN to automatically configure the router to allow parties on the WAN to connect to itself. In this way, the process of inbound port forwarding is automated.

When a computer creates a rule using these protocols, the specified TCP/UDP port of all WAN connection default IP addresses will be forwarded.

Check the corresponding box(es) to enable UPnP and/or NAT-PMP. Enable these features only if you trust the computers on the LAN.

UPnP / NAT-PMP Settings	
UPnP	🗹 Enable
NAT-PMP	🗹 Enable

12 NAT Mappings

The configuration of NAT mappings allows IP address mapping of all inbound and outbound NAT'd traffic to and from an internal client IP address.

The settings to configure NAT mappings are located at Advanced > NAT Mappings.

PEPWAVE	Dashboard	Network	Advanced	System	Status	Apply Change
Advanced						
 Wi-Fi Settings 	LAN Clie	nts	Inbound Map	pings	Outbound Mappings	Action
PepVPN					No NAT Mappings Defined	
 Port Forwarding 					Add NAT Rule	
NAT Mappings						
QoS						
 Application 						
Firewall						
Misc. Settings						
PPTP Server						
 Service Forwarding 						
 Service Passthrough 						
Logout						

To add a rule for NAT Mappings, click Add NAT Rule, which displays the following screen:

LAN Client(s)	?	IP Address 💠	
Address	?		
Inbound Mappings	?	Connection / Inbound IP Address(es) WAN USB Wi-Fi WAN	
Outbound Mappings	?	Connection / Outbound IP Address WAN USB Wi-Fi WAN	10.10.11.125 (Interface IP) \$ Interface IP \$ Interface IP \$

NAT Mapping Settings				
LAN Client(s)	NAT mapping rules can be defined for a single LAN IP Address , an IP Range , or an IP Network .			
Address	This refers to the LAN host's private IP address. The system maps this address to a number of public IP addresses, specified below, in order to facilitate inbound and outbound traffic. This option is only available when IP Address is selected.			

The IP range is a contiguous group of private IP addresses used by the LAN host. The system maps these addresses to a number of public IP addresses, specified below, to facilitate outbound traffic. This option is only available when IP Range is selected.
The IP network refers to all private IP addresses and ranges managed by the LAN host. The system maps these addresses to a number of public IP addresses, specified below, to facilitate outbound traffic. This option is only available when IP Network is selected.
This setting specifies the WAN connections and corresponding WAN-specific Internet IP addresses the system should bind on. Any access to the specified WAN connection(s) and IP address(es) will be forwarded to the LAN Host. This option is only available when IP Address is selected in LAN Client(s) field. Note 1: Inbound mapping is not needed for WAN connections in drop-in or IP forwarding mode. Note 2: Each WAN IP address can be associated to one NAT mapping only.
 This setting specifies the WAN IP addresses that should be used when an IP connection is made from a LAN host to the Internet. Each LAN host in an IP range or IP network will be evenly mapped to one of each selected WAN's IP addresses (for better IP address utilization) in a persistent manner (for better application compatibility). Note 1: If you do not want to use a specific WAN for outgoing accesses, you should still choose the default here, then customize the outbound access rule in the Outbound Policy section. Note 2: WAN connections in drop-in or IP forwarding mode are not shown here.

Important Note

Inbound firewall rules override inbound mapping settings.

13 QoS

QoS settings can be defined at *Advanced* > *QoS* > *Application*.

PEPWAVE	Dashboard	Network	Advanced	System	Status	Apply Changes
Advanced						
 Wi-Fi Settings 	Applicati	on	mmmm	Priority		Action ⑦
 PepVPN 					No Applications Defined	
 Port Forwarding 					Add	
NAT Mappings	DSI /Cab	le Optimiza	tion			0
QoS	Enable	e e primeu		I		
 Application 	Endbre			0		
Firewall					Save	
Misc. Settings						
PPTP Server						
 Service Forwarding 						
 Service Passthrough 						
Logout						

13.1 Application Prioritization

Click the **Add** button to prioritize traffic for a supported or custom application. Click the button in the **Action** column to delete the custom application in the corresponding row.

Add / Edit Applicati	on	×
Туре	③ Supported Applications 〇 Custom Applic	ations
Category	Audio Video Streaming ÷	
Application	All Supported Streaming Applications +	
		OK Cancel

13.2 DSL/Cable Optimization

DSL/cable-based WAN connections limit upload bandwidth compared to download bandwidth. When this option is enabled, the download bandwidth of the WAN can be fully utilized in any situation.

When a DSL/cable circuit's uplink is congested, the download bandwidth will be affected. Users will not be able to download data at full speed until the uplink becomes less congested. DSL/cable optimization can relieve such issue. When it is enabled, the download speed will become less affected by upload traffic.

By default, this feature is **enabled**.

	······
Enable	Ø

14 Firewall

A firewall is a mechanism that selectively filters data traffic between the WAN side (the Internet) and the LAN side of the network. It can protect the local network from potential hacker attacks, offensive Web sites, and/or other inappropriate uses.

The firewall functionality of the Pepwave Surf SOHO supports the selective filtering of data traffic in both directions:

- Outbound (LAN to WAN)
- Inbound (WAN to LAN)
- Intrusion Detection and DoS Prevention

With PepVPN enabled (see Section 10), the firewall rules also apply to VPN tunneled traffic.

14.1 Outbound and Inbound Firewall

14.1.1 Access Rules

The outbound firewall settings are located at Advanced > Firewall > Outbound Firewall Rules.

Outbound Fire	ewall Rules (Drag and drop rows to change	e rule order)	(2)
Rule	Protocol	Source IP Port	Destination IP Port	Policy
<u>Default</u>	Any	Any	Any	Allow
		Add Rule		

After clicking Add Rule, the following screen appears:

New Firewall Rule	
Rule Name *	
Enable	
Protocol 🤶	Any + + :: Protocol Selection Tool :: +
Source IP & Port 🛛 🤶	Any Address 🗧
Destination IP & Port?	Any Address 💠
Action	●Allow ○Deny
Event Logging 🛛 📀	Enable

Inbound firewall settings are located at *Advanced > Firewall > Inbound Firewall Rules*.

Inbound Firewall Rules ("Drag and drop rows to change rule order)					
Rule	Protocol	WAN	Source IP Port	Destination IP Port	Policy
<u>Default</u>	Any	Any	Any	Any	Allow
			Add Rule		

After clicking Add Rule, the following window will appear:

New Firewall Rule	
Rule Name *	
Enable	
WAN Connection	(2) Any ÷
Protocol	② Any ÷ ← :: Protocol Selection Tool :: ÷
Source IP & Port	Any Address +
Destination IP & Port	Any Address +
Action	OAllow ODeny
Event Logging	② □ Enable

Rules are matched from top to the bottom. If a connection matches any one of the upper rules, the matching process will stop. If none of the rules is matching, the **Default** rule will be applied.

By default, the **Default** rule is set to **Allow** for both outbound and inbound accesses.

	Inbound / Outbound Firewall Settings
Rule Name	This setting specifies a name for the firewall rule.
Enable	When Yes is selected, the firewall rule takes effect. If the traffic matches the specified protocol/IP/port, actions will be taken by the Pepwave Surf SOHO based on the other parameters of the rule. When No is selected, the Pepwave Surf SOHO will disregard the other parameters of the rule.
WAN Connection	 This setting is applicable to inbound firewall rules only. This setting specifies which WAN connection(s) the rule applies to: WAN USB Wi-Fi WAN
Protocol	 This setting specifies the protocol to be matched by the rule: TCP UDP ICMP IP

	Alternatively, the Protocol Selection Tool drop-down menu can be used to automatically fill in the protocol and port number of common Internet services (e.g., HTTP, HTTPS, etc.) After selecting an item from the Protocol Selection Tool drop-down menu, the protocol and port number remain manually modifiable.
Source IP & Port	This specifies the source IP address(es) and port number(s) to be matched for a firewall rule. A single address or a network can be specified as the Source IP & Port setting, as indicated here:
Destination IP & Port	This specifies the destination IP address(es) and port number(s) to be matched for a firewall rule. A single address, or a network, can be specified as the Source IP & Port setting, as indicated here: Single Address VIP: Single Port V Port: Network VIP: Network V
Action	 This setting specifies the action to be taken by the Pepwave Surf SOHO upon encountering traffic that matches the both of the following: Source IP & port Destination IP & port With the value of Allow for the Action setting, matching traffic passes through the Pepwave Surf SOHO (to be routed to the destination). If the value of the Action setting is set to Deny, matching traffic does not pass through the Pepwave Surf SOHO and is discarded.
Event Logging	 This setting specifies whether or not to log matched firewall events. The logged messages are shown on the page Status > Event Log. A sample message is as follows: Aug 13 23:47:44 Denied CONN=Ethernet WAN SRC=20.3.2.1 DST=192.168.1.20 LEN=48 PROTO=TCP SPT=2260 DPT=80 CONN: The connection where the log entry refers to SRC: Source IP address DST: Destination IP address LEN: Packet length PROTO: Protocol SPT: Source port DPT: Destination port

Tip

If the default inbound rule is set as **Allow** for NAT enabled WANs, no inbound allow firewall rules will be required for inbound port forwarding and inbound NAT mapping rules. However, if the default inbound rule is set to **Deny**, a corresponding **Allow** firewall rule is required.

14.2 Intrusion Detection and DoS Prevention

adminidininidininidinini 🕅	trusion Detection	n and DoS Prevention	×
Intrusion Detection and DoS Prevention	🗹 Enable		
	Save	Cancel	

The Pepwave Surf SOHO supports detecting and preventing intrusions and denial-of-service (DoS)

attacks from the Internet. To turn on this feature, click *Image Prevention*, and press the **Save** button.

When this feature is enabled, the Pepwave Surf SOHO will detect and protect the network from the following kinds of intrusions and denial-of-service attacks.

- Port scan:
 - NMAP FIN/URG/PSH
 - o Xmas Tree
 - o Another Xmas Tree
 - o Null scan
 - o SYN/RST
 - o SYN/FIN
- SYN flood
- Ping flood

15 Miscellaneous Settings

The miscellaneous settings include configurations for service forwarding and service passthrough.

15.1 Service Forwarding

Service forwarding settings are located at *Advanced > Misc. Settings > Service Forwarding*.

SMTP Forwarding Setup	
SMTP Forwarding	Enable
Web Proxy Forwarding Setup	0
Web Proxy Forwarding	Enable
DNS Forwarding Setup	
Forward Outgoing DNS	
Requests to Local DNS Proxy	Enable

	Service Forwarding
SMTP Forwarding	When this option is enabled, all outgoing SMTP connections destined for any host at TCP port 25 will be intercepted. These connections will be redirected to a specified SMTP server and port number. SMTP server settings for each WAN can be specified after selecting Enable .
Web Proxy Forwarding	When this option is enabled, all outgoing connections destined for the proxy server specified in Web Proxy Interception Settings will be intercepted. These connections will be redirected to a specified web proxy server and port number. Web proxy interception settings and proxy server settings for each WAN can be specified after selecting Enable .
DNS Forwarding	When this option is enabled, all outgoing DNS lookups will be intercepted and redirected to the built-in DNS name server. If any LAN device is using DNS name servers of a WAN connection, you may want to enable this option to enhance the DNS availability without modifying the DNS server setting of the clients. The built-in DNS name server will distribute DNS lookups to corresponding DNS servers of all available WAN connections. In this case, DNS service will not be interrupted, even if any WAN connection is down.

15.1.1 SMTP Forwarding

Some ISPs require their users to send e-mails via the ISP's SMTP server. All outgoing SMTP connections are blocked except those connecting to the ISP's. The Pepwave Surf SOHO supports intercepting and redirecting all outgoing SMTP connections destined for TCP port 25 via a WAN connection to the WAN's corresponding SMTP server.

SMTP Forwarding Setup					
SMTP Forwarding	🗹 Enable				
		Enable Forwarding?	SMTP Server	SMTP Port	
WAN		Ø	10.10.1.1	25	
USB		ø	10.10.2.1	25	
Wi-Fi WAN					

To enable the feature, select the **Enable** check box under **SMTP Forwarding Setup**. Check **Enable Forwarding?** for the appropriate WAN connection(s). Enter the ISP's e-mail server address and TCP port number for each WAN.

The Pepwave Surf SOHO will intercept SMTP connections, choose a WAN with reference to the outbound policy, and then forward the connection to the forwarded SMTP server if the chosen WAN has enabled forwarding. If forwarding is disabled for a WAN connection, SMTP connections for the WAN will be forwarded to the connection's original destination.

15.1.2 Web Proxy Forwarding

Web Proxy Forwarding Setup					
Web Proxy Forwarding	🗹 Enable	✓ Enable			
Web Proxy Interception Settings					
Proxy Server	IP Address 202.43.66.76 Port 8080 (Current settings in users' browser)				
Connection		Enable Forwarding?	Proxy Server IP Address : Port		
WAN			10.10.1.1 : 8123		
USB		I	10.10.2.1 : 8080		
Wi-Fi WAN		✓	10.10.3.1 : 8080		

When this feature is enabled, the Pepwave Surf SOHO will intercept all outgoing connections destined for the proxy server specified in **Web Proxy Interception Settings**, choose a WAN connection with reference to outbound policy, and then forward them to the specified Web proxy server and port number. Redirected server settings for each WAN can be set here. If forwarding is disabled for a WAN, Web proxy connections for the WAN will be forwarded to the connection's original destination.

15.1.3 DNS Forwarding



When DNS forwarding is enabled, all clients' outgoing DNS requests will also be intercepted and forwarded to the built-in DNS proxy server.

15.2 Service Passthrough

Service passthrough settings can be found in *Advanced > Misc. Settings > Service Passthrough*.

Service Passthrough Support	
SIP ?	 Standard Mode Compatibility Mode Define custom signal ports 1. 2. 3.
Н.323	Enable
FTP ?	 ✓ Enable ✓ Define custom control ports 1. 2. 3.
ТЕТР	Enable
IPsec NAT-T	 Enable Define custom ports 1. 2. 3. Route IPsec Site-to-Site VPN via WAN ÷

Some Internet services must be specially handled in a multi-WAN environment. The Pepwave Surf SOHO supports handling these services correctly such that Internet applications do not notice being behind a multi-WAN router. Settings for service passthrough support are available here.

Service Passthrough Support			
SIP	Session initiation protocol, also known as SIP, is a voice-over-IP protocol. The Pepwave Surf SOHO can act as a SIP application layer gateway (ALG), which binds connections for the same SIP session to the same WAN connection and translates IP address in the SIP packets correctly in NAT mode. Such passthrough support is always enabled. There are two modes to choose from: Standard Mode and Compatibility Mode . If your SIP server's signal port number is non-standard, you can check Define custom signal ports and input the port numbers to the text boxes.		
H.323	With this option enabled, protocols that provide audio-visual communication sessions will be defined on any packet network and pass through the device.		
FTP	FTP sessions consist of two TCP connections; one for control and one for data. In a multi-WAN situation, they have to be bound to the same WAN connection. Otherwise, problems will arise in transferring files. By default, the Pepwave Surf SOHO monitors TCP control connections on port 21 for any FTP connections and binds TCP connections of the same FTP session to the same WAN. If you have an FTP server listening on a port number other than 21, you can check Define custom control ports and enter the port numbers to the text boxes.		
TFTP	The Pepwave Surf SOHO monitors outgoing TFTP connections and routes any incoming TFTP data packets back to the client. Select Enable if you want to enable TFTP passthrough support.		
IPsec NAT-T	This field is for enabling the support of IPsec NAT-T passthrough. UDP ports 500, 4500, and 10000 are monitored by default. You may add more custom data ports that your IPsec system uses by checking Define custom ports . If the VPN contains IPsec site-to-site VPN traffic, you must check Route IPsec Site-to-Site VPN and choose the WAN connection to which to route the traffic.		

16 System Settings

16.1 Admin Security

There are two user accounts available for accessing the Web Admin. Usernames are **admin** and **user**. They represent two user levels: **admin** has full administration access, while **user** is a read-only account. The read-only account can only access the device's status information and cannot make any change to device settings.

b Admin					
io Admin	WAN Connection Sta	tus	Ø	Web Admin	WAN Connection Status
	Priority 1 (Highest)				Priority 1 (Highest)
	Ethernet WAN	Connected	Details		Connected Priority 2
	Priority 2				
Logout	🔄 Wi-Fi WAN	all 😳 Standby	Wireless Networks Details	Logout	Standby
	Disabled				LAN Interface
		Drag connections here to	disable it		Router IP Address: 192.168.50.1
	LAN Interface				Wi-Fi AP
	Router IP Address: 192	2.168.50.1			Pepwave
	WI-FI AP		ON - Details		Device Information
	Pepiwave				Model: Pepwave MAX 600
					Firmware: 5.1.0 build 1132
	Device Information	Pepwave MAX 600			Uptime: 0 day 0 hour 19 minutes CPU Load: 11%
	Firmware:	5.1.0 build 1132			Throughput: \$0.0 Mbps 10.1 Mbps
	Uptime: CPU Load:	0 day 0 hour 16 minutes			A You logged in as a read-only user

Admin Account UI

User Account UI

A web login session will be logged out automatically when it has been idle longer than the **Web Session Timeout**. Before the session expires, you may click the **Logout** button in the Web Admin to exit the session

0 hours 0 minutes signifies an unlimited session time. This setting should be used only in special situations, as it will lower the system security level if users do not log out before closing the browser. The default setting is **4 hours 0 minutes**.

For security reasons, after logging in to the Web Admin Interface for the first time, it is recommended to change the administrator password.

Configuring the administration interface to be accessible from the LAN only can further improve system security.

Administrative settings configuration is located at System > Admin Security.

Admin Settings	
Router Name	SURF_SOHO_7466
Admin User Name	admin
Admin Password *	•••••
Confirm Admin Password *	•••••
Read-only User Name	user
User Password	
Confirm User Password	
Web Session Timeout	4 Hours 0 Minutes
Authentication by RADIUS	Enable
Security	HTTP +
Web Admin Port	80 Default
Web Admin Access	LAN/WAN \$
WAN Connection Access Settings	
Allowed Source IP Subnets	\odot Any \bigcirc Allow access from the following IP subnets only
Allowed WAN IP Address(es)	Connection / IP Address(es)
	✓ USB
	♥ Wi-Fi WAN

Admin Settings			
Router Name	This field allows you to define a name for the Pepwave Surf SOHO. By default, Router Name is set as SURF-SOHO_XXXX , where XXXX refers to the last 4 digits of the serial number of the device.		
Admin User Name	This setting is admin by default and is not customizable.		
Admin Password	This field allows you to specify a new administrator password.		
Confirm Admin Password	This field allows you to verify and confirm the new administrator password.		
Read-only User Name	This setting is user by default and is not customizable.		

User Password	This field allows you to specify a new user password. Once the user password is set, the read-only user feature will be enabled.		
Confirm User Password	This field allows you to verify and confirm the new user password.		
Web Session Timeout	This field specifies the number of hours and minutes that a web session can remain idle before the device terminates its access to the Web Admin Interface. By default, this setting is 4 hours .		
Authentication by RADIUS	 With this box is checked, the Web Admin will authenticate using an external RADIUS server. Authenticated users are treated as "admin" users with full read-write permission. Local "admin" and "user" accounts will be disabled. When the device is not able to communicate with the external RADIUS server, local accounts will be enabled again for emergency access. Authentication options, detailed below, will be available once this box is checked. 		
Auth Protocol	This specifies the authentication protocol used. Available options are MS-CHAP v2 and PAP .		
Auth Server	This specifies the access address of the external RADIUS server.		
Auth Server Secret	This is the secret for accessing the RADIUS server.		
Auth Timeout	This option specifies the time value for authentication timeout.		
Accounting Server	This specifies the access address of the external accounting server.		
Accounting Server Secret	This is the secret for accessing the accounting server.		
Network Connection	This option is for specifying the network connection which will be used for authentication. Users can choose from LAN, WAN, and USB connections.		
Security	 This option is for specifying the protocol(s) through which the Web Admin Interface is accessible: HTTP HTTPS HTTP/HTTPS 		
Web Admin Port	These fields are for specifying the port number at which the Web Admin Interface is accessible.		
Web Admin Access	 This option is for specifying the network interfaces through which the Web Admin Interface is accessible: LAN only LAN/WAN If LAN/WAN is chosen, the WAN Connection Access Settings form, explained below, will be displayed. 		

	WAN Connectio	on Access Settings	
Allowed Source IP Subnets	 Allow access from th to the defined IP subn displayed beneath: 	n accesses to be from anywher ne following IP subnets only - ets. When this option is chosen Any • Allow access from the following IF es should be entered into this to	e, without IP address Restrict web admin access , a text input area will be ^e subnets only ext area. Each IP subnet
	the subnet mask in CIDR forma 192.168.0.0/24. To define multiple subnets, sep 192.168.0.0/24 10.8.0.0/16	at, which is between 0 and 32 in	clusively. For example:
Allowed WAN IP Address(es)	Allowed WAN IP Address(es)	VIP address(es) the Web serve Any O Allow access from the following IP so nnection / IP Address(es) WAN USB Wi-Fi WAN	

16.2 Firmware

The Pepwave Surf SOHO's firmware is upgradeable through the Web Admin Interface. Firmware upgrade functionality is located at **System > Firmware**.

Firmware Upgrade	
Current firmware version: 6.0.0 Pending for Firmware Check	
	Check for Firmware
Manual Firmware Upgrade	
Firmware Image	Choose File no file selected
	Manual Upgrade

There are two ways to upgrade the unit. The first method is an online firmware upgrade. The system can check, download, and upgrade over the Internet. The second method is to upload a firmware file manually. Click on the **Check for Firmware** button to upgrade online. The Pepwave Surf SOHO checks online for new firmware, and if new firmware is available, automatically downloads it and updates.

You may also download a firmware image from the <u>Pepwave web site</u> and update the unit manually. Click **Browse** to select the firmware file from the local computer, and then click **Manual Upgrade** to send the firmware to the Pepwave Surf SOHO, which will then automatically initiate the firmware upgrade process.

Please note that all Pepwave devices are equipped to store two different firmware versions in two different partitions. A firmware upgrade will always replace the inactive partition. If you want to keep the inactive firmware, you can simply reboot your device with the inactive firmware and then perform the firmware upgrade.

Important Note

The firmware upgrade process may not necessarily preserve the previous configuration, and the behavior varies on a case-by-case basis. Consult the release notes for the particular firmware version.

Do not disconnect the power during firmware upgrade process.

Do not attempt to upload a non-firmware file or a firmware file that is not qualified or not supported by Pepwave. Upgrading a Pepwave Surf SOHO with an invalid firmware file will damage the unit and may void the warranty.

Important Note

If the firmware is rolled back from 5.x to 4.x, the configuration will be lost.

16.3 Time

Time Settings enables the system clock of the Pepwave Surf SOHO to be synchronized with a specified Internet time server.

Time settings are located at System > Time.

Time Settings	
Time Zone	(GMT-05:00) Eastern Time (US & Canada) Show all
Time Server	time.nist.gov Default

Time Server Settings	
Time Zone	This specifies the time zone (along with the corresponding Daylight Savings Time scheme). Time Zone affects the time stamps in the Surf SOHO's event log and email notifications. Check Show all to show all available time zone options.
Time Server	This setting specifies the NTP network time server used by the Pepwave Surf SOHO.

16.4 Email Notification

The email notification functionality of the Pepwave Surf SOHO provides a system administrator with upto-date information on network status.

The settings for configuring email notifications are found at System > Email Notification.

Email Notification Setup	
Email Notification	🗹 Enable
SMTP Server	smtp.mycompany.com Smtp.re authentication
SSL Encryption	O (Note: any server certificate will be accepted)
SMTP Port	25 Default
SMTP User Name	smtpuser
SMTP Password	
Confirm SMTP Password	•••••
Sender's Email Address	admin@mycompany.com
Recipient's Email Address	system@mycompany.com staff@mycompany.com
Test Email Notification Save	

Email Notification Settings	
Email Notification	If Enable is checked, the Pepwave Surf SOHO sends email messages to a system administrator when WAN status changes or when new firmware is available. If Enable is not checked, email notification is disabled, and the Pepwave Surf SOHO will not send email messages.
SMTP Server	This field is for specifying the SMTP server to be used for sending email. If the server requires authentication, check Require authentication .
SSL Encryption	Check to enable SMTPS. When the box is checked, SMTP Port will be changed to 465 automatically.
SMTP Port	This field is for specifying the SMTP port number. By default, this is set to 25 . When SSL Encryption is checked, the default port number will be set to 465 . You may customize the port number by editing this field. Click Default to restore to the default value.
SMTP User Name / Password	These settings specify the SMTP username and password used when sending email. These options are shown only if Require authentication is checked in the SMTP Server setting.
Confirm SMTP Password	This field allows you to verify and confirm the new administrator password.

Sender's Email Address	This setting specifies the sender email address reported in the email messages sent by the Pepwave Surf SOHO.
Recipient's Email Address	This setting specifies the email addresses to which the Pepwave Surf SOHO should send email messages. You may enter multiple recipients' email addresses in this field.

After you have completed the settings, you can click the **Test Email Notification** button to test the settings before saving them. After it is clicked, you will see this screen to confirm the settings:

Test Email Notification	
SMTP Server	smtp.mycompany.com
SMTP Port	25
SMTP User Name	smptuser
Sender's Email Address	admin@mycompany.com
Recipient's Email Address	system@mycompany.com staff@mycompany.com
Send Test Notification Cancel	

Click Yes to confirm. Wait a few seconds, and you will see a return message and the detailed test result.

Test email sent. Email notification settings are not saved, it will be saved after clicked the 'Save' button.

Test Result	
[INFO] Try email through connection #3	<u>^</u>
[<-] 220 ESMTP	
[->] EHLO balance	≡
[<-] 250-smtp Hello balance [210.210.210.210]	
250-SIZE 10000000	
250-8BITMIME	
250-PIPELINING	
250-AUTH PLAIN LOGIN	
250-STARTTLS	

16.5 Event Log

Event Log enables event logging to a specified remote syslog server and mobile devices.

The settings for configuring a remote system log are found at **System > Event Log**.

Send Events to Remote Syslog Server		
Remote Syslog		
Remote Syslog Host	Port: 514	
Push Events to Mobile Devices		
Push Events		

Send Events to Remote Syslog Server	
Remote Syslog	This setting specifies whether or not to log events at the specified remote syslog server.
Remote Syslog Host	This setting specifies the IP address or host name of the remote syslog server.
Port	This setting specifies the port number of the remote syslog server. By default, Port is 514 .

Push Events to Mobile Devices	
Push Events	When this box is checked, system events will be sent to mobile devices

16.6 SNMP

Simple Network Management Protocol (SNMP) is an open standard that can be used to collect information from the Pepwave Surf SOHO.

SNMP configuration is located at **System > SNMP**.

SNMP Settings		
SNMP Device Name	SURF_SOHO_7466	
SNMP Port	161 Default	
SNMPv1	🗹 Enable	
SNMPv2c	🗹 Enable	
SNMPv3	🗹 Enable	
Save		
Community Name Allowed Source Network Access Mode		
No SNMPv1 / SNMPv2c Communities Defined		
Add SNMP Community		
SNMPv3 User Name Authentication / Privacy Access Mode		
No SNMPv3 Users Defined		
	Add SNMP User	

SNMP Settings	
SNMP Device Name	This field shows the router name defined in System > Admin Security .
SNMP Port	This option specifies the port used by SNMP. The default port is 161 .
SNMPv1	This option allows you to enable SNMP version 1.
SNMPv2	This option allows you to enable SNMP version 2.
SNMPv3	This option allows you to enable SNMP version 3.

To add a community for either SNMPv1 or SNMPv2, click the **Add SNMP Community** button in the **Community Name** table, which will display the following screen:

SNMP Community Setting		
Community Name	MyCompany	
Allowed Source Subnet Address	192.168.1.20	
Allowed Source Subnet Mask	255.255.255.0 (/24) +	

SNMP Community Settings		
Community Name	This setting specifies the SNMP community name.	
Allowed Source Subnet Address	This setting specifies a subnet from which access to the SNMP server is allowed (e.g., 192.168.1.0).	
Allowed Source Subnet Mask	This setting specifies the subnet mask that corresponds to the subnet specified in Allowed Source Subnet Address (e.g., 255.255.255.0).	

To define a user name for SNMPv3, click **Add SNMP User** in the **SNMPv3 User Name** table, which will display the following screen:

SNMPv3 User Setting	
User Name	User
Authentication Protocol	MD5 ÷
Authentication Password	password
Privacy Protocol	DES ‡
Privacy Password	private_password

SNMPv3 User Settings	
User Name	This setting specifies a user name to be used in SNMPv3.
Authentication Protocol	 This setting specifies one of the following valid authentication protocols: NONE MD5 SHA
Authentication Password	This setting specifies the authentication password and is applicable only if the MD5 or SHA authentication protocol is selected.
Privacy Protocol	 This setting specifies one of the following valid privacy protocols: NONE DES
Privacy Password	This setting specifies the privacy password and is applicable only if the DES privacy protocol is selected.

16.7 InControl

InControl Server	
InControl Management	

When this check box is checked, the device's status information, usage data, and configuration will be sent to Pepwave's InControl system. Sign up for an InControl account at https://incontrol.pepwave.com/, where you can register devices under the account, monitor device status and usage reports, and download backed up configuration files. By default, this setting is **disabled**.

16.8 Configuration

Backing up your Pepwave Surf SOHO's settings immediately after successful completion of the initial setup is strongly recommended.

You can download and upload Pepwave Surf SOHO settings, as well as restore factory settings, at *System > Configuration*.

Restore Configuration to Factory	Settings	?
	Restore Factory Settings	
Download Active Configurations		() ()
	Download	
Upload Configurations		•••••••••••••••••••••••••••••••••••••••
Configuration File	Choose File no file selected	
	Upload	

16.8.1 Restore Configuration to Factory Settings

The **Restore Factory Settings** button resets the configuration to factory default settings. You must click the **Apply Changes** button to make the settings effective.

16.8.2 Downloading Active Configurations

The **Download** button backs up the current active settings. Click **Download** and save the configuration file.

16.8.3 Uploading Configurations

To restore or change settings based on a configuration file, click **Browse...** to locate the configuration file on the local computer, and then click **Upload**.

The new settings can then be applied by clicking the **Apply Changes** button on the page header. You can also discard changes on the **Dashboard**.

16.9 Reboot

This page provides a reboot button for restarting the system.

For highest reliability, the Pepwave Surf SOHO is equipped with two copies of firmware of different versions. You can select the firmware version you would like the device to reboot with.

The firmware marked with (Running) is the current system bootup firmware.

Please note that a firmware upgrade will always replace the inactive firmware partition.

Reboot System		0
Select the firmware you want to use t Firmware 1: v6.0.0 build 1128 (Run Firmware 2: v6.0.0 build 1128		
	Reboot	

16.10 Ping

The Surf SOHO's built-in ping test sends pings through a specified Ethernet interface or a PepVPN connection. You can specify the number of pings in the field **Number of times** to a maximum of 10 times, and you can specify a **Packet Size** of a maximum of **1472** bytes.

The **Ping** utility is located at **System > Tools > Ping**.

Pingerennenenenenenenenenenenenenenenenene	
Connection	✓ WAN
Destination	LAN 0.0.0.0
Packet Size	56
Number of times	Times 5
	Start Stop
Results	Clear Log
PING 8.8.8.8 (8.8.8.8) from 10.10.11.125	56(84) bytes of data.
64 bytes from 8.8.8.8: icmp_req=1 ttl=50) time=3.65 ms
64 bytes from 8.8.8.8: icmp_req=2 ttl=50) time=3.13 ms
64 bytes from 8.8.8.8: icmp_req=3 ttl=49 time=15.8 ms	
64 bytes from 8.8.8.8: icmp_req=4 ttl=49 time=4.63 ms	
64 bytes from 8.8.8.8: icmp_req=5 ttl=49	9 time=4.45 ms
8.8.8.8 ping statistics	
5 packets transmitted, 5 received, 0% pa	•
rtt min/avg/max/mdev = 3.133/6.344/15	.843/4.781 ms

Tip

A system administrator can use the **Ping** utility to manually check the connectivity of a particular LAN/WAN connection.

16.11 Traceroute Test

The **Traceroute** test tool in traces the routing path to the destination through a particular Ethernet interface or PepVPN connection.

The Traceroute Test utility is located at **System > Tools > Traceroute**, illustrated below:

Traceroute	
Connection	V WAN
Destination	LAN 0.0.0.0
Тір	

A system administrator can use the **Traceroute** utility to analyze the connection path of a LANWAN connection.
17 Status

This section displays *Device* status, *Active Sessions,* the *Client List*, the *Event Log*, and *Bandwidth*.

17.1 Device

System information is located at *Status > Device*.

System Information	
Router Name	SURF_SOHO_7466
Model	Pepwave Surf SOHO
Product Code	SUS-SOHO
Hardware Revision	1
Serial Number	0000-0000-0000
Firmware	6.0.0 build 1128
Modem Support Version	1010 (<u>Modem Support List</u>)
Uptime	18 days 1 hour 44 minutes
System Time	Fri Jul 26 12:57:54 WET 2013
Diagnostic Report	Download

Interface	MAC Address
LAN Port	10:56:CA:00:28:00
WAN	10:56:CA:00:28:01
Wi-Fi WAN	10:56:CA:00:28:06

System Information			
Router Name	This is the name specified in the Router Name field located at System > Admin Security .		
Model/Product Code	This shows the model name and product code of this device.		
Hardware Revision	This shows the hardware version of this device.		
Serial Number	This shows the serial number of this device.		
Firmware	This shows the firmware version that this device is currently running.		
Modem Support Version	This shows the modem support version of this device. A Modem Support List link redirects users to a list of cellular modems supported by this device.		
Uptime	This shows the length of time since the device has been rebooted.		
System Time	This shows the current system time.		
Diagnostic Report	A Download link is provided for exporting a diagnostic report file.		

The second table shows the MAC address of each LAN/WAN interface connected.

Important Note

If you encounter issues and would like to contact the Pepwave support team (<u>http://www.pepwave.com/contact/</u>), please download the diagnostic report file and attach it along with a description the problem. In firmware 5.1 or below, a diagnostic report file can be obtained at **System > Reboot**.

17.2 Active Sessions

Information on active sessions can be found at *Status > Active Sessions > Overview*. To search active sessions, click the **Search** tab and use the provided fields and menus to filter your results.

Overview	Search				
Session data captured within one minute. <u>Refresh</u>					
Service		Inbound Sessions	Outbound Sessions		
		No known sessions			
				_	
Interface		Inbound Sessions	Outbound Sessions		
WAN		0	0		
USB		0	0		
Wi-Fi WAN		0	0		

Overview	Search				
Session d	lata captured 3	3 mins ago. <u>Refresh</u>			
IP / Subr	net	Source or Destination 💠		/ 255.255.255 (/32) ‡	•
Port		Source or Destination 💠			
Protocol	/ Service	Any	÷		
				🗆 🔿 Wi-	Fi WAN
Interface			🗌 🔮 USB	U 🛞 WI-	
Search	2		U y USB	U 🚳 WI-	
Search			058		
Search Outbour	denenenen				
Search Outbour		Destination IP	Service	Interface	Idle Time
Search Outbour Protocol	denenenen	Destination IP	Service		
Search Outbour Protocol	nd Source IP arched results:	Destination IP	Service		
Search Outbour Protocol Total sea	nd Source IP arched results:	Destination IP	Service		

Active Sessions displays the active inbound / outbound and UDP / TCP sessions of each WAN connection on the Pepwave Surf SOHO.

A filter is available to help sort out the active session information. Enter a keyword in the field or check one of the WAN connection boxes for filtering.

17.3 Client List

The client list table is located at *Status > Client List*. It lists DHCP client IP addresses, their names (retrieved from the DHCP reservation table or defined by users), current **Download and Upload rate** and MAC addresses that the Pepwave Surf SOHO has offered IP addresses to since it powered up. **Network Name (SSID)** and **Signal** refer to information about the Wi-Fi AP, which is the name of the network and its signal strength. Clients can be imported into the DHCP reservation table by clicking the solution in the rightmost column. At **Network > LAN** you can further update the record after importing

Cli	ent List							?
	IP Address 🔺	Name	Download (kbps)	Upload (kbps)	MAC Address	Network Name (SSID)	Signal	Import
	192.168.50.1		0	0				
	192.168.1.6		65	13	08:00:22:11:DC:0D	Wi-Fi	-69d8m	
	192.168.1.9		0	0	01:00:22:CC:CC:01			
	192.168.1.10		0	0	08:00:22:DD:CC:DD			G
	192.168.1.15	desktop Save Cancel	0	0	00:22:44:11:11:44			
						Scale:	kbps	s 🔘 Mbps

17.4 Event Log

Event log information is located at Status > Event Log:

Device Event Log		Show [50 100 All] 🛛 Auto Refrest
Jul 26 10:50:56	WAN: WAN connected (10.10.11.125)	
Jul 26 10:49:22	WAN: WAN disconnected (WAN failed DNS test)	
Jul 26 05:09:52	WAN: WAN connected (10.10.11.125)	
Jul 26 05:09:27	WAN: WAN disconnected (WAN failed DNS test)	
Jul 25 07:46:07	WAN: WAN connected (10.10.11.125)	
Jul 25 07:44:21	WAN: WAN disconnected (WAN failed DNS test)	
Jul 25 07:42:10	WAN: WAN connected (10.10.11.125)	
Jul 25 07:41:17	WAN: WAN disconnected (WAN failed DNS test)	
Jul 24 16:38:47	Wi-Fi AP: ON	
Jul 24 11:06:41	WAN: WAN connected (10.10.11.125)	
Jul 24 11:06:16	WAN: WAN disconnected (WAN failed DNS test)	
Jul 24 03:28:22	WAN: WAN connected (10.10.11.125)	
Jul 24 03:28:12	WAN: WAN disconnected (WAN failed DNS test)	
Jul 23 14:54:57	Wi-Fi AP: OFF	
Jul 19 06:11:56	WAN: WAN connected (10.10.11.125)	
Jul 19 06:10:47	WAN: WAN disconnected (WAN failed DNS test)	
Jul 19 05:57:17	WAN: WAN connected (10.10.11.125)	
Jul 19 05:41:11	WAN: WAN disconnected (WAN failed DNS test)	
Jul 19 05:24:36	WAN: WAN connected (10.10.11.125)	
Jul 19 05:08:09	WAN: WAN disconnected (WAN failed DNS test)	

The log section displays a list of events that have taken place on the Pepwave Surf SOHO. Click **Auto Refresh** to retrieve log entries again. Click the **Clear Log** button to clear the log. Select **50**, **100**, or **All** to show the corresponding number of events in the log.

17.5 Bandwidth

This section shows bandwidth usage statistics and is located at Status > Bandwidth.

17.5.1 Real-Time

The **Data transferred since installation** shows you how much network traffic has been processed by your device since first boot.

Click Show Details in the top right corner of each table to display data transfer details.

Check **Stacked**, located below the data transfer graph, to show the aggregated transferred rate in both directions.



17.5.2 Hourly

This page shows the daily bandwidth usage for all WAN connections.

Select the connection to monitor from the drop-down menu provided.



17.5.3 Daily

This page shows the daily bandwidth usage for all WAN connections.

Select the connection to monitor from the drop-down menu provided. If you have enabled the **Bandwidth Monitoring** feature as shown in section 8.4, the **Current Billing Cycle** table for that WAN connection will be displayed.

Click on a date to view the client bandwidth usage on that date. This feature is not available if you have selected to view the bandwidth usage of only a particular WAN connection.

Daily Usage All WAN • MB () GB 250 MB Download Upload Total 200 MB 150 MB 100 MB 50 MB 0 02-17 02-18 02-19 02-20 02-21 02-22 02-23 02-24 02-25 02-26 02-27 02-28 Tota Date vnload Unload ent Mont 2012-02-28 7 MB 18 MB 25 MB Down 249 MB 2012-02-27 32 MB 166 MB 198 MB Up 489 MB 2012-02-26 8 MB 20 MB 28 MB 2012-02-25 8 MB 20 MB 28 MB 2012-02-24 34 MB 11 MB 23 MB 24 MB 2012-02-23 36 MB 60 MB 2012-02-22 25 MB 43 MB 68 MB 2012-02-21 25 MB 40 MB 65 MB 2012-02-20 17 MB 36 MB 53 MB 2012-02-19 6 MB 3 MB 9 MB 9 MB 2012-02-18 6 MB 3 MB 2012 02 17 77 MD 72 MD 1 EO MD

The scale of the graph can be set to display Megabyte (MB) or Gigabyte (GB).

17.5.4 Monthly

This page shows the monthly bandwidth usage for each WAN connection.

If you have enabled the **Bandwidth Monitoring** feature as shown in section 8.4, you can choose a particular connection to check its usage and select to show the monthly usage period in **Billing Cycle** or **Calendar Month**.

Click the first or second row to view the client bandwidth usage of the current month. This feature is not available if you have chosen to view the bandwidth usage of only a particular WAN connection.

The scale of the graph can be set to display Megabyte (MB) or Gigabyte (GB).



	Тір
By default, the scale is in MB . 1GB equals 1024MB.	

Appendix A. Restoration of Factory Defaults

To restore the factory default settings on your Pepwave Surf SOHO unit, follow the steps below:

- 1. Locate the reset button on the back panel of the Pepwave Surf SOHO.
- 2. With a paper clip, press the reset button and hold it for at least 10 seconds until the unit reboots itself.

After the Pepwave Surf SOHO finishes rebooting, the factory default settings will be restored.

Important Note

All previous configurations and bandwidth usage data will be lost after restoring the factory default settings.

Regular backup of configuration settings is strongly recommended.

Appendix B. Declaration

1. <u>The device supports time division technology</u>

2. Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- 1) Reorient or relocate the receiving antenna.
- 2) Increase the separation between the equipment and receiver.
- 3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4) Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

IEEE 802.11b or 802.11g operation of this product in the U.S.A. is firmware-limited to channels 1 through 11.

IMPORTANT NOTE

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of specific channels and/or operational frequency bands is country dependent. Firmware is programmed at the factory to match the intended destination.

3. CE Statement for Surf SOHO

Europe – EU Declaration of Conformity

This device complies with the essential requirements of the R&TTE Directive 1999/5/EC. The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the R&TTE Directive 1999/5/EC:

- EN 60950-1: 2006 + A11 : 2009+A1 : 2010+ A12: 2011 Safety of Information Technology Equipment

- EN50385 : 2002 / Article 3(1)(a)

Product standard to demonstrate the compliance of radio base stations and fixed terminal stations for wireless telecommunication systems with the basic restrictions or the reference levels related to human exposure to radio frequency electromagnetic fields (110MHz - 40 GHz) - General public

EN 300 328 V1.7.1: 2006

Electromagnetic compatibility and Radio spectrum Matters (ERM); Wideband Transmission systems; Data transmission equipment operating in the 2,4 GHz ISM band and using spread spectrum modulation techniques; Harmonized EN covering essential requirements under article 3.2 of the R&TTE Directive

- EN 301 908-1 V5.2.1: 2011

Electromagnetic compatibility and Radio spectrum Matters (ERM); Base Stations (BS), Repeaters and User Equipment (UE) for IMT-2000 Third-Generation cellular networks; Part 1: Harmonized EN for IMT-2000, introduction and common requirements, covering essential requirements of article 3.2 of the R&TTE Directive

- EN 301 511 V9.0.2: 2003

Global System for Mobile communications (GSM); Harmonized standard for mobile stations in the GSM 900 and DCS 1800 bands covering essential requirements under article 3.2 of the R&TTE directive (1999/5/EC)

- EN 301 489-1 V1.9.2: 2008

Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements

- EN 301 489-7 V1.3.1: 2005

ElectroMagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment ad services; Part 7: Specific conditions for mobile and portable radio and ancillary equipment of digital cellular radio telecommunications systems (GSM and DCS)

- EN 301 489-17 V2.2.1: 2012

Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 17: Specific conditions for 2,4 GHz wideband transmission systems and 5 GHz high performance RLAN equipment

- EN 301 489-24 V1.5.1: 2010

Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 24: Specific conditions for IMT-2000 CDMA

Direct Spread (UTRA) for Mobile and portable (UE) radio and ancillary equipment



്വ്Česky [Czech]	[Jméno výrobce] tímto prohlašuje, že tento [typ zařízení] je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.
daDansk [Danish]	Undertegnede [fabrikantens navn] erklærer herved, at følgende udstyr [udstyrets typebetegnelse] overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.
de Deutsch [German]	Hiermit erklärt [Name des Herstellers], dass sich das Gerät [Gerätetyp] in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.
etEesti [Estonian]	Käesolevaga kinnitab [tootja nimi = name of manufacturer] seadme [seadme tüüp = type of equipment] vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
enEnglish	Hereby, [name of manufacturer], declares that this [type of equipment] is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
≝Español [Spanish]	Por medio de la presente [nombre del fabricante] declara que el [clase de equipo] cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
ાĒλληνική [Greek]	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ [name of manufacturer] ΔΗΛΩΝΕΙ ΟΤΙ [type of equipment] ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ.
fr Français [French]	Par la présente [nom du fabricant] déclare que l'appareil [type d'appareil] est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
itltaliano [Italian]	Con la presente [nome del costruttore] dichiara che questo [tipo di apparecchio] è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
ি Latviski [Latvian]	Ar šo [<i>name of manufacturer / izgatavotāja nosaukums</i>] deklarē, ka [<i>type of equipment / iekārtas tips</i>] atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lietuvių [Lithuanian]	Šiuo [manufacturer name] deklaruoja, kad šis [equipment type] atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.
메Nederlands [Dutch]	Hierbij verklaart [naam van de fabrikant] dat het toestel [type van toestel] in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.
mtMalti [Maltese]	Hawnhekk, <i>[isem tal-manifattur]</i> , jiddikjara li dan <i>[il-mudel tal-prodott]</i> jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.
№Magyar [Hungarian]	Alulírott, <i>[gyártó neve]</i> nyilatkozom, hogy a [<i> típus]</i> megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.
린Polski [Polish]	Niniejszym <i>[nazwa producenta]</i> oświadcza, że <i>[nazwa wyrobu]</i> jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.
₽tPortuguês [Portuguese]	[Nome do fabricante] declara que este [tipo de equipamento] está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.
র Slovensko [Slovenian]	<i>[Ime proizvajalca]</i> izjavlja, da je ta <i>[tip opreme]</i> v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.

Slovensky [Slovak]	[Meno výrobcu] týmto vyhlasuje, že [typ zariadenia] spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.
filSuomi [Finnish]	[Valmistaja = manufacturer] vakuuttaa täten että [type of equipment = laitteen tyyppimerkintä] tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
ा Svenska [Swedish]	Härmed intygar <i>[företag]</i> att denna <i>[utrustningstyp]</i> står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

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